What's New in EuControl

For Avid EuControl Control Surfaces



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1 Introduction

This document describes the new and changed features in EUCON™ software version 2026.11 for Avid S1, S3, S4, S6, Dock, Control app, and Artist Series media controllers for Avid Pro Tools® and other EUCON-aware applications.

For information about fixed and known issues, see "EUCON 2026.11 Release Notes" on page 12.

To get the latest version of EuControl software for the Control app, S1, S3, Dock, and Artist Series, download it from your Avid Account.

System Requirements and Compatibility

Avid can only assure compatibility and provide support for hardware and software it has tested and approved. For the latest information about operating system requirements, compatible DAWs and other applications, and links to additional resources, visit EUCON Compatibility.

DAW Compatibility

At the time of this writing, EuControl Software v2026.11 is compatible with the following (or later versions):

- Avid Pro Tools Intro, Artist, Studio, or Ultimate 2025.6 or later
- Steinberg Nuendo 12 and Cubase 12 and later
- Apple Logic Pro 10.7.5 and later
- Magix Sequoia 16 and later
- Merging Pyramix 8.x (Native only), Pyramix 9.x and later
- EUCON XMON
- DADman (for all MTRX, and NTP products)
- SoundFlow 5.4 and later
- Ginger Audio Ground Control Sphere
- Audient ORIA V1.2 and later

Avid Control and EuControl Compatibility

To get all the latest features and most reliable performance, keep Avid Control and EuControl software at the same versions (such as Avid Control 2026.11 and EuControl 2026.11). Beginning with EUCON 2022.12, the previous (older) version of Avid Control can be used with the next higher version of EuControl software (such as Avid Control 2022.9 with EuControl 2022.12). This makes it easier to take advantage of automatic software update utilities without worrying about temporary compatibility issues while waiting for the Control app to be processed and published on-line by the hosting site (such as the App Store). When using a previous Avid Control with newer EuControl software, functionality will be limited to the features available in that version of Avid Control, and stability might be less reliable than when all versions are the same.

macOS Privacy Settings

macOS prompts you to add applications such as EuControl, MC_Client, and Pro Tools to the Privacy list in System Preferences. When prompted, follow the on-screen instructions to add the applications to the list. If you do not, EuControl will not be able to communicate keyboard shortcuts within Soft Keys.

If you experience unexpected behavior with Soft Keys that include keyboard shortcuts after adding EUCON software to the Accessibility Privacy list, try the following:

1. Open **System Preferences** (or **System Settings** in Ventura).
2. Go to the **Privacy & Security**, then select **Accessibility** (or **Device Control and Data Access** in Golden Gate or later) in the list.
3. Use the toggle button to remove all EUCON software from the **Accessibility** (or **Device Control and Data Access** in Golden Gate or later) list.
4. Use the toggle button to add all EUCON software back to the Accessibility Privacy list.

macOS Local Network Settings

On macOS 15 (Sequoia) and later, you'll be prompted to allow applications like EuControl, MCClient, and Pro Tools access to your Local Network in System Settings. Follow the on-screen instructions to grant access.

⚠ **If you do not complete this task, EUCON will not be able to communicate.**

If you encounter connection issues or unexpected behavior, try these steps:

1. Open **System Preferences** (or **System Settings** in Ventura) and navigate to **Privacy & Security**.
2. Select **Local Network**.
3. Find all EUCON software, toggle off to disable them, then toggle on to enable them again.
4. Restart all of your applications.

EUCON Development Partners

For setup and configuration instructions for several applications from EUCON Development Partners, see the *EUCON Application Setup Guide*, available for download from your Avid account. Please note that while these applications are EUCON-enabled, the extent of integration with Avid control surfaces and supported software versions are at the sole direction of the respective manufacturer. For details, please contact the manufacturer.

Conventions Used in This Guide

All of our guides use the following conventions to indicate menu choices and key commands:

Convention	Action
File › Save	Choose Save from the File menu
Control+N	Hold down the Control key and press the N key
Control-click	Hold down the Control key and click the mouse button
Right-click	Click with the right mouse button

The names of **`Commands`**, **`Options`**, and **`Settings`** that appear on-screen are in a different font.

The following symbols are used to highlight important information:

User Tips are helpful hints for getting the most from your system.

Important Notices include information that could affect your data or the performance of your system.

Shortcuts show you useful keyboard or mouse shortcuts.

Cross References point to related sections in this guide and other Avid guides.

Resources

The Avid website (www.avid.com) is your best online source for information to help you get the most out of your Avid system. The following are just a few of the services and features available.

Account Activation and Product Registration

Activate your product to access downloads in your Avid account (or quickly create an account if you don't have one). Register your purchase online, download software, updates, documentation, and other resources.

Support and Downloads

Contact Avid Customer Success (technical support); download software updates and the latest online manuals; browse the Compatibility documents for system requirements; search the online Knowledge Base or join the worldwide Avid user community on Facebook (Avid Official EUCON Control Surface Users) or the Pro Mixing – Avid Pro Audio Community.

Avid Control Support

Dock Support

S1 Support

S3 Support

For Artist Mix and other Artist Series media controllers, visit EUCON Compatibility.

Products and Developers

Learn about Avid products; download demo software or learn about our Development Partners and their plug-ins, applications, and hardware.

Video Tutorials

Watch the latest video tutorials for the Control app, Dock, S3, and other EuControl products on YouTube:

Avid S1 Overview

Avid Control App

S3 + Dock Integrated Workflows

For earlier EuControl hardware and software videos, watch the videos Get Started Fast with Pro Tools | S3 and Dock.

You can find more videos, including the latest workflow tutorials, on the Avid website. Go to www.avid.com, view **Products** and select **Pro Mixing**. Follow the links for your controller and check the Learn and Support listings for video resources.

User Guides

To install your controller as well as EuControl software, follow the instructions in the most recent editions of the following guides:

Guide	Description
Avid Control Guide	Installation instructions, overview of controls and features
Avid Dock Guide	Installation instructions, overview of controls and features, and hardware specifications
Avid S1 Guide	Installation instructions, overview of controls and features, and hardware specifications
Avid S3 Guide	Installation instructions, overview of controls and features, AVB audio capabilities, and hardware specifications
EUCON Application Setup Guide	Setup and configuration instructions for applications from EUCON Development Partners
Using EuControl Surfaces	Comprehensive operations guide for all controllers that explains track and session basics, recording, plug-ins and sends, mixing, and more including explanations of all EuControl Settings and examples of how to use and customize Soft Keys

You can download all EuControl documentation from this article on our Knowledge Base: EUCON Product Guides.

2 New and Improved Features in EUCON 2026.11

This section provides information on the new and improved features for EUCON Control Panel, Avid Control, S1, S4, and S6 in this release of EUCON.

Feature	Description

New EQ/DYN Custom Insert Maps in EuControl	EUCON now supports Custom Insert Maps directly within the EQ and DYN functions, providing access to all supported plug-in parameters while preserving the dedicated EQ and Dynamics workflows available on S1, S3, Dock, and Avid Control.
	
	Overview
	
	Traditionally, the EQ and DYN functions used fixed console-style parameter layouts. This allowed plug-ins from different manufacturers to present a consistent control surface experience, but limited access to parameters that were not part of the standard EUCON EQ or Dynamics layouts.
	
	Custom Insert Maps previously provided access to these additional parameters, but could only be used through the Inserts function. As a result:
	
	• Additional plug-in parameters were not available from the dedicated EQ or DYN functions.
	• EQ and Dynamics graphs were unavailable when using custom Insert Maps.
	• Page cycling within EQ and DYN functions was not supported.
	• Channel strip plug-ins displayed all parameters together in a single Insert Map.
	
	With EQ/DYN Custom Insert Maps enabled, custom Insert Maps can now be used directly by the EQ and DYN functions, allowing access to all mapped plug-in parameters while maintaining the workflow and visual feedback of dedicated EQ and Dynamics controls.
	
	Benefits
	
	When a Custom Insert Map is available for an EQ or Dynamics plug-in:
	
	• All mapped plug-in parameters are available directly from the EQ or DYN functions.
	• EQ and Dynamics graphs are displayed when supported by the plug-in.
	• Parameter pages can be cycled using the standard EQ and DYN controls.
	• Controls display the appropriate function colors:
	  – Magenta for EQ
	  – Green for Dynamics
	• EQ and DYN Function buttons and Avid Control Function Blocks provide direct access to the custom mappings.
	
	Preference
	
	Location: **`EuControl`** › **`General`** › **`EQ/DYN Custom Insert Maps`**

Feature	Description

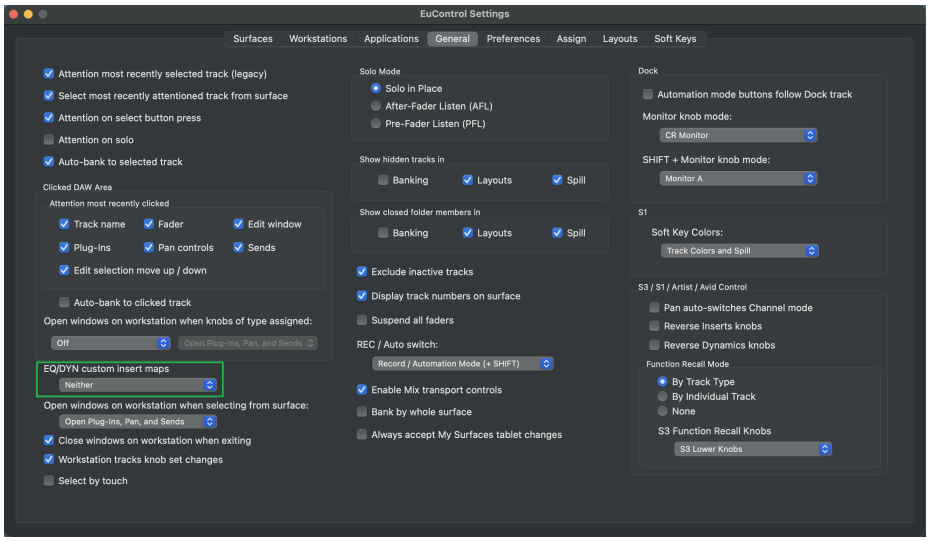


Image of EuControl Settings where the new EQ/DYN custom insert maps section is highlighted.

This setting determines how custom mappings are used by EQ and Dynamics plug-ins.

Available options include:

Option	Description
Neither	Uses standard EUCON EQ and Dynamics mappings only.
Show as Insert from DAW Click	Custom Insert Maps are accessed by switching to the Inserts function.
Show as EQ/DYN	Custom Insert Maps are displayed directly within the EQ and DYN functions.

Custom Insert Maps are displayed directly within the EQ and DYN functions.

Displaying large Custom Insert Maps within the EQ and DYN functions may increase system processing requirements depending on session size and plug-in complexity.

Creating Custom Insert EQ and DYN Maps

In addition to standard Custom Insert Maps with Channel Strip type plugins, you can now create dedicated:

- Custom Insert EQ Maps
- Custom Insert DYN Maps

These map types are particularly useful for channel strip plug-ins containing both EQ and Dynamics processing.

For example:

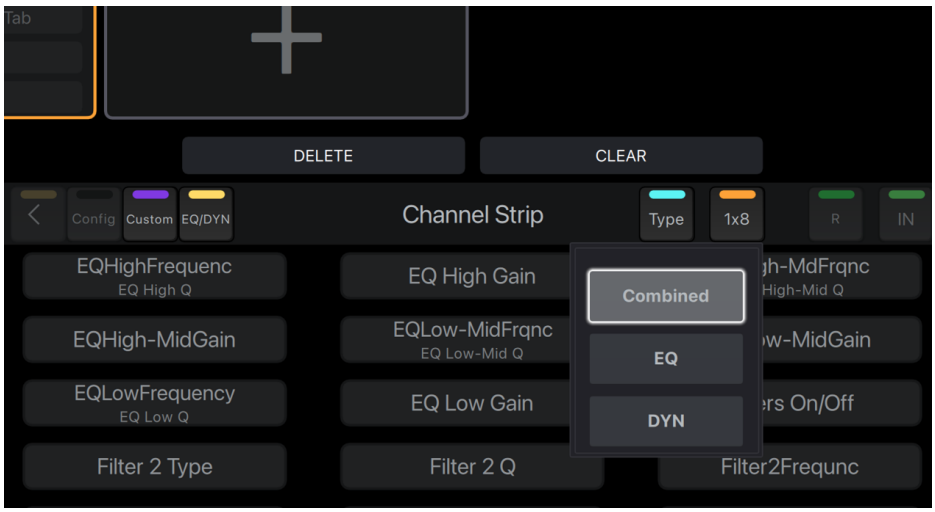
- A Custom Insert EQ Map can contain only the EQ-related parameters.
- A Custom Insert DYN Map can contain only the Dynamics-related parameters.
- A standard Custom Insert Map can continue to provide access to all plug-in controls.

Feature	Description

When dedicated EQ or DYN maps are available, they are used in preference to the larger Custom Insert Map when operating in the corresponding function.

Custom Insert EQ and Custom Insert DYN Maps are different from traditional Custom EQ and Custom DYN Maps. Traditional Custom EQ/DYN Maps are limited to the standard EUCON parameter sets, while Custom Insert EQ/DYN Maps can contain any parameters available through the Insert mapping system.

Editing Custom Maps

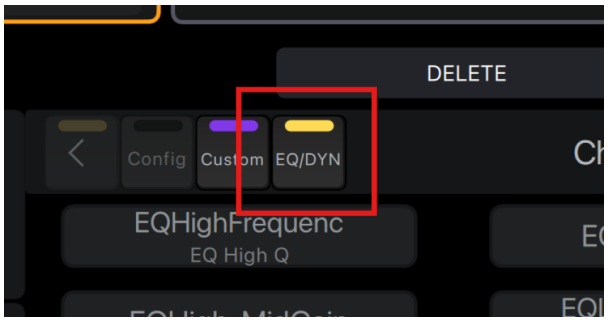


To create or edit a custom mapping:

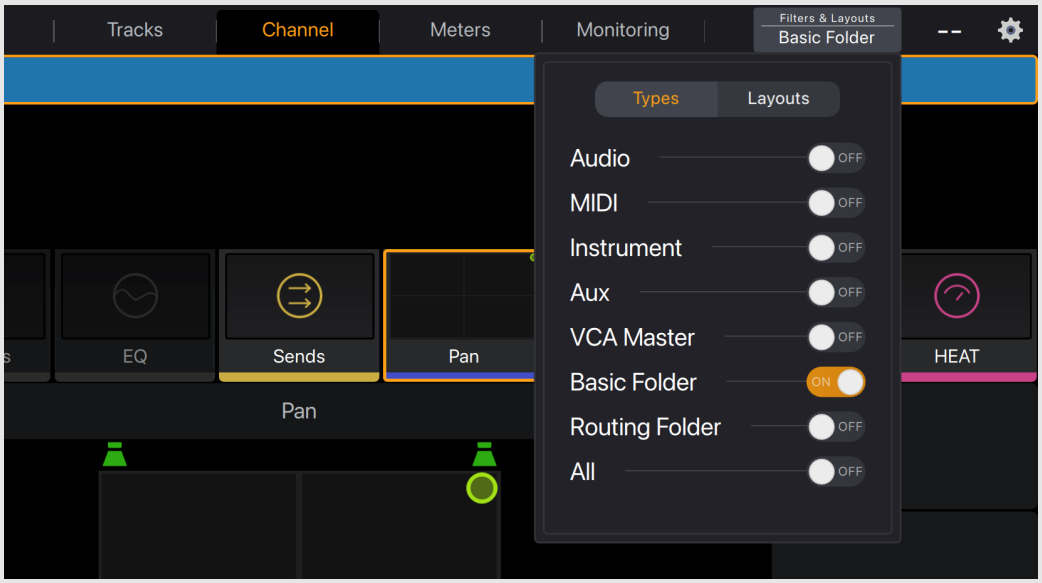
1. Select an EQ or Dynamics plug-in from the Insert Function in Avid Control.
2. Press **`Custom`**.

   If EQ/DYN Custom Insert Maps are enabled, the Custom Insert Map editor opens automatically.
3. Select the desired map type:
   a. Insert
   b. Insert EQ (Channel strip type plugins only)
   c. Insert DYN (Channel strip type plugins only)
4. Edit the map as required.

Ignore Map for EQ/DYN Functions



When editing a Custom Insert Map, the **`Ignore Map for EQ/DYN Functions`** option is

Feature	Description
	available. This setting allows a Custom Insert Map to be used only within the Inserts function and prevents it from being displayed in the EQ or DYN functions. When the EQ/DYN bypass is lit yellow, the Custom Insert Map can be used by the EQ and DYN functions, subject to the current preference settings. When turned off, the Custom Insert Map is ignored by the EQ and DYN functions. Traditional Custom EQ/DYN or Default EQ/DYN mappings are used instead. **Map Selection Priority** When EQ/DYN Custom Insert Maps are enabled, mappings are selected in the following order: 1. Custom Insert EQ/DYN Map 2. Custom Insert Map 3. Custom EQ/DYN Map 4. Default EQ/DYN Map If **`Ignore Map for EQ/DYN Functions`** is enabled for a plug-in, the priority becomes: 1. Custom EQ/DYN Map 2. Default EQ/DYN Map
New Folder Track Types in Avid Control	Folder tracks are displayed as separate categories on the Tracks page: • **`Basic Folder Tracks`** • **`Routing Folder Tracks`** This allows faster identification and selection of folder track types directly within Avid Control.  Image of the updated Avid Control Filters & Layouts menu where it shows the new Basic Folder and Routing Folder.

3 EUCON 2026.11 Release Notes

For EuControl Software and Avid S1, S3, Dock, Control app, and Artist Series Control Surfaces

This document describes the fixed and known issues in this release of EUCON for Avid S1, S3, Dock, Avid Control app, and Artist Series control surfaces.

What is Fixed in EuControl 2026.11

Avid Control

- **Bug Number:** GWSW-17205. Avid Control does not draw correctly on the Fire Max 11 tablet (shows white line at bottom).

EuControl

- **Bug Number:** GWSW-19253. Digital Performer plug-in Insert knobs don't populate.
- **Bug Number:** GWSW-19226. EUCON crash with Digital Performer.
- **Bug Number:** GWSW-19347. When using an immersive panner, the Pan section on EuCon surfaces is unclearly labeled with an abbreviation of the active panner's name, followed by "=".

Updating Firmware on EuControl Surfaces

To update firmware:

1. After updating EuControl software, click (Mac) or double-click (Windows) the EuControl icon and select **EuControl Settings**.
2. If necessary, click **Surfaces** to display the Surfaces tab.
3. Click a surface in the **My Surfaces** list so it is highlighted. If multiple surfaces are listed in the My Surfaces list, make sure only one surface is highlighted.

   Firmware must be updated on each surface separately. Updating firmware on multiple devices at the same time is not supported.

4. Click **Update Firmware**.
5. Follow the instructions in the **Update Firmware** dialog box to proceed, and make sure to observe the following guidelines:
   - Ensure that all surfaces are connected to a trustworthy power source.
   - Do not power off the surface during the update or attempt to interrupt the update.
   - The status of the firmware update is shown in the EuControl dialog, and on the surface displays.
6. Click **Done** when the firmware update is complete. Repeat this procedure for each surface in your system.

Confirming EUCON

To confirm installation and communication:

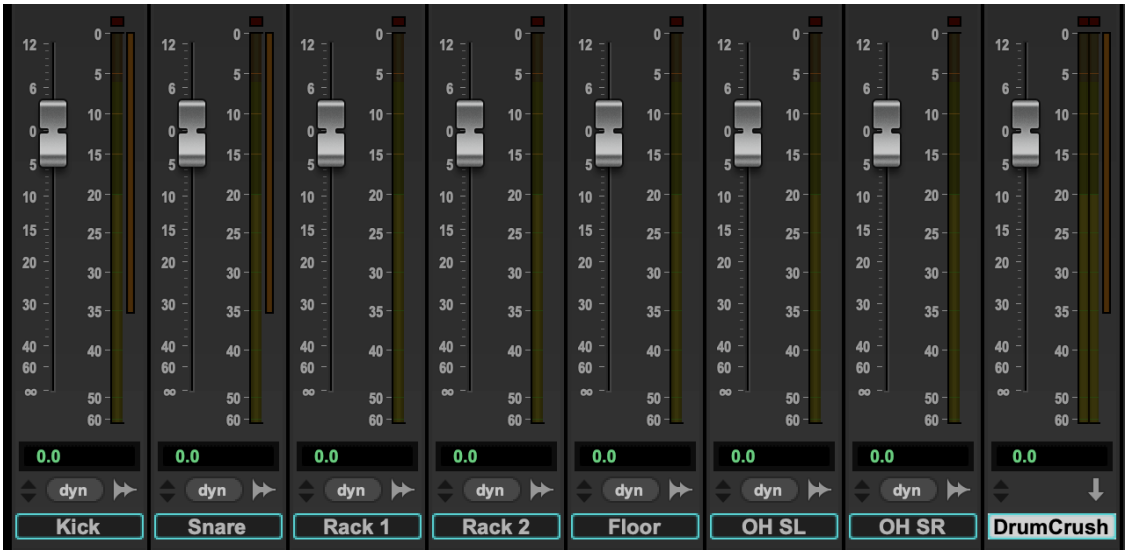
1. Make sure you have enabled EUCON.
2. Open a session if one is not already open.
3. Verify that the Tracks or Mixer view in the Control app shows the track names from the Pro Tools session.



Avid Control Tracks view showing the first 16 tracks in a session

4. In the Pro Tools Mix window, verify that the names of the tracks currently banked to fader strips on

your control surface are highlighted with blue-green borders.



Pro Tools Mix window showing tracks currently banked to S1



For technical support go to
www.avid.com/support