



# Avid Xpress<sup>®</sup> Pro

## Version 5.7.6 ReadMe

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**IMPORTANT: Avid periodically makes software updates and Customer Patch Releases (CPR) available for download on Avid.com at the following location:**

**[www.avid.com/support/downloadcenter/index.asp](http://www.avid.com/support/downloadcenter/index.asp)**

**Please check the above site regularly for information on available downloads for your product.**

### **Important Information**

Avid<sup>®</sup> recommends that you read all the information in this ReadMe file thoroughly before installing or using any new software release.

This document describes compatibility issues with previous releases, hardware and software requirements, software installation instructions, and summary information on system and memory requirements. This document also lists hardware and software limitations.

### **Latest ReadMe**

Information might be added even after this ReadMe is complete. For the most up-to-date ReadMe, check the Knowledge Base at <http://www.avid.com/readme>.

### **Latest Drive Striping Tables**

**To find the latest striping tables:**

1. Access the Knowledge Base at [www.avid.com/online-support/](http://www.avid.com/online-support/).
2. Type “striping tables” in the Search Knowledge Base text box.
3. Click Search.
4. Select the table appropriate for your product.

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## Fixed in v5.7.6

A compatibility issue was fixed in this release. No user functionality was affected.

## Fixed in v5.7.5

A compatibility issue was fixed in this release. No user functionality was affected.

## Changed in v5.7.4

The following additions or changes have been incorporated into this release of the editing application.

### QuickTime Support

Avid has qualified QuickTime® 7.2 with the editing applications.

### Mac OS 10.4.10 Support

Avid has qualified the Macintosh OS v10.4.10 with the editing applications.

### Silent Install for Avid Xpress Pro

The installer application for the Avid Xpress Pro has been updated. You can silently install the editing application. See [“Installing Silently \(Windows Only\)” on page 25](#).

## Fixed in v5.7.4

The following have been fixed:

### Audio

- Consolidating audio-only sequences might not have generated any new media, and consolidating any sequence might have skipped all audio. This has been fixed.
- If you had two MXF audio clips adjacent in the Timeline and you exported the sequence as a QuickTime reference file, the first MXF audio file might have been silent when you played the sequence in QuickTime. This has been fixed.
- Previously, audio may have been out of phase on playback and digital cut. This has been fixed.

- HD ancillary timecode was causing HD embedded audio to disappear during playback. This has been fixed.
- If you were using desktop play delay with monitored audio or audio-only clips or sequences, the blue position bar might have jumped forward at the start of play. This has been fixed by having the system ignore the play delay for monitored audio or audio-only clips or sequences.

### **Bins**

- You might have seen an error message when you tried to open the Bin Fast menu. This has been fixed.
- You might have seen errors when you attempted to open bins containing master clips or sequences with alpha clips. This has been fixed.

### **Capture**

- Capturing any footage in using the 10:1m resolution on a G5 PPC might have resulted in random white flash frames. This has been fixed.
- Advanced pulldown JFIF compressed resolution media captured through Firewire in SD progressive projects might have been shifted down. This has been fixed.
- You might have experienced a system error when you tried to enter key numbers for 1080p24 clips in a 24p NTSC project. This has been fixed.
- You might have received a BuildComposition error when trying to perform a Varicam capture. This has been fixed.
- A standalone TransferManager might not have ingested media to the correct LANshare folder. This has been fixed.

### **Compatibility**

- You might have experienced your dongle expiring prematurely. This has been fixed.

### **EDL Manager**

- If you scrolled through an off line sequence created from an EDL you might have experienced system errors. This has been fixed.
- You can now open EDL Manager from within an Avid editor and select Get Current Sequence from EDL Manager without getting a DISK\_FILE\_NOT\_FOUND error.

## Effects

- Sequences that contain certain AVX 2.0 effects (Sapphire, Boris BCC) which were created and saved on one type of platform (Power Mac) can now be opened on other types of platforms (Mac Intel or Windows PC) without causing errors.
- You might have seen system errors relating to memory usage after using the application for several hours while rendering many effects and opening and closing many bins. This has been fixed.
- The memory leaks that were occurring during rendering have been fixed.
- Importing moving Alpha Mattes that were non-native size to the project, displayed as black. This has been fixed.

## Import

- Your system might have hung when you tried to batch import a sequence. This has been fixed.
- (Windows only) You might have experienced a system error if you tried to set the file location in a batch import for clips that weren't found, particularly for clips that were created on a Macintosh system. This has been fixed.

## Managing Media

- Media files from the current project might not have been appearing in the Media tool. This has been fixed.
- Transcoding clips of over 30 minutes to JFIF might have failed. This has been fixed.

## Output

- HD video with embedded closed captioning might have produced white lines or noise on output. This has been fixed.

## Panasonic P2

- If you imported clips that spanned P2 cards, the duration might have disappeared in the bin. This has been fixed. The media might also have gone blank.

**Workaround:** To see the media, close and reopen the bin or restart the editing application.

- You might have received an “HTABLE\_LOOPSTATE\_CORRUPT” error when importing spanned P2 clips. This has been fixed.

- Imported P2 clips might not have relinked properly. This has been fixed.
- Previously, you could not group P2 imported subclips by Start TC. This has been fixed.
- If you exported P2 clips to a device, they might have appeared in a Quarantine folder. This has been fixed.

### **Play**

- HD Ancillary timecode was not working properly. White lines may have appeared in the video during playback. This has been fixed.
- After loading a sequence that contained Nitris Alpha RLE for 1080i you might have seen an error message; the system allowed you to continue after you clicked OK. You should no longer see the error message.
- (MacIntel) With a DV device or deck attached, when you selected Output to DV Device in the Video Quality menu in the Timeline, playback from the Timeline or the Source Window appeared to drop frames. No frames were actually dropped. Avid has adjusted the frame timing to be smoother.

### **Projects**

- If you created and closed new bins in a 24p NTSC project, you might have had to turn off your system to get rid of an error message. This has been fixed.
- When you opened a large project and began opening folders and subfolders, system performance might have slowed noticeably. This has been improved.

### **Settings**

- Previously, if you changed a resolution in any of the Media Creation Settings tabs and then changed a filter setting in the Drive Filtering tab, all resolution tabs would change to that same resolution. This has been fixed.
- If you changed user profiles from within the Avid editing application Settings window, the profile named might have changed but the setting did not. This has been fixed. Now when you change user profiles, the existing profile saves and the new profile loads correctly.

### **Timeline**

- Previously, if you deleted tracks when the Timecode Window was open, you might receive a “Track not found” error. This has been fixed.



- Previously, special keyboard keys might have invoked editing application commands. For example, the volume increase button initiated an insert edit, the volume decrease button initiated a copy command, and the Mute button cleared IN marks. This has been fixed.
- If you selected the Snap-to-Edit option, during drag operations in the Timeline restrict motion to vertical and single-frame motion might not have been available. This has been fixed.

### **Titles**

- On MacIntel systems, if you imported an image containing alpha, you might have seen blue corruption in and around the image. This has been fixed for new images. For existing images, you need to batch import them, and for existing titles, you need to recreate the title media.
- 16-bit processing of 10-bit resolution titles (static and animated only, not rolling or crawling) produced artifacts around soft shadow edges. This has been fixed.
- (Macintosh only) You might have seen blue haloes around titles you created in an HD project. This has been fixed.

### **Trim**

- If you tried to trim or extend the end of a FrameChase subclip in a sequence, you might have seen a PMM\_insufficient\_media error message. This has been fixed.

### **XDCAM**

- If you selected multiple clips or sequences in a bin, and then selected Special > Export to Device > *device* (that is, P2, XDCAM, or HDV), only the first item was exported. This has been fixed.
- Previously, if you performed a video mixdown of DV25 XDCAM material you might have seen WRONG FORMAT in the monitor. This has been fixed.

## **Documentation Changes in v5.7.4**

### **Full Screen Playback Settings**

The following two options were not included in the documentation description of the Full Screen Playback Settings:

Flip on Vertical Sync

If your graphics board is able to render the frame of video before the vertical retrace, enabling this option removes the tearing seen on the Full Screen Play monitor. (Vertical retrace is the action within the monitor that turns the monitor beam off when moving it for the lower right corner of the monitor to the upper left.) If the board is unable to render the frame, you might see a stutter. The size of the video frame, the throughput of the board, and the speed of the bus that the graphics board runs affect the ability of the board to complete the render in time. This option is disabled by default.

#### Expand Luminance For Computer Displays

Enabling this option gives a more accurate representation of the video image when using Full Screen Play on a standard computer monitor. If you are driving a studio quality monitor through either component, DVI or HDMI inputs you may want to run with this option disabled. The option is disabled by default.

#### Voiceover Audio

If you tried to use the Capture tool to record Voiceover audio on more than one track, you might not have been able to. This is as designed; the current documentation is incorrect.

## Fixed in v5.7.3

- (Macintosh Only) Previously, if you named a project the same as a shared storage workspace, you might have received an “Unable to open project” error. This has been fixed.
- (Macintosh Only) The *Shared Storage Best Practices* document has been updated to include the following information on Sharing Bins. You can find an updated *Shared Storage Best Practices* on the Avid Knowledge Base.

#### Shared Bin Lock Icon Limitation

Occasionally, when two editors attempt to open a shared bin at the same time, both editors get the green lock icon. However, only one editor really has the lock, and that editor's machine name appears beside the bin name in both Project windows.

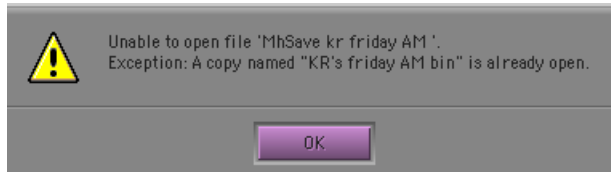
Both editors can modify their copies of the bin, but only the editor that holds the lock, as indicated in the Project window, can save that bin. The other editor is warned that the bin is locked but is allowed to save a copy of the changed bin.

If you receive the warning, Avid recommends the following:

1. Cancel the Save Copy As.
2. Make or open a different bin.
3. Copy the desired material into the new bin.

4. Close the original bin and continue working in the new bin.

This reduces the occurrence of duplicate bin IDs that may result in the following error.



## Changes in v5.7.2

The following additions have been made to this release:

- Added the following procedure to the Documentation. See [“Adding Locators On-the-Fly while Playing” on page 54.](#)
- Added the following note to the documentation in the “Selecting Output and Timecode Formats for 23.976p, 24p, and 25p Projects.”

Depending on the type of project you are working with, NTSC or PAL, the system will only display output options for one format. You cannot switch from NTSC to PAL or PAL to NTSC. You can only switch from one PAL format to another PAL format or from one NTSC format to another NTSC format.

- The following note has been added to the documentation:  
If you mount your P2 cards as virtual drives on your Avid editing application, import clips from them, and then exit the editing application, you won't see the P2 drives the next time you open the editing application. You need to reimport the clips. For more information about mounting P2 drives, see “Mounting P2 Cards as Drives” in the Help for your editing application.
- NVIDIA® Driver Update to v91.85. See [“Checking the NVIDIA Display Driver Version” on page 21.](#)
- Avid Unity™ MediaNetwork v5.0 compatibility. See [“Shared Storage Support” on page 19.](#)
- Macintosh® OS 10.4.9 Support. Avid has qualified the Macintosh OS v10.4.9 with the editing applications.

## Fixed in v5.7.2

- The issue causing a “Filesystem busy, retrying (deleting old bin)” and then a “binSave: error deleting old bin file” message when attempting to save a project, no longer exists. The *Bin\_name.avb* file displayed in the Bin tab of the Project window was red and the bin file could not be deleted.
- (Mac Only) Unmounting a drive may have resulted in an “Exception: Need to implement QualityManager on MAC” error message. This has been fixed.
- (Mac Only) You may have received an error when selecting the default file name in the General Settings dialog box. This has been fixed.
- Previously, MPEG2 transcoded resolutions may not have played back successfully. This has been fixed.
- A Firmware update for the Panasonic AG-HVX200 causes clips written to the P2 cards via “Export to Device->P2” to not be properly recognized by the P2 camera. The 4.05-00-0.00 firmware update for the Panasonic AG-HVX200/HVX202, which was released to support 16GB P2 cards, introduces a regression in the “Export to Device->P2” capability. Clips exported to P2 cards from the editing application will not be correctly recognized by the P2 camera with that firmware. A red X appears on the camera’s display in place of a thumbnail. Do not load the 4.05-00-0.00 firmware update if you use “Export to Device->P2.”
- If you made your Media Creation settings a site setting, opened a new project, and then closed it, you might have experienced Access Violation errors followed by a “DOMAIN\_COPYIN\_FAILED” message. This has been fixed.
- If you attempted a digital cut of HD material that originated in SD or the reverse, you might have been prompted to transcode even though it was not necessary. This has been fixed.
- You might not have been able to use the DV 25 QuickTime® codec to export a 720x480-sized composition from Adobe® After Effects®. This has been fixed.
- At the end of a transcoded clip, you might have seen a corrupt frame. This has been fixed.
- You might have been forced to quit the editing application if you tried to unmount a workspace while on the timeline. This has been fixed.
- A “MainThreadBus” error might have occurred when lifting a clip from a complex sequence after adjusting Automation Gain. This has been fixed.
- An Assertion error might have occurred when exporting a master clip with audio as OMF\_1. This has been fixed.

- If you saved a bin while a Locator comment field was active, a “MainThread Bus” or “Runtime” error might have occurred. This has been fixed.
- Stepping into HD progressive titles or Matte Keys might have caused Assertion failures. This has been fixed.
- Group clips did not ScriptSync™ if a clip had black at the head. This has been fixed.
- An “Exception: MSM: No OFFLINE Media found” error might have occurred when attempting to link to XDCAM™ media. This has been fixed.
- (Mac Pro) Saved Marquee® .mqp titles would lose edge properties on objects or text when reopened in Marquee. This has been fixed.
- Previously, if a P2 drive was connected after launching the editor, the P2 drives did not appear when selecting Import P2 > Clip to Bin > Browse For Folder. This has been fixed.
- LTC output was not adjusting properly for Audio Punchin preroll. This has been fixed.
- (FilmScribe) TabbedLists or WebLists were not initially generated if you chose an audio channel. This has been fixed.
- Previously, playback of multi-layered, high definition, progressive sequences sometimes resulted in an “Exception” error, which has been fixed.
- Output as RGB did not appear properly in Adobe After Effects. This has been fixed.
- Previously, if you deleted some of the media for a clip (either video or audio) and then later tried to come back to delete the remaining media, you only had the choice to delete the master clip. This has been fixed.
- You might have seen a white video line with Plasma Wipe effects in HD interlaced projects because the effects were being created in SD and then resized. This has been fixed.
- Effects templates saved in bins might not have seemed to have a logical sort method when they displayed in the Effects Palette. Effect templates in bins now display as alphabetically sorted in the Effect Palette and in the Quick Transitions menu.
- If you played (in Full Quality mode) progressive HD media after an SD clip in an SD project, you might have seen a green bar and strobing in the image. This has been fixed.
- Previously, you might have received Exception errors when arming the video track in the Capture tool while attempting to capture in a 16mm PAL 24p Film Rate project. This has been fixed.

- (Macintosh PowerPC only) Installing certain AVX plug-ins on your system might have caused the Avid Marquee title tool to crash on startup. Avid continues to work on finding a fix for this issue. In the meantime, use the following workaround that allows you to open the Marquee title tool. This workaround turns off the scripting functionality inside Marquee.
  1. Close the Avid editing application.
  2. Create a text file and name it NoScripting.txt. (It does not matter what is in the text file.)
  3. Ctrl + click the Avid editing application icon to access the context menu.
  4. Select Show Package Contents.
  5. Double-click the Contents folder.
  6. Double-click the PlugIns folder.
  7. Place the text file that you created in step 1 in the Plugins folder.

Now Marquee should launch from the editor, but you will not have the scripting functionality.
- The editing application might not have rendered AudioSuite™ effects to a workspace. This has been fixed.
- You might have seen a “Runtime” error when lifting a clip containing an Advanced Keyframe effect while the Effect Editor was open. This has been fixed.
- You might have seen an “Assertion” error when performing an XDCAM SD high-resolution batch import. This has been fixed.
- Previously, you might not have been able to capture audio in a 16mm PAL 24P video project. This has been fixed.
- (Macintosh PowerPC®) XDCAM HD long clips did not import into HD projects. This has been fixed.
- Importing XDCAM is available on the Windows® and Macintosh platforms. Please disregard any mention in our documentation that states importing XDCAM media is available on (Windows only). The documentation text will be updated in a future release.
- If you tried to do an audio mixdown of a single audio track, you might have seen an Access Violation error and the system might have frozen. This has been fixed.
- With some of the previous NVIDIA drivers, if you created a Marquee title and tried to save it, you might have seen a “Serious Error” message. This has been fixed with the latest NVIDIA drivers, which you must install manually. See [“Checking the NVIDIA Display Driver Version” on page 21](#).
- If you used uncompressed SD material in an HD project, you might have seen corruption on line 21. This has been fixed.

- With an Avid Mojo® attached, connecting a blackburst after you have opened a PAL project could cause jittery playback.

**Workaround:** Connect the PAL blackburst before you open the project, reopen the project with the blackburst attached, or change the resolution (Draft to Full quality or the reverse).

- The Video Input tool and Video Output tool are now available from the Tools Menu.

# New Features in Avid Xpress Pro v5.7

The following table lists the new features and where you can find additional information on the feature.

## New Features

| Feature                                         | Description                                                                                                                                                         | More Info                                                       |
|-------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------|
| Mac Pro support (Intel-based Macintosh systems) | The Avid Media Composer and Avid Xpress Pro editing applications are now available for the Mac Pro systems.                                                         | See <a href="#">“Avid Xpress Pro - Macintosh” on page 18.</a>   |
| 720p/50 Support                                 | Avid editing applications now support the 720p/50 format.                                                                                                           | See “Working with HD Media” in the Help.                        |
| Sony® XDCAM Workflow Improvements               | You can now export media to an XDCAM device.                                                                                                                        | See “Exporting Media to XDCAM Devices” in the Help.             |
| Panasonic® P2 Workflow Improvements             | You can now copy your P2 card to a FireWire® Drive or network drive, import clips and media directory from the P2 card, or write your sequence back to the P2 card. | See “Using Panasonic DVCPRO P2 Equipment” in the Help.          |
| AudioSuite plug-ins                             | The editing applications now include the Time Shift Audio Plug-In.                                                                                                  | See “Time Shift AudioSuite Plug-In Addition” in the Help.       |
| Scrolling Timeline                              | You can have the Timeline scroll over the position indicator while you play a sequence.                                                                             | See “Setting the Scroll Option for the Timeline” in the Help.   |
| Advanced Keyframe Improvements                  | Allows you to adjust your view of advanced keyframe graphs.                                                                                                         | See “Adjusting Advanced Keyframe Graph Display” in the Help.    |
| MXF vs. OMF default media.                      | In previous releases, the default media type in the Media Creation settings was set to OMF. The default media type is now set to MXF.                               | See “Media Creation Settings: Media Type Tab” in the Help.      |
| Adding Text to Multiple Clips                   | Allows you to enter the same comment to several clips at once.                                                                                                      | See <a href="#">“Adding Text to Multiple Clips” on page 17.</a> |



## Adding Text to Multiple Clips

If you want to enter the same comment for several clips at once, you can use the “Set *column name* for selected clips” feature. For example, if you have twenty clips that all need to have their scene modified, you can select all twenty clips and type the new scene number, and the system updates across all twenty clips. If you have twenty clips that need the same information added to the Comment field, you can use this feature to add comments to multiple clips. You can use this feature whether you are modifying column text or adding new column text.

The columns affected by this feature include: Audio SR, Audio Format, Camera, Camroll, Drive, DiskLabel, Format, IDataLink, Journalist, Labroll, LUT, Name, Offline, Production, Project, Pullin, Pullout, Reel #, Scene, Shoot Date, Soundroll, Take, Tape, TapeID, Tracks, UNC Path, VFX Reel, Video, Video File Format, and custom-created columns.

### To apply one comment to multiple clips:

1. In a bin, Shift+click or lasso multiple clips.
2. Position the cursor over the column where you want to add the comment.  
The cursor changes to a double-arrow.
3. Right-click (Windows) or Shift+Ctrl-click (Macintosh) the column and select “Set *column name* column for selected clips.” For example, “Set Production column for selected clips.”



*Depending on the column you have selected, the column name appears in the menu.*

The Set *column name* dialog box appears, for example, the Set Production dialog box opens.



*If you already have entered a value in one cell of a column and want to use it in several cells, position the cursor on that cell as you right-click the column; the text appears in the dialog box as an initial value.*

4. Type the text you want to appear for all clips.
5. Click OK.  
The system asks if you are sure you want to apply the comment.
6. Click OK.

The comment appears for all selected clips.

# Requirements

For the list of qualified and supported platforms:

- ▶ Go to [www.avid.com/products/xpresspro/specs.asp](http://www.avid.com/products/xpresspro/specs.asp)

## Avid Xpress Pro - Macintosh

The minimum requirements for Avid Xpress Pro® on Mac are:

- Macintosh OS X 10.4.10.
- System memory (same requirements for software-only, with Avid Mojo or with Avid Mojo SDI)
  - 1 GB system minimum
  - 2 GB recommended for HD or high-stream count SD projects
- Dual 2.0 GHz Power Mac® G5, single 1.8 GHz Power Mac G5, or MacBook Pro 2.16 GHz, or Mac Pro with Dual-Core Intel Xeon Processor



*HD is not supported on single processor G5 systems.*

- Qualified graphics card (per model, as supported by Apple®)
- IEEE-1394 FireWire® port (integrated)
- 40 GB internal IDE drive
- DVD-ROM or DVD+RW drive

## Avid Xpress Pro - Windows

- Microsoft® Windows XP Professional with Service Pack 2
- System memory (same requirements for Software-only, with Avid Mojo or with Avid Mojo SDI)
  - 1 GB system minimum
  - 2 GB recommended for HD or high-stream count SD projects
- 2.4 GHz XEON® or 1.8 GHz Pentium® 4 or 1.8 GHz Pentium M
- Qualified graphics card (NVIDIA® Quadro FX 500, FX 1100, FX 1300, FX 1400, FX 3400, FX 3450, 3500) (as supported by system vendors)



*If you are an existing customer upgrading to this release, you might need to update your graphics card to a qualified card.*

- Qualified IEEE-1394 FireWire port (integrated or add-in card; Avid Mojo is not supported on notebook systems with PCMCIA cards of any kind)
- 40 GB internal IDE drive
- DVD-ROM or DVD+RW drive

## Macintosh OS X Support

The Macintosh editing applications were tested with Macintosh OS X v10.4.10.

## QuickTime Support

Avid has tested and approved the use of Apple® QuickTime® version 7.2. You must install QuickTime from the Apple web site. This is not supplied by Avid. Avid does not recommend you update to a later version at this time.

## Shared Storage Support

The editing application has been tested in a Shared Storage environment with the following:

- Avid Unity MediaNetwork v4.1.5 and v4.2.3 (Windows, Macintosh PowerPC, and Mac Pro systems)
- Avid Unity MediaNetwork v5.0 (Windows, Macintosh PowerPC, and Mac Pro systems)
- Avid Unity ISIS v1.3a (Windows, Macintosh PowerPC, and Mac Pro systems)
- Avid Unity ISIS v1.4 (Windows, Macintosh PowerPC, and Mac Pro systems)

## Avid Unity Workgroup Support

The editing applications are **NOT** supported in the Avid Unity Workgroup environment that includes an Avid Unity MediaManager or Avid Unity TransferManager. Avid Unity MediaManager and Avid Unity TransferManager support Media Composer v2.2.x, NewsCutter v6.2.x, Symphony v1.0.x, and earlier releases.

## Studio Toolkit Support

The editing applications have been qualified with Studio Toolkit v 5.7.

## Avid Xpress Studio Support

Avid Xpress 5.7.4 has been qualified with Avid Xpress Studio v5.7.

## ProTools LE Support

ProTools LE v7.3.1 has been qualified with the editing applications.

## Supported NVIDIA Driver (Windows)

The supported NVIDIA graphics driver is version 91.85.

## Qualified Graphics Card Setup (Windows)

Although other graphics cards might work, for full performance the editing application supports the graphics cards listed in [“Requirements” on page 18](#) for full 3D OpenGL® compatibility.

Driver versions change frequently. Please go to the online support page at [www.avid.com](http://www.avid.com) for the current driver version information.



*See the following sections for adjustments you might need to make for the NVIDIA to work properly with your Avid system setup.*

## Legacy Graphics Cards (Windows Only)

With some older generation (or legacy) graphics cards, you might find that desktop video runs very slowly or that a “Serious Error has Occurred” error might appear on startup. Some systems with legacy cards might run better if you use the old legacy (DirectDraw overlay) code instead of the current OpenGL® shaders. If you receive the “Serious Error has Occurred” error upon start, hold down the “L” and “O” keys when launching until the first dialog box appears. This turns the Legacy Overlay feature on until you restart the system again.

### **To turn the Legacy Overlay feature on:**

1. Select Tools > Console.
2. In the Console command line, type:

```
legacyoverlay on
```

### 3. Press Enter.

You can turn off the feature by typing “LegacyOverlay off” and restarting the application.



*On some legacy display cards, especially when they are set to higher resolutions, you might need to disable the OpenGL effects to get the overlays to function. This can be done by holding down the "O" and "G" keys, or using the diable3d console command.*



*The following features are affected when you set the Legacy Overlay feature on:*

- *No Full Screen Playback.*
- *Full resolution HD does not work due to Direct DrawOverlays size limitations.*
- *On some cards, driver versions, and resolutions, overlays don't work, so you won't see video playing.*

## NVIDIA Card Not Installed

If you do not have an NVIDIA card installed on your system and NVIDIA drivers are installed, a dialog box opens informing you that NVIDIA DLL could not be loaded. You can either click through the dialog boxes and ignore the message, or uninstall the NVIDIA drivers.

### To uninstall the NVIDIA driver:

1. Select Start > Settings > Control Panel > Add or Remove Programs.
2. Click NVIDIA Drivers.
3. Click Change/Remove and continue through the dialog boxes.
4. If the problem persists, or the NVIDIA driver was not listed in the Add or Remove Programs window, delete the following file from your system:  
C:\\WINNT\\SYSTEM32\\nvoglnt.dll

## Setting up the NVIDIA Card

To set up the NVIDIA card, you must make sure you have the correct display driver version, install the display driver if necessary, and select the correct display settings.

### Checking the NVIDIA Display Driver Version

Prior to setting up the NVIDIA card, check to make sure you have the correct display driver version.



**Avid has tested the specific drivers for each NVIDIA board and supplies them in the Program Files\Avid \ Utilities \NVIDIA folder on the system. Avid recommends that you do not go to the NVIDIA Web site and download the latest drivers.**

**To check the NVIDIA display driver version:**

1. Right-click the Desktop and select Properties.  
The Display Properties dialog box opens.
2. Click the Settings tab.
3. Click the Advanced button.
4. Click the Adapter tab.
5. Click Properties.
6. Click Driver Tab.

The version number is listed under the Driver Version Information. It should be 91.85.

## **Installing the NVIDIA Display Driver**

If you do not have the proper NVIDIA driver, do the following.

**To install the NVIDIA display driver:**

1. Double-click Program Files\Avid \ Utilities \NVIDIA\WinXP\_2k(91[1].85).exe.
2. Unzip the NVIDIA file to C:\NVIDIA.
3. Double-click C:\NVIDIA\WinXP\_2k(91[1].85).exe file.
4. Follow the on-screen instructions and then restart your system.

## **Configuring the NVIDIA Display Settings for Multiple Display Systems**

To set the Dualview mode and set acceleration on a primary monitor, do the following.

**To set Dualview mode:**

1. Right-click the Desktop, and select Properties.  
The Display Properties dialog box opens.
2. Click the Settings tab.
3. Click the Advanced button.
4. Click the Quadro tab.
5. In the pop-up settings window to the left of the Window, click nView Display Settings.
6. Select nView Display Modes > Dualview.

7. Click Apply, and then click OK.

**To set acceleration on a primary monitor:**

1. Right-click the Desktop, and select Properties.  
The Display Properties dialog box opens.
2. Click the Settings tab.
3. Click the Advanced button.
4. Click the applicable Quadro tab.



*Depending on the display driver version you have, the names of the settings might be different.*

5. In the settings window to the left of the Window, click Performance and Quality Settings.
6. From the Active Profile select Global Driver Settings (scroll up to select Global Driver).
7. From the Global Driver Settings, select Advanced Settings from the View menu.
8. Scroll down and select Hardware Acceleration in the settings box.
9. Click the Hardware Accelerator slider at the bottom of the dialog and move the slider to the middle, choosing Multi-display compatibility mode.
10. Click Apply and then click OK.

## Configuring the NVIDIA Anti-Alias Settings to Application-controlled

When the Anti-alias setting is not set to Application-controlled, the mouse may become sluggish.

**To set Anti-Alias to Application controlled:**

1. Right-click the Desktop, and select Properties.  
The Display Properties dialog box opens.
2. Click the Settings tab.
3. Click the Advanced button.
4. Click the applicable Quadro tab.



*Depending on the display driver version you have, the names of the settings might be different.*

5. In the settings window to the left of the Window, click Performance and Quality Settings.

6. Make sure the Anti-alias setting is set to Application-controlled.
7. Click OK.

## Checking the OpenGL Settings

After you update your driver, when you start the editing application, make sure the OpenGL setting is set to your NVIDIA Display Card.

1. In the Avid editing application, open a new or existing project.
2. In the Project Window click the Settings tab.
3. Double-click Video Display.
4. In the OpenGL Hardware area, choose your NVIDIA Display Card.

## Disabling the NVIDIA Driver Helper Service

The NVIDIA driver Helper Service is a background program that runs with the NVIDIA Driver installed. This service informs you when an update to the NVIDIA Driver is available. There have been instances where this service causes slow restarts and shutdown with the Avid DNA hardware attached. The service also can prevent the Adobe® Photoshop® Gamma loader from operating, which causes color correction settings not to work properly. If this occurs, you should disable the NVIDIA Driver Helper Service.

### To disable the NVIDIA Driver Helper Service:

1. Right-click My Computer.
2. Click Manage.
3. Double-click Services and Applications.
4. Double-click Services.
5. Right-click NVIDIA Display Driver or NVIDIA Driver Helper Service.
6. Click Properties.
7. Select Startup Type > Disable.
8. Click OK.



*Every time you update or reload the driver, this service is enabled again.*

## Installation Notes

See the following topics for special installation notes:

- [Installing Silently \(Windows Only\)](#)



- [Administrator Privileges](#)
- [Starting the Application](#)

## Installing Silently (Windows Only)

On a Windows system, you can install your Avid editing application silently without having to respond to a number of dialog boxes. If you install silently, you then also need to install two drivers separately.

If you are performing an upgrade, you should remove **all** Avid products from the Add/Remove Control Panel.



*If at any point you see a Software Installation dialog box asking if you want to continue, you should click Continue Anyway.*

### To install your application silently:

1. Insert your application DVD.
2. Select Start > Run.
3. Type `cmd` in the Open text box, and then click OK.

The Command Prompt window opens.

4. Type `"D:/Installers/XpressPro/Disk1/setup.exe /s /v"/qn REBOOT=ReallySuppress"` and then press Enter.

The application installs and does not restart the system.

You need to manually install the Digidesign Audio driver and the Sentinel USB driver.

### To manually install the additional drivers:

1. Insert your application DVD.
2. Select Start > Run.
3. Type `cmd` in the Open text box, and then click OK.

The Command Prompt window opens.

4. Type `"D:/Installers/SentinelUSB/Disk1/Sentinel Protection Installer 7.3.2.exe" /v"/qb REBOOT=ReallySuppress CONFIRMUPGRADE=TRUE ADDLOCAL=Parallel_Driver,USB_Driver"`, and then press Enter.

5. Type `D:/Installers/DIGIAUDIOInstaller/Digidesign_Audio_Drivers_Setup.exe /s`, and then press Enter.

- Restart your system.

## Administrator Privileges

For all Avid editing applications, you must first log in as an Administrator, install the application, and initially launch the application as an Administrator. You may then subsequently run the Avid editing application as a regular User.

## Starting the Application

When you first start the application, if a dialog box opens requiring you to update the Avid DNA firmware, choose to Update. When you restart the Avid DNA hardware and start the application again, you might receive the dialog to update again, if applicable. Select Update and follow the prompts. The firmware is then updated, and you should be able to restart and launch the application.

## Upgrade Information

If you are upgrading from a Media Composer® Adrenaline™ or an Avid Xpress® Pro HD, note that the folder names have changed. The new folder names are now Avid Media Composer and Avid Xpress Pro. During the installation process, the installer prompts you to uninstall the previous editing application. Any non-user created files are upgraded and placed in the new folders. Any user created files remain in the old folders.

Also, the default location of the Avid Projects folder has changed. See “Default locations of Avid Projects” in the Help. If you have existing projects in an Avid Projects folder, you might want to manually move them to one of the new locations. If you do not manually move your projects, they might not appear in the projects list.

## Upgrading the Software



If you are upgrading from a version of the Macintosh editing application prior to Media Composer v2.5 or Avid XpressPro v5.5, you **must** uninstall the old version of the editing application before upgrading to the new version.

The installer application for the current release of the editing application is not the same as the installer application used with our previous releases, so the current installer cannot successfully uninstall the previous editing application. If you are upgrading, you must uninstall the old editing application first.

**To remove a previous version of the editing application:**

1. Insert the new editing application DVD.
2. Open the Other Installers folder.

3. Double-click the MCAdrenaline Uninstaller or AvidXpressPro Uninstaller.
4. Click Continue.
5. Select Uninstall from the menu.
6. Click Uninstall.

The original editing application is uninstalled. You can proceed with the installation of the new editing application.

## Special Upgrade Installation Instructions

**The following procedure is required only if you are upgrading from an Avid Xpress Pro prior to version 4.8.2.**

A change in the 1394 (FireWire) bus of the new Apple dual core Power Mac G5 systems requires an update to your Avid editor application and Avid Mojo or Avid Mojo SDI firmware. The new systems require Avid Xpress Pro v4.8.2 or later. You need your old non-dual core Power Mac to update the firmware on the Avid Mojo.

If you attempt to attach an Avid Mojo to your new dual core Power Mac G5 system *prior* to following these steps, the system will not recognize the Avid Mojo and you will not be able to run the Avid editor application.

### **To update the firmware on your Avid Mojo:**

1. On your old non-dual core Power Mac system with the Avid Mojo attached, install the Avid Xpress Pro v4.8.2 or later application.
2. Follow the instructions to install the software.  
This software updates the Avid Mojo firmware.
3. Start the Avid Xpress Pro application.
4. A message box opens informing you that you need to power cycle the Avid Mojo and quit the application.
5. Shut down your Power Mac system and the Avid Mojo.
6. Disconnect your Avid Mojo.
7. Connect the Avid Mojo to your new dual core Power Mac G5 system.
8. Install the new Avid Xpress Pro application on your new system.
9. Follow the instructions to install the software on your new dual core Power Mac G5 system.

You can then run the Avid editor application with the updated Avid Mojo.

# Dongle Compatibility

Dongle (application key) part numbers from Avid have identifiers on the end that indicate which version of the software they are compatible with. Avid dongles do not have the Avid part number label attached to the product, so you need to use the Model Number listed on the dongle to identify it. If you use an incorrect combination of software and dongle, you will receive a “No valid Dongle was found” error.

| Dongle Part Number | Model Number | Can be used with:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
|--------------------|--------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 0060-03016-10      | SRB11249     | <ul style="list-style-type: none"><li>• Avid Xpress Pro v4.0 and higher</li><li>• Avid NewsCutter® XP v5.0 and higher</li><li>• Avid NewsCutter Adrenaline v5.0 and higher</li><li>• Avid Media Composer v1.0 and higher</li></ul>                                                                                                                                                                                                                                                                                                                                                  |
| 7060-03016-12      | SCT11871     | <ul style="list-style-type: none"><li>• Avid Xpress Pro v5.x and higher (v5.1, v5.2.x, v5.5.x, v5.6, v5.6.1, v5.6.2, and v5.6.3)</li><li>• Avid NewsCutter XP v6.x and higher (v6.1, v6.2.x, v6.5.x, v6.6, v6.6.1, v6.6.2, and v6.6.3)</li><li>• Avid NewsCutter Adrenaline v6.x and higher (v6.1, v6.2.x, v6.5.x, v6.6, v6.6.1, v6.6.2, and v6.6.3)</li><li>• Avid Media Composer v2.x and higher (v2.1, v2.2.x, v2.5.x, v2.6, v2.6.1, v2.6.2, and v2.6.3)</li><li>• Avid Symphony Nitris v1.0 and higher (v1.0, v1.1, v1.2.x, v1.5.x, v1.6, v1.6.1, v1.6.2, and v1.6.3)</li></ul> |
| 7060-03016-14      | SCT12096     | <ul style="list-style-type: none"><li>• Avid Xpress Pro v5.6.4 and higher</li><li>• Avid NewsCutter XP v6.6.4 and higher</li><li>• Avid NewsCutter Adrenaline v6.6.4 and higher</li><li>• Avid Media Composer v2.6.4 and higher</li><li>• Avid Symphony™ Nitris® v1.6.4 and higher.</li></ul>                                                                                                                                                                                                                                                                                       |

## Windows Media Format Runtime Libraries

(Windows Only) The Avid editing application requires you to have the latest Windows Media™ Format runtime libraries that ship with Windows Media Player 10. If you do not have Windows Media Player 10, access the download at [www.microsoft.com](http://www.microsoft.com).



*Windows Media export compatibility is subject to Microsoft® Windows Media updates.*

## Avid Unity Client Configuration Notes

If you install SP2 on an Avid Unity client system, do the following:

1. Launch the Security Center application from Start > Programs > Accessories > System Tools > Security Center.
2. Click Windows Firewall.
3. In the General tab, make sure Firewall is turned ON.
4. In the Exceptions tab, make sure the Avid Unity Connection Manager is listed in the exceptions list and has a check mark next to it.
5. In the Advanced tab, navigate to the ICMP area and click the Settings button.
6. Make sure “Allow incoming echo requests” has a check mark next to it.
7. In the main Security Center window, click Windows Update. Make sure the “Turn off Automatic Windows Updates” is selected.

## Configuring PCI Bus with the Avid DNA Device

The FireWire interface for the Avid DNA device cannot be on the same PCI bus as any storage devices. Depending on your system, your PCI bus configuration can be different. For examples of different configurations, go to [www.avid.com/products/dna/](http://www.avid.com/products/dna/) and select your DNA device and then click specifications.

When you are using an Avid Adrenaline or an Avid Mojo and you want to use 1394 (FireWire) drives, you need a second 1394 OHCI board on a different bus segment in your Avid editing system. See your computer manufacturer’s documentation to identify a PCI bus slot that is on a different bus segment than the 1394 port used for the Avid Adrenaline or Avid Mojo.

# FireWire Cable Requirements

The IEEE 1394 cabling standard requires that 1394 devices be within 14.76 ft. (4.5 m) of the next bus connector. When you connect a 1394 device (drive, camera, or deck), your FireWire cable must not exceed this length. Avid products do not support the use of 1394 repeaters to boost or extend the signal to the device.

# XDCAM Support

Make sure you are using the correct Sony firmware and driver version that has been tested with the Avid editing application. The Free file naming mode is not supported at this time. The latest Sony XDCAM driver version that is officially supported for this release is the following:

- Firmware and Driver version for XDCAM SD and HD: v1.5

# Panasonic P2 Support

In your Avid editing application, you can edit directly from a P2 card inserted into a PCMCIA PC card slot in a laptop computer (you cannot use a standard PCMCIA slot, which is an older technology). You can also copy media files from the card to a local media drive or consolidate them to an Avid workgroup. You need to install the correct Panasonic® P2 card driver. The version supported for this release is the following:

(Macintosh Power PC and Windows) Driver version for all P2 devices: v1.06.0047

(Macintosh Power PC) With this driver loaded on the Macintosh, it is no longer necessary to switch the P2 cards to write-protect mode when using them. This is for the PowerPC Mac only; there is currently no driver support from Panasonic for the Mac Pro (Intel-based) platform.

The following table lists the Panasonic P2 devices supporting write-back.

| Panasonic P2 Device Configurations Supporting Write-Back |          |                 |
|----------------------------------------------------------|----------|-----------------|
| Device                                                   | Platform | Connection      |
| AG-HVX200P                                               | PC       | USB             |
| AJ-PCD20                                                 | PC       | USB             |
|                                                          | PC       | Firewire (1394) |
|                                                          | Mac PPC  | Firewire (1394) |

**Panasonic P2 Device Configurations Supporting Write-Back**

|          |         |     |
|----------|---------|-----|
| AJ-PCD10 | PC      | USB |
|          | Mac PPC | USB |

## Disabling Automatic Software Updates

Avid cannot guarantee the compatibility of the Avid editing application with automatic updates to system software components. You should disable automatic updates.

## Installing the SCSI Driver (Windows)

The Avid application does not automatically load the SCSI driver. If you install an ATTO™ Celerity host adapter or ATTO ExpressPCI host adapter, install the appropriate SCSI driver.

### To install the ATTO Celerity SCSI driver:

1. After installing the ATTO Celerity host adapter, access the Program Files/Avid/Utilities folder.



*If the Found New Hardware dialog box opens, do not use the Wizard to install the driver.*

2. Open the ATTOSCSI folder.
3. Double-click the Setup.exe file.
4. Follow the on-screen prompts.

### To install the ExpressPCI SCSI driver:

1. Install the board into the proper slot.
2. Do not connect any drives to the ExpressPCI board.
3. Replace the side panel.
4. Plug the power cord into the system.
5. Turn on the system and log in with administrator privileges.

A Found New Hardware Wizard appears.

6. Select “Install the software automatically (Recommended)” and click Next.  
Windows installs the driver.
7. Click Finish.
8. Click Next.

- The Install Complete window opens.
9. Click Done.
  10. Restart the system.

## Installing the Fibre Channel Driver (Windows)

The Avid application doesn't automatically load the Fibre Channel driver or firmware. The ATTO™ 4-GB Fibre Channel adapter boards, both optical and copper, use the same driver. An ATTO configuration utility is used to perform firmware updates. The configuration utility, firmware, and driver are placed on the hard drive. If you install a Fibre Channel board, install the Fibre Channel driver.

### **To install the Celerity Fibre Channel driver:**

1. After you have installed the Celerity host adapter board, access the Program Files/Avid/Utilities folder.
2. Open the folder containing the Fibre Channel driver.
3. Double-click the Setup.exe file.
4. Follow the on-screen prompts.

### **To install the ATTO Fibre Channel adapter board and driver:**

1. Install the board into the proper slot.
2. Do not connect any drives to the ATTO Fibre Channel board.
3. Replace the side panel.
4. Plug the power cord into the system.
5. Turn on the system and log in with administrator privileges.  
A Found New Hardware Wizard appears.
6. Select "Install the software automatically (Recommended)" and click Next.  
Windows installs the driver.
7. Click Finish.
8. Click Next.

- The Install Complete window opens.
9. Click Done.
  10. Restart the system.



**To install the ATTO Configuration Utility:**

1. Navigate to the following location:  
Program Files\Avid\Utilities\ATTOFC\Utilities
2. Double-click epiconf230.exe.  
The ExpressPCI Configuration tool opens.
3. Click Next.  
The License Agreement window opens.
4. Select “I accept the terms of the License Agreement,” and then click Next.
5. Read the information in the window, and then click Next.  
The Choose Install Folder window opens.
6. Accept the default, and then click Next.  
The Pre-Installation Summary window opens.
7. Click Install.  
The configuration utility and driver are installed. This takes approximately 1 minute.
8. Click Done.
9. Restart the system.

**To update the Fibre Channel adapter board firmware:**

1. Shut down the system.
2. Disconnect the Fibre Channel cable from the Fibre Channel board.
3. Start the system.
4. Navigate to Start > All Programs > ExpressPCI Configuration Tool.
5. Select ExpressPCI Configuration Tool.  
The ATTO ExpressPCI Configuration Tool window opens.
6. In the left pane, expand hosts to localhost. You see ExpressPCI FC 3300 or FC 3305.
7. Click ExpressPCI FC 3300 or FC 3305.
8. In the right pane, click the Flash tab  
The Flash options appear.
9. Click the Browse button, navigate to Program Files\Avid\Utilities\ATTOFC\Firmware  
FlashBundle\_xx, and then click Open.
10. Click Update.  
A message box opens, instructing you to unmount all devices.

11. Click OK.

The firmware updates. The update is finished when a message appears at the bottom of the ExpressPCI Configuration Tool window.

12. Close all open windows.
13. Shut down the system.
14. Connect the Fibre Channel cable to your PC.
15. Start the system.

## Installing the Fibre Channel Driver (Macintosh)

The Avid application doesn't automatically load the Fibre Channel driver or firmware. The ATTO 4-GB Fibre Channel adapter boards, both optical and copper, use the same driver.



*The drivers and firmware for SCSI devices (for the Macintosh systems) are automatically loaded by the Avid application installation software.*

### **To install the Fibre Channel adapter board driver:**

1. Navigate to the following location:  
Macintosh HD/Applications/Utilities/UpgradeDriver.
2. Double-click the osx\_drv\_celerity\_250Avid.dmg.gz file.
3. Double-click the osx\_drv\_celerity\_250Avid.dmg file.
4. Double-click the ATTO CelerityFC\_250Avid.pkg file.
5. Follow the on-screen prompts.
6. When prompted, choose to restart the system.

## Formatting and Striping Media Drives

To use all the resolutions that the editing application offers, you need to format your media drives using a four-way stripe.



*(Windows) Disk drives must be configured as Dynamic if you are striping drives.*

See your operating system documentation for information on creating partitions.

Avid provides recommended drive striping information for your product.

**To find the latest striping tables:**

1. Access the Knowledge Base at [www.avid.com/onlinesupport/](http://www.avid.com/onlinesupport/).
2. Type “striping tables” in the Search Knowledge Base text box.
3. Click Search.
4. Select the table appropriate for your product.

## Installing Command|8 Drivers on a Windows System

You can use the Command|8<sup>®</sup> as a control surface for your Avid editing application as well as for Pro Tools<sup>®</sup>. Access the Pro Tools 6.9 or higher installer CD, and launch the Command|8 installer located at \Drivers\Command8\Command8 setup.exe. For more information on using the Command|8 with your Avid editing application, see “Using an External Fader Controller or Mixer” in the Help.

## Limitations

### Audio

- If your system is an HP XW8400, you must customize the sound configuration in order for the editing application to correctly control the levels of the microphone or other connected audio device:

**To customize the sound card configuration:**

1. In the Project window, click the Settings tab.
  2. Double-click Sound Card Configuration.
  3. Ensure that the Record/Input descriptions match the Playback/Output settings. For example, if you have a microphone plugged into the rear pink connector, then the Playback/Output option should be set to Rear Pink In. If you have a Line input audio device connected to the front black connector, the Playback/Output option should be set to Front Black In.
- **Clip Pan:** When you add an audio dissolve between two clips with Clip Pan onto a single audio track, the audio dissolve uses the Clip Pan setting on the outgoing source for the duration of the dissolve.

Pan Automation (overrides Clip Pan when applied): When you add an audio dissolve between two clips with Automation Pan onto a single audio track, the audio dissolve interpolates the pan values between the pan keyframe value at the beginning of the dissolve and the pan keyframe value at the end of the dissolve. Any pan keyframe that exists in the middle of the dissolve is ignored.

**Workaround:** Place the two clips on separate tracks using Clip Pan, fade one to silence, and fade the other up from silence.

- If you open a 720p59 HD project, open the Capture tool window, select HD-SDI video and Audio input. Capture an HD Clip from Satellite source using HD-SDI Embedded feature, saved it to Bin. Create an HD sequence using above saved HD Clip. Configure the Panasonic HD 150, set the deck to accept HD-SDI audio Embedded. Open Video output dialog: Turn on HD-SDI Audio Embedded ON. Attempt to output an HD sequence (Preview) to a HD deck using HD-SDI audio Embedded feature completely fail. There is no audio output signal seen on Deck.
- The Panasonic HD150 deck will not decode the HD embedded audio stream from Adrenaline or Avid Nitris®.

**Workaround:** Connect AES audio from the Avid DNA hardware to the deck and disable the embedded audio.

## Audio Punch-In Tool

- You could monitor input during preroll in previous versions. If you have a software-only system, you can still monitor input during preroll. If you have an Avid Mojo, input monitoring begins at the IN point, not during preroll.

## Avid Unity

Avid Unity MediaNetwork and Power User login: If you log into your Windows system as a Power User and use the same login in the Connection Manager to log onto Avid Unity MediaNetwork, you won't be able to play media.

**Workaround:** In order to use an Avid editing application in Interplay you must log in as a Power User. However, do not use the same login when you use the Connection Manager to log onto Avid Unity MediaNetwork. Use a different login for the Connection Manager. This problem does not exist on Avid Unity ISIS.

- Workspace names in Asian characters might appear truncated at the end in any drive-selection list.

**Workaround:** Use no more than 5 characters for workspace names.

- Changing Users on MediaNetwork Fibre attached clients: When you change users on a fibre attached client, do not use the Switch User function in the Windows Log Off dialog box. When you log back in as the original user you may get the following errors when you play media:

Exception: FILE\_OTHER, filename:... Exception: SYS\_ERROR, status:1317, msg:The specified user does not exist.

**Workaround:** To fix the problem once it occurs, reboot the system. To avoid the problem, before you switch users, log off completely and reboot the system.

## Capture

- (Macintosh) You might receive a “Mac Error - 37” error when accessing a target drive or workspace with 28 or more characters.

**Workaround:** Make sure the target drive or workspace names are less than 28 characters.

- If you capture clips with an Avid editing system on two or more days and use the same project and the same tape name (for example, if you capture on two separate days from a cable feed named “Live”), relinking the clips might cause the old clips to relink to the new clips. Because the clips in this instance are captured on different days but use the same 24-hour timecode and have the same tape name, the Avid system treats the captured material as coming from the same source. When you relink the clips, they relink incorrectly.

**Workaround:** Avid recommends that you avoid using generic or nondescriptive tape names — for example, do not use the tape name “Live” for a live feed. Instead, use distinctive tape names for each capture. Also, you can use separate projects when capturing with your editing system. When you change projects, even if you use the same tape name for your captures the Avid system generates new source IDs. This prevents the relink problem.

- The Sony HVR-M10U deck failed to find preroll. If you are working with DV tapes in the Sony HVR-M10U you might experience “failed to find preroll errors”.

**Workaround:** Change the machine template to the “Generic\_DVDevice-NTSC” or “Generic\_DVDevice-PAL” template. This will force the software to use a different method for cueing to the preroll timecode.

- The editing application does not warn you if you try to send a Frame Chase editing clip to Media Services Transcode. Do not send ingesting clips to Media Services Transcode. Wait until the clip is completely ingested.
- You may see the following error message when loading a clip captured by Frame Chase capture in the editor: “Error encountered during relink process: New track length does not equal original track length.”

**Workaround:** In the editing application, right click the clip and sequence and select Update from Interplay. In Assist, refresh the clip from the Interplay database by selecting the clip and pressing F5.

- When you are capturing and using the passthrough monitor, desktop passthrough might cover error messages that are in the same space as the passthrough monitor, preventing you from being able to read them.

**Workaround:** Move the affected window or message box away from the Record monitor, put another application in front of the Avid application, and then go back to Avid to force the UI to refresh.

- When you capture from an HDV device through 1394 into an HDV interlaced project, you might see the video break up into squares. The captured media is intact and complete, however.
- When you capture media that includes invalid frames, you might see an error message that the capture has been aborted and the invalid frames discarded; it asks you if you want to keep the clip. This message is incorrect; the invalid frames have not been discarded.

**Workaround:** Click No to discard the clip, and then recapture using new marks that exclude the bad sections on the tape. Do not keep the clip.

- When you deselect Enable Confidence View in the Video Display Settings dialog box and then open the Capture tool, the Client monitor does not display passthrough.

**Workaround:** Do one of the following:

- ▶ Select Enable Confidence View.
  - ▶ Click the Capture button in the Capture tool.
- In an HDV project, you can only capture audio at the 48k sample rate. Because the incoming audio is digital over FireWire, the software is unable to up-sample 32k and 44.1k audio reliably during capture. If you try to capture audio at another sample rate, you do not receive the error message warning that the audio on the tape does not match the setting in the Audio Project Settings dialog. Currently, only the 48k sample rate is supported in the HDV project format.
  - If you lose connection to your 1394 port or receive “OHCI Port Busy” errors, check the Firewire cable length. See [“FireWire Cable Requirements” on page 30](#).
  - When you capture HDV, the system might not find the preroll point if the Preroll setting is set to 3 or below. The default is set to 6. Do not set this option to 3 or below.

- (HDV) Passthrough does not work if Delay Audio is set to 7 frames or greater. (The Delay Audio option appears in the Capture tool.)

**Workaround:** Set Delay Audio to 6 or less.

- Drop frame/Non-drop frame mismatch errors occurred often when capturing. A new Deck Preference setting has been added. Access the Deck Preferences Settings dialog box. A new “When the deck contains no tape Log as” option appears. Select the timecode format (Drop Frame or Non-drop Frame) for logging clips when no tape is in the deck. When a tape is in the deck, the system automatically uses the existing timecode format on the tape.
  - (HDV) When switching from one project format to another while connected to an HDV device, you must turn the HDV device off and then turn it back on again.
  - (Windows) If after initially setting up a DV deck for the first time, or after a system recovery you cannot see the deck, manually register the DV buffers file by doing the following:
    1. Go to Program Files\Common Files\Avid.
    2. Right click Dvbuffers.ax.
    3. Select Open.
    4. Choose to select the program from a list and click OK.
    5. Browse to windows/system32.
    6. Select regsvr32.exe.
  - The following error message, “Exception: ADM\_DIO\_ERROR\_OCCURRED, DIOerr:Expected DV50 NTSC but received DV25NTSC” appears if you attempt to capture DV 25 from a DV 50 source or DV 50 from a DV 25 source.
  - When you batch capture long clips with a lot of metadata, the following error appears and no media is captured: “Exception: MXFDomain::SaveMetaDataToFile - Failed to save meta data to file.” This does not occur when you batch capture OMF.
  - When you capture from a Panasonic AJ-SD93P or Panasonic AJ-SD93E, note the following: the Panasonic default for DIF SPEED is set to S400. The Adrenaline and Avid Mojo expect a DIF SPEED of S100. Capture fails, producing scrambled or blocky images.
- Workaround:** From the Panasonic DVCPRO® deck's menu, set the menu DIF SPEED to S100.
- When you capture DVCPRO HD from a Panasonic HD 1200A deck, keep the menu DIF SPEED set to S400.

## Compatibility

- Script Based editing is not supported with Shared Avid Projects. Script Based editing is supported with local projects.
- A non Administrator cannot send or receive EDLs. You must be an administrator to use EDL Manager.
- (Filmscribe) The Tape Name does not appear in a cut list when you select the TapeID column heading.

**Workaround:** If you select both the Reel# and TapeID column heading, the Tape Name appears.

- (Macintosh) When you are using the search feature in the Avid editing application Help, a bug exists if Safari™ is your default browser. You might experience issues when performing searches. You need to empty the Safari cache in between searches (Select Safari > Empty Cache.) This search issue does not occur when you use Firefox as your browser.
- If you are using an Mbox 2 and an HP8400 computer, you should connect the Mbox 2 to a rear USB port. The USB ports on the front of the HP8400 can cause problems with the Digidesign Driver Installer. Once the installation is complete, you can connect the Mbox 2 to the front or rear USB ports.
- MetaSync® has not been thoroughly tested on the Macintosh platform.
- If you are using the Safari browser to access the Avid Learning Excellerator site (select Help > Learning Resources, and then click the Avid Learning Excellerator link), you must have Javascript® and cookies enabled (Safari > Preferences > Security).
- Due to changes in Avid Media Composer v2.5.x (Macintosh) and Avid Xpress Pro 5.5.x (Macintosh), some third party AudioSuite and AVX plug-ins may not load properly. This is due to moving the Avid editors to Xcode® from CodeWarrior™ 9 for support of the new Mac Intel® based systems. Customers may need to upgrade their AudioSuite and AVX plug-ins. Please note that Avid has informed Third Party partners of this change. Third Party plug-ins that have not been updated will not be supported in this release.
- If you are a non-administrator and you want to launch AudioSuite Plug-Ins, perform the following:
  1. Install the Avid Editing application. During the installation, an AvidUsers group is automatically created.
  2. Have your administrator make you a member of the AvidUsers group. Then you can access the AudioSuite Plug-Ins when logging in as a non administrator.



- You currently cannot select HDV projects in the MediaLog™ application.
- Sending to Digidesign® ProTools: When you export an OMF 2.0 file that links to MXF media, you should first transcode the MXF Media to OMF media. If you have a long sequence containing MXF media, you are not prompted prior to the export process that the export will not be successful. To save time, transcode MXF media to OMF media prior to exporting as OMF 2.0.

## Digital Cut

- (Macintosh) When performing a 720p/59.94 digital cut, the first frame of the sequence may be missing.

**Workaround:** Add half a second of black before the sequence.

- The first 35 frames of a sequence might be missing when you perform a digital cut after selecting Crash Record and Ignore Time in the Digital Cut tool.

**Workaround:** Add filler to the beginning of the sequence.

- When performing an HDV Digital Cut, the last few seconds are not cut to tape.

**Workaround:** Generate a clip of black and add it to the end of the sequence.

- A digital cut of an HD project might drop the last frames of audio.

**Workaround:** Add 10 frames of audio to the end of the sequence.

- When you perform a digital cut using the Pioneer® PRV-LX1 DVD recorder, select Ignore Time in the Digital Cut Tool window.

- A video underrun might occur at the start of a digital cut if the Digital Cut tool does not have focus when you click the Play Digital cut button. The Digital Cut window must be active before you click either the Start or Preview button. If an underrun occurs at the very start of the digital cut, you should be able to perform the digital cut without a problem.

- When you perform a digital cut to a Panasonic DVCPRO HD deck using HD-SDI with 720p/59.94 material, several frames of black might be written to tape before the start of the outputted sequence. This might result in the end of the sequence being truncated on tape.

**Workaround:** Place several seconds of black or color bars at the end of a sequence.

- The Digital Cut tool does not allow certain durations of black to be added to the tail of a sequence. Certain values (including 20 minutes, 30 minutes, 60 minutes, and so on) reset the clock to zero when applied. If the value you entered resets to zero when applied, adjust the value upward or downward until a satisfactory length is determined (at which point the clock does not reset itself and the desired duration is correctly applied).

## Effects

- If you include progressive clips, for example, 1080p 25, in an interlaced project, for example, 30i or 25i, or the reverse (interlaced clips in a progressive project) and then add effects, you might experience an Assertion Failed error.

**Workaround:** Do not mix progressive and interlaced material.

- Safe Color limits might be exceeded in SD downconverted output from an HD project. In an HD project, if you use the Safe Color Limiter effect to ensure safe colors in a sequence and then output that sequence using SD downconvert, some transient pixel values might exceed your safe color ranges. This is a consequence of the resizing process performed in the Avid Nitris or Adrenaline hardware during an SD downconvert.

**Workaround:** Change the project type to an SD type before you output or render the sequence.

- In 30i or 1080i60 projects, Timewarp effects that use the Film With 2:3 Pulldown Input format might not render correctly. Some frames might remain unrendered or it might not be possible to complete the render. This problem is known to occur in the specific circumstances described below, but might also occur in other circumstances.

**Partial Render.** The problem might occur if you perform a partial render of a Timewarp effect using the Film With 2:3 Pulldown Input format, then render the remaining part of the segment. Some frames might remain unrendered or the second part of the segment might not render.

**Division of rendered segment.** The problem might occur if you render an entire Timewarp effect using the Film With 2:3 Pulldown Input format, and then divide the segment (for example, by performing an overwrite edit of new material into the middle of the segment). Some frames in the second part of the divided segment might become unrendered.

**Trimming head frame of rendered segment.** The problem might occur if you render an entire Timewarp effect using the Film With 2:3 Pulldown Input format, and then trim the head frame of the segment. Some frames in the segment might become unrendered.

- You might not be able to render a FluidBlur, FluidColorMap, or FluidMorph effect in an HD project if there is not enough memory available.

**Workaround:** Try one of the following:

- In the Bins tab of the Project window, click the Clear button, and render the Fluid effect (see “Managing Bins and Memory” in the Help).
  - Close all unused bins, relaunch, and render the Fluid effect.
  - In the Format tab of the Project window, switch the project format to an SD format, render the Fluid effect, then switch back to HD.
- In previous releases, when you moved a multi-stream effect such as PIP slowly across the screen, the edges could be blurred and aliased. With this release, the edges of the multi-stream effect have improved with the use of a new high quality filter algorithm. With this improved quality, you might experience reduced stream count.
  - Very high speed Motion Effects with rates greater than 500% no longer play in real time; they now appear in the Timeline as a blue dot effect, and must be rendered. Since any motion effect with a rate greater than 100% plays back inefficiently, and the higher the rate the less efficiently it plays back, real time playback efficiency will improve by rendering such motion effects.
  - (HDV) If a clip contains Timewarp effects, you should render the effects.
  - You might experience effects render issues with stacked effects.

**Workaround:** Render each individual track starting with the bottom track.

- When you are working with AVX effects, performing an Expert Render or a Render IN to OUT on a sequence that contains multiple third-party AVX effects might lead to excessive memory consumption that could cause the application to hang or to display errors.

**Workaround:** Render the effects in smaller groups.

- AVX 1.0 effects might have invalid color levels.
- You might see problems with superblacks in 16-bit mode.
- Performing an Add Edit on a promoted Advanced Keyframe Picture-in-Picture effect might cause a “DataPointOneError”.

**Workaround:** Instead of first promoting to 3D, then Advanced Keyframe, promote in the reverse order.

- Most effects support 16-bit processing. The following lists the effects that *do not* support 16-bit processing at this time.
  - Avid Pan & Zoom
  - Blur effect
  - Mosaic effect
  - Paint effect
  - Region Stabilize
  - Scratch Removal
  - Animatte™
  - RGB Keyer
  - Pan and Scan
  - Illusion FX
  - PlasmaWipes
  - AVX 1.x effects

Whether a particular AVX 2.0 effect supports 16-bit processing is up to the plug-in vendor.



*Rendering times are slower when you use 16-bit processing because 16-bit effects have two times the data of classic 8-bit effects.*

- You might see a “FluidMotion Vector Edit Requires Full Resolution” error if you work in FluidMotion™ Vector Edit mode in anything other than full resolution (green mode in the Timeline). Render FluidMotion effects before you combine them with any other effects, especially any other time-based effects.
- (Progressive projects only) If a clip contains any of the following effects, you must render the effects before you apply Scratch Removal:
  - Timewarp effects
  - Any effect that has been promoted to the Advanced Keyframe model
- Removing or undoing some timewarp effects might cause audio and video to lose sync.
- In the Transition Corner Display mode, two of the six frames display incorrect frames during trim operations initiated from the Timeline.

**Workaround:** Trim using the Trim buttons.

- The Fluid film 2:3 timewarp effect might render incorrectly when you are rendering fluid motion type. The effect might flash a crop of left and right edges.

**Workaround:** Set the left and right mask in the FluidMotion Editor to zero.

- (HD only) Any animated alpha matte over 35 seconds long might fail.
- When an Avid effect is applied in an SD 24p progressive project, it can create unwanted aliasing on the resulting clip.

## Effects (Pan & Zoom)

You might encounter the following limitations when you use the Pan & Zoom effect:

- (Macintosh) After the link to a Pan & Zoom effect is broken and you want to reestablish it, the application doesn't prompt you for the source image name in the Open dialog box.

**Workaround:** Import still images into a bin and use them in the edit. With the imported image in the Timeline, apply the Pan & Zoom effect and load the respective file from the Open dialog box. This way you can use "Clip Text" and confirm that the correct images are being loaded.

- To improve memory issues, the options in the Pan & Zoom Cache Fast menu are ignored and Video Resolution is used, although when you render the effect, the highest-quality resolution is always used. After you partially render a Pan & Zoom effect, however, you might see a slight pixel shift when you move between the rendered and unrendered portions.
- When you zoom in with Hi Qual and Ultra Qual filtering, you might experience a system error (Windows) or see green lines when you preview (Macintosh).
- Pan & Zoom keyframe settings can revert to defaults if you select all keyframes when you link to a new picture.

## Export

- An error might occur when you export to HDV when the first frame of the sequence is a video mixdown clip.

**Workaround:** Place filler or a frame of non-video mixdown media at the head of the sequence.

- Currently, our export settings allow a 720x486 size when exporting Avid DV, which creates a field alignment issue. Make sure that you set the export settings correctly for 720 x 480 for DV exports. Currently, QuickTime must do a resize from 486 lines down to 480 and you receive an odd interpolation. (Even if you specify 720x486, the Quicktime file displays 720x480).
- In NTSC, QuickTime Same as Source and QuickTime Reference clips containing DV material can sometimes show visual distortions when burned to DVD from Avid DVD. This is because the DV portions are resized from the DV raster size 720x480 up to the standard NTSC raster size 720x486.

**Workaround:** When exporting the QuickTime Same as Source or Quicktime Reference clips, choose “Use Avid DV” .

- (Macintosh) The editing application might crash after exporting to an Avid Unity ISIS Read-only workspace. Make sure you export to a Read/Write workspace. You can determine whether a workspace is Read/Write through the Client Manager application. Navigate to the Workspaces tab in Client Manager. The Read/Write workspaces are listed with an R/W under the name of the workspace.
- If you have a mixed-resolution DV 25 sequence and try to export it as QuickTime for DVD using the Apple DV Codec, the .mov might contain artifacts.

**Workaround:** You must use the Avid DV Codec for this kind of sequence.

- You might receive exception errors when exporting HDV 1080i/59.94 or 1080i 50 as Windows Media.
- When exporting to an HDV device, at least 4 to 5 seconds of media might be missing from the beginning of the sequence.

**Workaround:** Add 10 seconds of color bar or black filler at the beginning and at the end of the sequence.

- When you export a QuickTime Reference movie, do not mix DV and non-DV media. If you mix DV and non-DV media, the resulting movie might contain line shifts.
- When you export pan automation on an audio clip as AAF, it does not translate in Pro Tools. Pro Tools does not accept varying value pan controls during import.
- In the Export Settings dialog box, the default size is not the image size of the opened project.

- When you play an exported clip in the Windows Media Player, the sequence stalls in the desktop monitor. The audio plays, the blue bar progresses in the Timeline, and the video and audio output to the client monitor is OK. If the clip that is loaded in Windows Media Player is removed, then the Play operation plays properly in both the desktop and client monitors.
- Exporting Locators exports only a .txt file with frame count information, not timecode or Feet and Frames. Import also supports only frame count.
- A “Not enough memory is available to complete this operation or WM\_BeginWriting\_FAILED” error results from the application running out of available memory (RAM) while you perform the encode. Encoding to a Windows Media Video codec requires a lot of memory. The amount of memory required is directly related to the number of audio and video profile streams, width, height, bit rate, number of passes, VBR/CBR, and quality of the encoded video, as well as the resolution of the source media. If you encode HD media, you might need to reduce the bit rate, turn on 2-pass encoding, turn on VBR, lower the quality, or reduce the frame dimension.
- A “WM\_FindInputFormat\_FAILED” error might appear if the Windows Media exporter cannot find a suitable input format for a video or audio stream contained in the current Windows Media Export setting's stream profile. For example, using non-standard frame dimensions might result in this error. See the Microsoft Windows Media web site for more detail.

## ICS (International Character Support)

- Workspace names that contain non-ASCII characters can cause poor performance when working in a bin.
- Workaround:** Use only ASCII characters in workspace names.
- If you capture a clip from a workspace with a French name through CaptureManager™, in the Avid editing application the bin heading Drive might be empty where it should list the French name of the workspace.
  - If you change the font or font size of your input, and see characters rotated 90 degrees, make sure you select the correct font. Do not use any font that begins with the “@” symbol.
  - Do not create a project using the Euro currency character (ALT 0128). The project fails to be created and a “Can't Open Project” error message is displayed.
  - Certain Asian characters might not appear in the correct order in some text boxes in your Avid editing application.

## Import

- Occasionally, if you cancel an import of a clip, you might receive a “DISK\_SHARING\_VIOLATION” error.
- When you import an uncompressed QuickTime file, a PICT image, or a TIFF image, the first 4 or 5 vertical columns of pixels might truncate when you display the file in the Source, Record, or client monitors.
- When you batch import a sequence with a graphic animation that was created in a 30i project and then modified in a 720p project, it might not import.

**Workaround:** Import the graphic and manually edit it back into your sequence.

- Avid editing systems cannot import AVI files created on Avid DS Nitris systems. The import fails with an error message stating that the file format is not supported for import.

## Locators

- A new item has been added to the Fast menu in the Locators window. “Disable Locator Popup” disables the locator pop-up window. It is disabled only for the work session. When you restart the Avid application, the locator pop-up menu is enabled.
- (Macintosh) When you export locators from the Locator tool, the file might not be saved with the correct .txt extension and you might not be able to import it.

**Workaround:** In the Choose Location for Exported Locators dialog box, add the file name extension .txt to the end of the file name before you click Save, or add the extension to the saved file before you import it.

## Panasonic P2

- The editing application does not currently support Export to P2 spanning 16GB Panasonic P2 cards.
- Occasionally the File > Import P2 > Media command does not consolidate media to the drives.

**Workaround:** Close and re-open the bin and then execute the command again.

- When you view a P2 clip that spans across multiple P2 cards in the timeline, you might be surprised as to what you see and don't see due to the history of mounting P2 cards on your current system and the P2 cards that are currently mounted. Be aware that even though media is offline, or you are not able to view the P2 media in the Timeline, the media is not lost. The media appears when the card containing it is mounted.



- If you have P2 clips on a P2 card and you display the clips in the Media tool, you might be able to delete the audio and video .mxf files from the Media tool.
- If you remove a card from a slot in the P2 reader and do not put another card in the reader, you must delete the P2 folder before inserting that same card in another slot.
- A DVD Drive cannot be a media drive. If a CONTENTS folder is located on the root level of the DVD, you might see a “No clips were found” message when performing an Import P2 Clips to Bin.

**Workaround:** Create a folder that contains the CONTENTS folder on the DVD. This instructs the editor to mount a virtual drive.

- When the P2 CONTENTS folder is located at the root level on a drive where the Avid editing application looks for media files, you might encounter errors when importing P2 clips. For example, if you are working on a laptop, the Avid editing application and local storage folders are on the same drive and are usually located at the root level. If you create virtual P2 volumes on the Desktop, you might encounter a “No clips were found” message when trying to import the P2 clips and media.

**Workaround:** If you locate the virtual P2 volume in a different location such as a subfolder on the Desktop, you should be able use virtual P2 volumes.

- If you experience unusually long scan times, check to make sure both the local time and Greenwich Mean Time (GMT) are set correctly on your camera. If the GMT is not set correctly, you may need updated firmware for your camera.
- Play performance for a multi-stream sequence suffers when you directly access media from the P2 media cards in the AJ-SPX800P camera.
- If you turn off the P2 card reader while a bin accessing P2 media is open, attempting to load any P2 clip results in a DISK\_FILE\_NOT\_FOUND message in the Source monitor window. The message should read Media Offline.
- Dupe detection is not available for P2 source material.

## Play

- When you play media and then you press stop, the source monitor stops, but the external client monitor steps back approximately 2 frames.

- (Macintosh) QuickTime reference movies are useful as long as you are working with Avid media files available on your local system or in an Avid Unity environment. However, if you expect to move the exported QuickTime file to a system that doesn't have access to the media, then you should use the standard QuickTime export so the media files and QuickTime wrapper can be moved as one file.
- With Full Screen Playback enabled on a single monitor, the video might stutter and you might notice tearing toward the top of the image during playback. Tearing might also appear if you use variable-speed play.
- When the Avid editing application stops streaming play, a number of additional frames are sent to the DNA device in order to keep the client monitor synchronous with the desktop display. The DNA device must play out that number of frames after the desktop has stopped playing. To make sure you view the actual last frame, the application then snaps the client monitor back to the frame on the desktop. This might be more apparent when playing HD media.
- If you do not see video output to your device, make sure that the appropriate device is selected in the Special > Device menu. If FireWire is selected in the Device menu, make sure Output to Device is selected in the Video Display Settings.
- If you experience a flashing monitor when attempting to play using the Japanese version of Windows XP, and your monitor does not appear to be covered by anything, adjust the state of your Language bar by maximizing and minimizing it. This restores the ability to play.

## Projects

- (Windows Only) Avid Attic folders can only be created by Administrators. An Administrator has to first launch the application, open a project, close the project and quit the application. Then when a non-Administrator user uses the application, their work is saved to the Avid Attic.

## Settings

- Do not carry User Profiles from a previous version to this version. Create new user settings. If you do use previous settings, the size of tools and windows might not be as expected, especially tools and windows that have been updated for this version.

## Titles

- If you re-create a rolling or crawling title in your sequence, the Scroll Position parameter values for the first and last keyframes are not preserved. They are set to the default values (start and end).

**Workaround:** Promote the title to advanced keyframe model before you re-create.

- (Macintosh only) If you select the classic Title tool eyedropper and then quit the Avid application, the application hangs.

**Workaround:** Deselect the Title tool eyedropper before you exit the Avid application.

- Avid suggests that you do not attempt to edit the nested tracks of a re-created rolling or crawling title. If you attempt to select or edit one of these types of nested tracks, an error occurs. This is also the case with a re-created static title on its alpha channel subtrack.
- A sys\_error occurs when you modify a title to an available drive with Render settings that are set to an unavailable drive (a drive that you do not have write access to). A .bak file of the title also appears in the bin.

**Workaround:** Close the Title tool and change the Render settings to a drive that you do have write access to.

- Character spacing might be inaccurate in Title Tool titles using large font sizes. Some character pairs might appear too close together, or overlapping. In HD projects, the problem is only visible in the rendered title clip in the bin. In SD projects, the problem is visible immediately in the Title Tool. Also, once the problem has occurred in text using a large font size, it might persist when you create other text objects in the title at any font size.

**Workaround:** The best general workaround is to promote the title to Marquee. Text in Marquee titles does not have the same problem at large font sizes. Also, if you do not need your final text to use a large font size, avoid converting it to a large font size at any point in your workflow, or retype it as a new text object at a smaller size if increasing the font size causes the problem.

- Marquee title format does not need to change in normal workflows. In most normal workflows, the title format in Marquee automatically matches the project format in your Avid editing application and you do not need to change it. If you change the title format in Marquee so that it does not match the project format in your editing application, you might see artifacts around the edges of some title objects. One situation in which you might need to change the Marquee title format occurs when you are creating a title by opening an existing .mqp file. If the .mqp file's format does not match the project format in your Avid editing application, you should change the title's format to match the project format in your editing application. For more information on changing the title format, see "Changing Title Formats" in the Marquee Help.
- When you render a rolling or crawling NTSC SD title with Same as Source selected in the Media Creation dialog box in an HD project, you might see problems with the title.

**Workaround:** For highest quality titles, re-create your title media in the format of the project in which you are working; in this case, re-create your SD title media in an HD format.

- Unrendered back-to-back titles in a 1080i HDV sequence might not play in real time. The second title does not display.

**Workaround:** Render the titles.

- Rolling and crawling titles in 24p and 25p projects might display a “Layout Mismatch” error when in Full Quality mode.

**Workaround:** Select another quality mode. The error also goes away if you toggle to the HD project equivalent and load the title.

- When you reedit a Marquee title in the Timeline, you might see artifacts in the video background. This is cosmetic only and does not appear in the resulting title.

**Workaround:** If you reedit the title in the bin rather than the Timeline, the artifacts do not appear.

- For projects whose formats are changed to HD, if there are Marquee crawls in sequences, these need to be modified to keep them as Avid DSK titles. Reedit these titles by using the effect editor to bring up Marquee. If when saving to a bin in Marquee you receive a message that the title is animated or that it cannot be saved directly to the Timeline, then perform the following workaround.

**Workaround:** Select the Crawl text box. Press the “C” toolbar button within Marquee to cause the crawling text box to extend for the new larger width of the title. Now you should be able to save to the bin or the Timeline as before and the title will not be animated.

- Page breaks appear on rolling and crawling titles when an HD title is over SD media, or an SD title is over HD media.

**Workaround:** Recreate the title at the same resolution as the underlying video.

- HD titles appear aliased when you are not in Effect mode. Some titles you create in HD projects might look aliased (blocky) when you view them at Full Quality in Source/Record mode. To improve the visible quality, render the title or view it in Effect mode.

- The application might appear frozen after you edit a Marquee title in the Timeline. If you edit a Marquee title that is already part of a sequence in the Timeline and then exit Marquee, you might not be able to perform any other operations.

**Workaround:** Press the Escape key. Use a different user setting to avoid the problem.

- Rolling titles created in SD and rendered in HD display 1 line at the top of the matte when they are rendered.

**Workaround:** Recreate the title and matte before you render.

- If you change the size of text, it might yield different kerning results. If you highlight text and change the text properties, the kerning result might be different than if you had changed the text properties in the Parent text box. For consistent results, change the text properties in the Parent text box.
- When you edit large or unrendered SD crawling or rolling titles in an HD project, switch to SD, promote the title to Marquee, save the title in SD, then open the title in HD.

This workaround is not possible for a 720p project, but you can open the 720p bin in a 30i project and modify the title there, as long as there is an SD version of the sequence.

- Titles created in 4x3 SD and then re-created in 16x9 (SD or HD) appear to shift to the left. You must manually reedit the title in 16x9 for correct positioning.

**Workaround:** In 16x9 mode, load the original 4x3 title in the Title tool. Click the Selection tool, select Edit > Select All, and then click Object-Group. Click Alignment > Center in Frame Horiz. Save the title to the bin.

- You might receive an “Out of Range” error when you try to modify and then re-create rolling and crawling titles in the timeline in a 720p project.

**Workaround:** Manually reedit the titles into the sequence.

## XDCAM

### Importing XDCAM Files

- When you import XDCAM files, be aware that Avid does not support the batch import workflow when you are working in the following Sony XDCAM camera modes: Picture Cache Record Mode, Interval Record Mode, or VFR (Variable Frame Rate) Mode (UCC/OCC - Undercrank/Overcrank). An error message appears which informs you that the video is not supported. However, the High-Rez versions of these clips can be imported. Their timecode values, however, will be inaccurate. The Avid editor appends its own generic timecode to clips recorded in any of the previously mentioned modes.
- When you export XDCAM media to disk, it will not include embedded timecode in this release.

- XDCAM proxy media might not export to a QuickTime reference movie successfully.

If you export as a regular QuickTime movie, MPEG 4, or as Windows Media 9, the export is successful. Or, you can transcode the proxy sequence to DV 25 or MPEG-IMX and then export as QuickTime reference.

**Workaround:** Import the whole XDCAM HD clip and then transcode it.

- The Avid editing applications refer to XDCAM HD 25 Mbits media files as HDV 1080i 50/60. These Dynamic Relink settings are only available in project types 1080i/59.94 HDV or 1080i/50 HDV.

## Adding Locators On-the-Fly while Playing

1. Load a sequence or clip. See “Loading Footage” in the Help.
2. (Option) Select a specific track, using the Track Selector panel. See “Using the Track Selector Panel” in the Help.
3. Map the Add Locator button to a key by doing the following:
  - a. Open the Command Palette, click the More tab, and select Button-to-Button Reassignment.
  - b. In the Settings list of the Project window, double-click Keyboard.
  - c. Drag an Add Locator button to a key on the Keyboard palette.



*For more information about mapping buttons to keys, see “Mapping User-Selectable Buttons” in the Help.*

4. Click the Play button, and every time you want to add a locator, press the key to which you mapped the Add Locator button.



*You can map different Add Locator buttons to different keys to be able to add more than one color of locator.*

### To add comments to the locators:

1. Stop playing.
2. Do one of the following:
  - ▶ Double-click the locator in the position bar under the monitor.
  - ▶ Click the large oval on the frame in the monitor.

A Locator edit pane opens. The locator name, color, frame, and track information appear.



*By default, the locator name is the user name logged onto your system. You can change this by typing a new name in the Name text box.*

3. Type your comments in the comment area of the Locator edit pane.
4. (Option) Change the color from the Color menu or change the locator name.
5. To save your information, click OK, or press the Enter key.

The information is stored with the marked frame.

The locator oval appears in the Timeline, in the position bar, and at the bottom of the frame in the monitor.



*You can also click the Locator icon in the Locators window to edit locator information.*

**To keep the Locator edit pane from opening:**

1. Select Tools > Locators.  
The Locators window opens.
2. Select Disable Locators Popup from the Fast menu.

The Locator edit pane now does not open even if you double-click a locator.

## Reference to JL Cooper Controller

The documentation and help reference support for the JL Cooper controller. This controller is not supported.

## Suggestions for Optimum Performance

Background tasks can interrupt time-critical operations, such as capturing, playing, or rendering. Make sure that background tasks are not running while you are working on the Avid editing system.

### Turn Off Simple File Sharing (Windows)



**Turning off Simple File Sharing is required. If you do not do this, you might get Access Denied errors after moving files.**

**To turn off Simple File Sharing:**

- a. Double-click My Computer.
- b. Select Tools > Folder Options > View.

- c. Scroll down to the bottom of the window and deselect “Use simple file sharing (Recommended)”.

## Optimum Performance (Windows)

The following list contains suggestions for ensuring optimum performance when working with the Avid editing system:



*The steps below might vary depending on if you have Windows Classic mode or Windows XP mode selected.*

- Disable CPU throttling:
  - a. Select Start > Control Panel.
  - b. Double-click Power Options.
  - c. Select Power schemes > Always On.
- Do not enable the Windows Display setting “Show window contents while dragging.” This setting hinders redraw performance on the Avid editing system. Do the following:
  - a. Select Start > Control Panel.
  - b. Double-click Display.
  - c. Click the Appearance tab.
  - d. Click the Effects button.
  - e. Deselect “Show window contents while dragging.”
- Do not leave the Console window open when you are editing. The Avid editing system performance slows considerably when the Console window is open.
- Do not leave a Windows Explorer window open. Windows Explorer tries to update file information.
- Do not leave an e-mail application open if it is set to do periodic checks for mail.
- Do not run any application that periodically “wakes up” and performs an action (for example, virus scanners and disk fragment utilities).
- Disable screen savers.
- Do not keep media on the same partition where the application is installed. Avid recommends external media drives.
- Always disable system sounds:
  - a. Select Start > Settings > Control Panel.
  - b. Double-click Sounds and Audio Devices.
  - c. Click the Sounds tab, and select Sound scheme > No Sounds.



- d. Click OK.
- Always use small fonts with the display driver to avoid missing characters in the application dialog boxes.
  - After moving a drive from one system to another, you must restart your system. Windows does not recognize the drive until you restart the system.
  - To ensure you do not accidentally delete locked items from your desktop:
    - a. Right-click the Recycle Bin icon on your desktop.
    - b. Select Properties.
    - c. Click the Global tab.
    - d. Select “Display delete confirmation dialog.”
    - e. Click OK.
  - When you are advancing by single frames through the Timeline, deselect Clip > Render On-the-Fly to enable faster response time.
  - Do not name files with special characters (/ \ : ? ” < > | \*), because Windows does not recognize special characters in file names. Bin names are limited to 27 characters (not including the four characters reserved for the file name extension).
  - Do not schedule automatic backups at times when your Avid editing system might be in use.
  - Do not run any application that includes prescheduled or automatically scheduled activities, such as a calendar program.
  - Do not leave other applications running. Some applications, such as Microsoft Office, run background processes.
  - Do not allow the Find Fast background process (find.exe) to run. The process tries to update its cache of file and folder locations. Check your Startup folder, and delete the file if it is there. To locate the find.exe, select Start > Search > find.exe.
  - Turn off AutoPlay for Multimedia devices. Windows XP uses an AutoPlay feature to automatically run programs and open files that it encounters on CD-ROMs and DVDs. If you plan to use the Online Library and Online Tutorial CD-ROMs, you should turn off AutoPlay for CD-ROMs that contain mixed content.
    - a. Double-click the My Computer icon on your desktop.
    - b. Right-click the CD-ROM or DVD drive you want and select Properties.
    - c. Click the AutoPlay tab, and select Mixed content from the pop-up menu.
    - d. Select “Select an action to perform,” and then select Take no action.
    - e. Click OK.

## Optimum Performance (Macintosh)

- Disable the energy saver:
  - a. Select System Preferences > Energy Saver.
  - b. Drag the System Sleep slider to Never.
  - c. Drag the Display Sleep slider to Never.
  - d. Deselect “Put the hard disk to sleep when possible.”
  - e. For PowerBook system, click the Options tab and set the Processor Performance to Highest.
- Turn off Classic mode as follows:
  - a. Select System Preferences > Classic.
  - b. Click the Start/Stop tab.
  - c. Click Stop.
  - d. Select “Start Classic when you log in.”
- Turn off folder size calculations:
  - a. With a window in List view, select View > Show View Options.
  - b. Deselect Calculate all sizes.
  - c. Click All Windows.
- Turn off file sharing:
  - a. Select System Preferences > Sharing.
  - b. Click the Services tab.
  - c. If the Services section shows Personal File Sharing On, click Stop.
- Do not move the cursor to the Dock during capture or other time-critical operations. OSX does frequent computations in order to display the Dock.
- Do not leave other applications open. Determine which applications are currently running.

In the Dock, any application that is running has a triangle below the application’s icon.

- Determine which processes are consuming processor resources:
  - a. Navigate to /Applications/Utilities.
  - b. Double-click Process Viewer.

This shows you the processes currently running and how much CPU time they are consuming. You can use this as a guide to determine which applications are using the most processor time.



*There are many system processes running in the background; you should not interrupt these processes.*

- Do not leave an e-mail application open if it is set to do periodic checks for mail.
- Do not schedule automatic backups at times when your Avid editing system might be in use.
- Do not start any application that includes prescheduled or automatically scheduled activities, such as a calendar program.
- Do not keep antivirus software running in the background.

Some antivirus software tries to scan media files while you are capturing. This might cause underruns or other application problems with Media Composer Adrenaline.

- Disable screen savers.
- Do not transfer network data during critical operations.
- If you have more than one drive, your media should go on a drive other than the one containing the operating system files.
- Some systems can control their processor performance. You can adjust this for the best possible realtime performance. To determine if your system is capable of this:
  - a. Select System Preferences > Energy Saver.
  - b. Click the Options tab.
  - c. If Processor Performance is listed as an option, set it to Highest.

## Extending Your Usable Address Space and Adding RAM for Improved Performance (Windows)

The Microsoft Windows XP operating system limits every program to 2 gigabytes (GB) of address space. It reserves the remaining 2 gigabytes of address space for its own use. The operating system includes a boot-time mechanism that allows applications access to a larger virtual address space than was previously available. Avid provides a utility for setting the boot-time mechanism to extend the process address space. See [“Using Install3GB.bat to Extend Your Usable Address Space” on page 60](#) for information on using the utility.

Setting your Avid editing system to access a larger virtual address space might improve working with HD projects without running out of memory.



*Even though you might gain more memory space, this can be quickly consumed with bins and complex HD effects.*



*For best performance, if you choose to extend your address space beyond 2 gigabytes, you should install an additional 1 or 2 GB of RAM.*

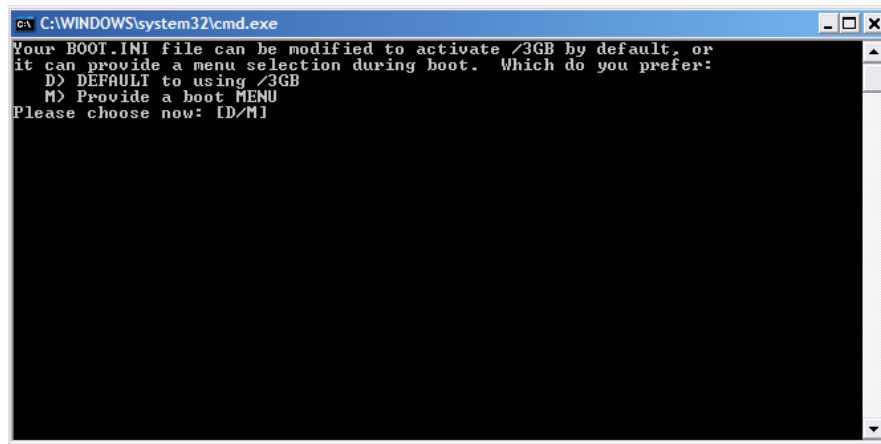
## Using Install3GB.bat to Extend Your Usable Address Space

Use the following procedure to extend your usable address space.

### To extend address space:

1. Double-click Program Files\Avid\Utilities\3GB\Install3G.bat.

The following window opens.



2. Choose one of the following:

- ▶ If you want to always use the extended memory every time you boot the system, type D.
- ▶ If you want the option to choose between the extended memory and the original default setting whenever you reboot, type M.

3. Restart your system.

If you typed D in step 2, the 3G extended memory is automatically used. If you typed M in step 2, you are presented with a list like the following:

1. Microsoft Windows XP Professional
2. Microsoft Windows XP Professional /3GB /userva=2700

4. To boot with extended address space, choose 2.

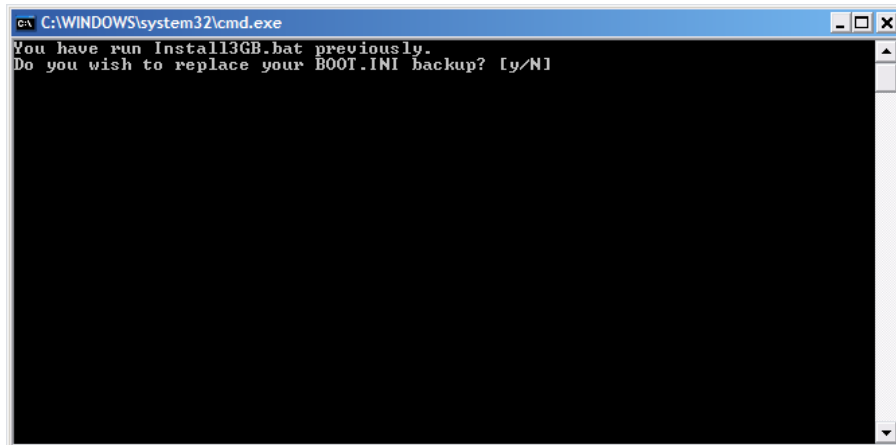
## Restoring the Boot.ini Backup file

If you run the Install3GB.bat a subsequent time, it will determine that you have already modified the Boot.ini file and gives you the option to restore the boot.ini file to its original state prior to running the utility.

**To restore the Boot.ini backup file:**

1. Double-click Program Files\Avid\Utilities\3GB\Install3G.bat.

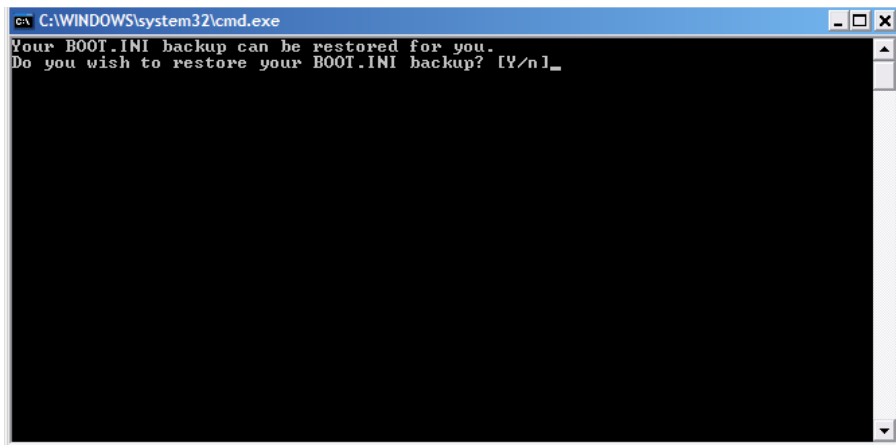
The following window opens.



*The only time you should select Y at this prompt is if you had run the utility previously, had chosen the “D” option in step 2 on [page 60](#), **and** had installed another copy of Windows operating system on a different partition.*

2. Type N.

The following window opens.



3. Type Y to restore the Boot.ini file.

If you type N, you exit the utility without making any changes.

## Special Notes

This section contains important information about system-level changes that affect the way your Avid software and hardware operate.

### Antivirus Applications

Antivirus programs containing autoscanning features can interfere with the operation of the Avid editing application. For example, some antivirus programs can be configured to run in the background and scan *all* files for viruses whenever they are opened, copied, or moved. Since virus scanning is a processor-and disk-intensive activity, it can interfere with capturing and playing real-time effects in the Avid editing application.

Avid recommends you do not scan all files or schedule any background tasks such as virus scanning when you are using your Avid editing application.

File deletion protection utilities also consume system resources and could interfere with the proper operation of the Avid editing application. These utilities automatically back up any files that are deleted, even temporary files created and deleted by the Avid editing application. This consumes a large amount of disk space.

### Turn off Automatic Reboots (Windows)

The Automatic Reboot option is turned on by default on some Windows XP systems. You should turn off this option.

#### **To turn off automatic reboot:**

1. Select Start > Settings > Control Panel.
2. Double-click System.
3. Click the Advanced tab.
4. Click the Settings button in the Startup and Recovery area.
5. Deselect Automatically restart in the System failure area.
6. Click OK and then click OK again.

### Goodies Folder

Avid supplies a Goodies folder located on the editing application DVD. Access the Goodies folder by browsing the DVD. This folder contains programs and files you might find useful when trying to perform functions beyond the scope of the editing application software.



The information in the Goodies folder is provided solely for your reference and as suggestions for you to decide if any of these products fit into your process. Avid is not responsible for the manufacture, support, or sales of these products. Avid is also not responsible for any loss of data or time, or any other adverse results related to the use of these products. All risks of using such products or accessing such Web sites are entirely your own. The Web sites listed in the Goodies folder are not under the control of Avid, and Avid is not responsible for their content, any changes or updates to them, or the collection of any personal data or information by the operators of such Web sites. All information and product availability is subject to change without notice.

## Panasonic AG-DVX100 Camera

Avid recommends that you use certain device settings when using the AG-DVX100 camera with an Avid editor.

### Device Setup

Make sure the device is in VTR mode by toggling the button on the front of the camera. Adjust the following Device Menu Settings on the camera:

#### Recording Setup

- REC SPEED - **SP**
- 1394 TC REGEN - **OFF**
- TC MODE - **DF/NDF** (Must match the tape in the device)
- TCG - **REC RUN**
- FIRST REC TC - **REGEN**

#### AV In/Out Setup

DV OUT - **OFF**

### Using the Panasonic AG-DVX100 Camera with a 24p Project

To capture an NTSC 24p project in DV, your footage needs to have been shot with advanced pulldown. This is currently available using the Advanced option of the Panasonic AG-DVX100 camera.

If you want to use 1394 deck control to capture from the Panasonic AG-DVX100 camera, set the menu in the device as follows:

Menu > RECORDING SETUP > 1394 TC REGEN > OFF

### **Panasonic AG-DVX100 Camera Communication Error**

You might lose communication with the Avid DNA hardware if you switch between the Capture tool and the Digital Cut tool when performing a digital cut with DV device control.

**Workaround:** Close each tool after you are through using it.

If you lose communication, quit the application, power cycle the Avid DNA hardware, then restart the application.

### **Disconnecting Devices**

Do not disconnect devices while running the Avid application. Before starting the Avid application, make sure all your devices are connected first.



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