



Avid® Editing Application

ReadMe for Media Composer® v5.5.1, NewsCutter® v9.5.1,
and Symphony™ v5.5.1

Revision History

Date	Description
April 04, 2011	Updated the Qualified Hardware and Operating Systems to add the NVIDIA Quadro 4000 card support with the Dell T5500 and the HP Z800 Dual 6-core systems.
March 31, 2011	Updated Compatibility Chart to reference support of QuickTime v7.6.9.
March 17, 2011	Update the revision history note of March 16 to clarify the limitation as laptop related.
March 16, 2011	Updated Qualified Macintosh Notebooks for Media Composer to clarify that capture of any HD material is not supported on Macintosh laptops. Updated “Shared Storage Support” on page 31.
March 8, 2011	Updated “Documentation Changes” on page 95 to include a fix to the FluidMorph table.
February 2011	Updated “Qualified Hardware and Operating Systems” on page 9 to add information on AJA Io Express. Updated “Feature Performance” on page 32 to add stream information on AVCI-Intra. Updated “Compatibility Chart” on page 20 to add information on AJA drivers. Updated the “Limitations and Known Issues” on page 46.

IMPORTANT: Avid periodically makes software updates available for download on Avid.com at the following location:www.avid.com/us/support/downloads. Please

check the above site regularly for information on available downloads for your product.

Important Information

Avid® recommends that you read all the information in this ReadMe file thoroughly before installing or using any new software release.

Important: Search the Avid Knowledge Base for the most up-to-date ReadMe file, which contains the latest information that might have become available after the documentation was published.

This document describes compatibility issues with previous releases, software installation instructions, hardware and software requirements, and summary information on system and memory requirements. This document also lists hardware and software limitations.

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Symbols and Conventions

Avid documentation uses the following symbols and conventions:

Symbol or Convention	Meaning or Action
	A note provides important related information, reminders, recommendations, and strong suggestions.
	A caution means that a specific action you take could cause harm to your computer or cause you to lose data.
	A warning describes an action that could cause you physical harm. Follow the guidelines in this document or on the unit itself when handling electrical equipment.
>	This symbol indicates menu commands (and subcommands) in the order you select them. For example, File > Import means to open the File menu and then select the Import command.
►	This symbol indicates a single-step procedure. Multiple arrows in a list indicate that you perform one of the actions listed.
(Windows), (Windows only), (Macintosh), or (Macintosh only)	This text indicates that the information applies only to the specified operating system, either Windows or Macintosh OS X.
Bold font	Bold font is primarily used in task instructions to identify user interface items and keyboard sequences.
<i>Italic font</i>	Italic font is used to emphasize certain words and to indicate variables.
Courier Bold font	Courier Bold font identifies text that you type.

Symbol or Convention	Meaning or Action
Ctrl+key or mouse action	Press and hold the first key while you press the last key or perform the mouse action. For example, Command+Option+C or Ctrl+drag.

If You Need Help

If you are having trouble using your Avid product:

1. Retry the action, carefully following the instructions given for that task in this guide. It is especially important to check each step of your workflow.
2. Check this ReadMe file for the latest information that might have become available after the documentation was published. Also check online for the most up-to-date ReadMe because the online version is updated whenever new information becomes available. To view the online ReadMe, select ReadMe from the Help menu, or visit the Knowledge Base at <http://www.avid.com/readme>.
3. Check the documentation that came with your Avid application or your hardware for maintenance or hardware-related issues. In addition to the printed documentation supplied with your editing application, the documentation is supplied in PDF format when you install the application. Topics that you print from the Help have limited page layout and formatting features. If you want to print a higher quality version of Help information, Avid recommends that you print all or part of the PDF version of the appropriate Avid manual included in the Online Library for your editing application. To access the Online Library, select Help > Online Library from within your Avid editing application.
4. Visit Avid Online Support at www.avid.com/onlineSupport/. Online support is available 24 hours per day, 7 days per week. Search the Knowledge Base to find answers, to view error messages, to access troubleshooting tips, to download updates, and to read or join online message-board discussions.

What's New in Avid Media Composer v5.5, Avid NewsCutter v9.5, and Avid Symphony v5.5

This release includes a number of new features. Some of these features require specific hardware in order to get the best performance. For a list of features requiring specific hardware, see [“Feature Performance” on page 32](#). For a list of the new features, see [“Features List” on page 5](#).

Features List

The following features have been added to this release of the editing applications. For details on new features for the Avid editing products, see the *What's New for Avid Media Composer v5.5, Avid NewsCutter v9.5 and Avid Symphony v5.5*. The What's New is provided in PDF form on the Avid Knowledge Base. The What's New is also provided in the online Help.

- Transition manipulation in the Timeline
- Updated Co-installation information
- EUCON™ integration
- Mbox family of audio devices (3rd Generation)
- Pro Tools|Native HD support
- Import Multichannel Audio
- Exported locators import to Pro Tools as markers
- Multichannel mapping for Send to Playback
- AIR audio plug-ins
- ICS support
- AMA Linking with Multichannel Audio
- AMA Plug-Ins
- Change to Audio Driver installation
- Sony XDCAM AMA plug-in
- Enhancements to the Illusion FX FluidMorph Effect
- AVC-I Module for Nitris DX
- H.264 support
- PhraseFind
- Matrox MX02 supported resolution update
- AJA Io Express support

Before Installing the Editing Application

Read through the following procedures prior to installing the editing application.

- If you are upgrading from a previous version of the editing application, go to [“Upgrading from a Previous Version of the Editing Application” on page 6](#) to determine if you can upgrade. Then see the *Installation Guide for Avid Editing Applications*.
- If you are a new user and have never installed the editing application on your system, see the *Installation Guide for Avid Editing Applications*. This document ships with the editing application kit. If you did not receive a physical kit, this document is also on the download page and the Knowledge Base.

Upgrading from a Previous Version of the Editing Application

Use the following procedures if you are upgrading from a previous version of the editing application:

- [Determining If the Editing Application Can Be Installed On Your System](#)
- [Cleaning up Old Folders Before Installation \(Only perform this if upgrading from a version prior to Media Composer v3.0, Symphony v3.0 or NewsCutter v7.0\)](#)

Determining If the Editing Application Can Be Installed On Your System

Use the following information to determine if the editing application can be installed on your system.

- You can upgrade from Media Composer v2.7.x, Symphony Nitris v1.7x, and NewsCutter v6.7.x.
- Do not perform an OS upgrade process and then install the editing application. The OS must be a clean install, not an upgrade.

Cleaning up Old Folders Before Installation (Only perform this if upgrading from a version prior to Media Composer v3.0, Symphony v3.0 or NewsCutter v7.0)

Do the following to clean up old folders before you install the new ones if you are performing an upgrade from a version **prior to** Media Composer 3.0, Symphony 3.0, or NewsCutter 7.0.

To clean up folders:

1. Before installing the editing application, you need to uninstall your old version and any version of FilmScribe, EDL Manager, MediaLog, and Avid Log Exchange.
2. Remove the following Registry keys on your system if they still exist after the uninstallation process.

HKLM/Software/Avid Technology/<productname>

HKLM/Software/Avid Technology/AVX Plug-ins

3. From the following folders, remove any folders that do not have custom data in them that you want to keep. If you do have custom data, copy the data to the new locations after you install the new editing application.

C:/Documents and Settings/AllUsers/ApplicationData/Avid/<productname>

C:/Program Files/Avid/<ProductName>

(Windows Vista) C:/ProgramData/Avid/<Productname>

Notes on Windows Vista and Windows 7 OS

Note the following topics if you are running the editing application on the Windows Vista or Windows 7 OS.

Disabling Desktop Compositing

When the Avid editor is launched you might see a dialog box asking you to disable desktop compositing. You can disable it without adversely affecting the Avid editing application.

You can choose to disable it and continue with your editing session. The dialog will appear once you relaunch the application unless you disable the option.

To disable the desktop compositing:

1. Access the Control Panel.
2. Double-click System.
3. Click Change Settings.
4. Click the Advanced tab.
5. Under the Performance area, click Settings.
6. Uncheck “Enable desktop composition.”

The dialog box requesting you to disable desktop compositing does not appear the next time you launch the editing application.

User Access Control Setting

Windows Vista and Windows 7 include User Access Control (UAC), which makes you aware of changes that will be made to your computer letting you decide to allow the changes or not. Avid recommends that you leave UAC ON. This feature is turned on by default.

Standard User

You need to first install the editing application as an Administrator. If you are in a Shared Storage environment, mount your workspaces as an Administrator. You may then log off and log back in as a Standard user, if necessary.

Windows Sidebar

If the Windows Sidebar is enabled, you might see flickering on the Timeline monitor when you stop playback. You should disable Windows Sidebar:

To disable the Windows Sidebar:

1. Right-click the Sidebar or Sidebar icon, and select Properties.
2. Deselect “Start Sidebar when Windows starts.”
3. Right-click the icon, and select Exit to close the sidebar.

Notes on Software Licensing

Activating Your Avid Editing Application

You activate your software using the Avid Activation tool, which opens when you first launch your editing application. For more information on activating your software, see the *Installation Guide for Avid Editing Applications*.



You cannot activate your software using the Avid License Service. This feature will be supported in a future release.

If You Upgrade Your Operating System

If you need to upgrade your operating system after you install your Avid editing application, first deactivate your software. After you upgrade your operating system and, if required, reinstall your application, you can reactivate your software. For information on activating and deactivating your software license, see the *Installation Guide for Avid Editing Applications*.

Laptop Network Settings

Your software license uses information from your system’s network configuration. Some laptops disable the Network Interface Card (NIC) when connecting to the Internet through a wireless network connection. If you run your Avid editing application on a laptop, be sure

that your NIC and wireless configuration is always the same as when you originally activated your software. See the user assistance for your computer for information on changing network settings.

Using the GetLicenseInfo Utility

Avid provides a utility program — GetLicenseInfo.exe — that retrieves information specific to your license. This is useful if you no longer have the original license information or if you need to provide this information to Avid Customer Support. The license information retrieved by the utility depends on your system, but it can include the following:

- Avid editing product name
- License type
- Status
- System ID
- Serial number (for security reasons, only part of the serial number is displayed)
- Avid machine ID

To retrieve license information:

1. Navigate to one of the following locations:
 - ▶ (Windows) Program Files\Avid\Utilities\GetLicenseInfo
 - ▶ (Macintosh) Applications/Utilities/Avid Utilities/GetLicenseInfo
2. Double-click GetLicenseInfo.exe

A terminal window opens and displays your license information.
3. Copy the appropriate license information, and then close the terminal window.

Qualified Hardware and Operating Systems

The following tables provide the information on qualified Windows and Macintosh hardware. The following tables also list the qualified Operating Systems. Depending upon your hardware the qualified Operating Systems are:

- Windows XP 32 (SP3)
- Windows Vista 64 (SP2) (Business and Ultimate)
- Windows 7 64-bit (Professional)
- (Media Composer and Symphony) Macintosh Snow Leopard v10.6.6

Some features are processor-intensive and require specific hardware. See [“Feature Performance” on page 32](#) for more info.

Qualified PC Workstations with Avid Media Composer and Avid NewsCutter

The following PC Workstations are qualified with Avid Media Composer v5.5.1 and higher and NewsCutter v9.5.1 and higher.

Qualified PC Hardware	Graphics Card	Qualified OS	Supported with
HP z800 Dual 6 Core, 2.66 GHz	NVIDIA Quadro FX 3800 Quadro 4000	Windows XP 32 Windows Vista 64-bit Windows 7 64	Software Only Adrenaline (See “Required Hotfix Info” on page 19) Nitris DX Mojo DX Mojo SDI (See “Required Hotfix Info” on page 19) Matrox MX02 Mini AJA Io Express (Win 7 only)
HP z800 Dual Quad Core, 2.93 GHz	NVIDIA Quadro FX 4800	Windows XP 32 Windows Vista 64-bit Windows 7 64	Software Only Adrenaline (See “Required Hotfix Info” on page 19) Nitris DX Mojo DX Mojo SDI (See “Required Hotfix Info” on page 19) Matrox MX02 Mini AJA Io Express (Win 7 only)
HP z800 Dual Quad Core, 2.66 GHz	NVIDIA Quadro FX 4800	Windows XP 32 Windows Vista 64-bit Windows 7 64	Software Only Adrenaline (See “Required Hotfix Info” on page 19) Nitris DX Mojo DX Mojo SDI (See “Required Hotfix Info” on page 19) Matrox MX02 Mini AJA Io Express (Win 7 only)

Qualified PC Hardware	Graphics Card	Qualified OS	Supported with
HP z400 Single 6 core 3.33 GHz	NVIDIA Quadro FX3800 1GB GPU	Windows XP 32 Windows Vista 64-bit Windows 7 64	Software Only Nitris DX Mojo DX Mojo SDI (See “Required Hotfix Info” on page 19) Matrox MX02 Mini AJA Io Express (Win 7 only)
HP z400 3.06 GHz	NVIDIA Quadro FX 3800	Windows XP 32 Windows Vista 64-bit Windows 7 64	Software Only Nitris DX Mojo DX Mojo SDI (See “Required Hotfix Info” on page 19) Matrox MX02 Mini AJA Io Express (Win 7 only)
HP z400 Single Quad Core, 2.93 GHz	NVIDIA Quadro FX 3800	Windows XP 32 Windows Vista 64-bit Windows 7 64	Software Only Adrenaline (See “Required Hotfix Info” on page 19) Nitris DX Mojo DX Mojo SDI (See “Required Hotfix Info” on page 19) Matrox MX02 Mini AJA Io Express (Win 7 only)
HP z200 Intel® Core™ i5-660 3.33 4MB/1333 Dual-Core	NVIDIA Quadro 600	Windows 7 64	Software Only
Dell™ T5500 Dual, 2.93GHz Quad Core	NVIDIA Quadro FX 4800 Quadro 4000	Windows Vista 64-bit Windows 7 64	Software Only Nitris DX Mojo DX Mojo SDI (requires additional 1394b card - StarTech PEX1394B3) Matrox MX02 Mini AJA Io Express (Win 7 only)

Qualified PC Hardware	Graphics Card	Qualified OS	Supported with
Dell T3500 Single Quad Core, 2.93GHz	NVIDIA Quadro FX 3800	Windows Vista 64-bit Windows 7 64	Software Only Nitris DX Mojo DX Mojo SDI (requires additional 1394b card - StarTech PEX1394B3) Matrox MX02 Mini AJA Io Express (Win 7 only)
Dell T5400 Dual Quad Core, 2.50 to 3.16 GHz	NVIDIA Quadro FX 3700	Windows XP 32 Windows Vista 64	Software Only Adrenaline Nitris DX Mojo DX Mojo SDI Matrox MX02 Mini
Dell T3400 Core 2 Duo, 2.33 or 2.66GHz	NVIDIA Quadro FX 570	Windows XP 32 Windows Vista 64	Software Only
HP xw8600	NVIDIA Quadro FX 3700	Windows XP 32 Windows Vista 64 Windows 7 64	Software Only Nitris DX Mojo DX Adrenaline Mojo SDI Mojo Matrox MX02 Mini AJA Io Express (Win 7 only)
HP xw8400 Dual Quad Core, 2.33, 2.66, or 3.0MHz	NVIDIA Quadro FX 1500 or NVIDIA Quadro FX 3500 or NVIDIA Quadro FX 3700	Windows XP 32 Windows Vista 64	Software Only Nitris DX Mojo DX Adrenaline Mojo SDI Mojo Matrox MX02 Mini
HP xw8400 Dual Dual Core, 2.66 3.0MHz	NVIDIA Quadro FX 1500 and NVIDIA Quadro FX 3500 and Quadro FX 3700	Windows XP 32 Windows Vista 64	Software Only Nitris DX Mojo DX (no DNxHD capture) Adrenaline Mojo SDI Mojo Matrox MX02 Mini

Qualified PC Hardware	Graphics Card	Qualified OS	Supported with
HP xw4600 Core 2 Duo 3.0 GHz	NVIDIA Quadro FX570	Windows XP 32 Windows Vista 64	Software Only Adrenaline Mojo DX (no DNxHD capture) Mojo SDI Mojo Matrox MX02 Mini



Avid does not recommend that you connect third party devices such as Matrox MX02 Mini or AJA Io Express and an Avid hardware device (for example, a Nitris DX, Mojo DX, Adrenaline) to the CPU at the same time. If you do connect them at the same time, only the Avid hardware will be recognized. The Matrox MX02 will only be recognized when the Avid hardware is disconnected or turned off.

Qualified PC Workstations with Avid Symphony

The following PC Workstations are qualified with Avid Symphony v5.5.1 and higher.

Qualified PC Hardware	Graphics Card	Qualified OS	Supported with
HP z800 Dual 6 Core, 2.66 GHz	NVIDIA Quadro FX 3800 Quadro 4000	Windows Vista 64-bit Windows 7 64	Nitris DX
HP z800 Dual Quad Core, 2.93 GHz	NVIDIA Quadro FX 4800	Windows Vista 64 Windows 7 64	Nitris DX
HP xw8600	NVIDIA Quadro FX 3700	Windows Vista 64 Windows 7 64	Nitris DX
HP xw8400 Dual Quad Core, 2.33 MHz	NVIDIA Quadro FX 3500, 3700	Windows XP 32 Windows Vista 64	Nitris
HP xw8400 Dual Dual Core, 2.66 MHz	NVIDIA Quadro FX 3500, 3700	Windows XP 32 Windows Vista 64	Nitris

Qualified PC Notebooks for Avid Media Composer and Avid NewsCutter

The following PC Notebooks are qualified with Avid Media Composer v5.5.1 and higher and Avid NewsCutter v9.5.1 and higher. The following applies to the editing system when running on a laptop:

- DNxHD capture is only supported on Mojo DX and AJA Io Express on a Quad core system with hyperthreading enabled. Nitris DX is not supported on laptops
- Capture of 10 bit video for example, DNxHD 185x, is not supported on Mojo DX, Matrox MX02 Mini and AJA io Express
- Playback in full quality 10 bit mode is not supported

Qualified PC Notebooks	Graphics Cards	Qualified OS	Supported With
HP 8740w X820, X920 Quad i7 (1.73, 2.0 Ghz) 17" 1920x1200	NVIDIA FX 2800M NVIDIA FX 3800M	Windows XP 32 Windows Vista 64-bit Windows 7 64	Software Only Mojo DX Mojo SDI (requires PCI Express FW800 add in card) and (Only supported with Win 7 64 OS) Matrox MX02 Mini AJA Io Express (Win 7 only)
HP 8540w X720, X820 Quad i7 (1.6, 1.73 Ghz) 15" 1920x1080	NVIDIA FX 1800M	Windows XP 32 Windows Vista 64-bit Windows 7 64	Software Only Mojo DX Mojo SDI (requires PCI Express FW800 add in card) and (Only supported with Win 7 64 OS) Matrox MX02 Mini AJA Io Express (Win 7 only)
Dell M6500 X820, X920 quad i7 (1.73, 2.0 Ghz) 17" 1920x1200	NVIDIA FX 2800M NVIDIA FX 3800M	Windows XP 32 Windows Vista 64-bit Windows 7 64	Software Only Mojo DX Mojo SDI (requires PCI Express FW800 add in card) and (Only supported with Win 7 64 OS) Matrox MX02 Mini AJA Io Express (Win 7 only)
HP 8730w Core 2 Duo 2.53, 3.06 GHz	NVIDIA FX 2700m and NVIDIA FX 3700m	Windows XP 32 Windows Vista 64-bit	Software Only Mojo DX (no DNxHD capture) Mojo SDI (requires PCI Express FW800 add in card) and (Only supported with Vista 64 OS) Matrox MX02 Mini

Qualified PC Notebooks	Graphics Cards	Qualified OS	Supported With
HP 8530w Core 2 Duo 2.53, 3.06 GHz	NVIDIA FX 770m	Windows XP 32 Windows Vista 64-bit	Software Only Mojo DX (no DNxHD capture) Mojo SDI (requires PCI Express FW800 add in card) and (Only supported with Vista 64 OS) Matrox MX02 Mini
Dell M6400 Core 2 Duo 2.53, 3.06 GHz	NVIDIA FX 2700m and NVIDIA FX 3700m	Windows XP 32 Windows Vista 64-bit	Software Only Mojo DX (no DNxHD capture) Mojo SDI (requires PCI Express FW800 add in card) and (Only supported with Vista 64 OS) Matrox MX02 Mini
HP 8510 Core 2 Duo 2.2GHz (docking station required if using with Mojo DX or Matrox Mini)	NVIDIA Quadro FX 570M	Windows XP 32	Software Only Mojo DX (no DNxHD capture) Mojo SDI Matrox MX02 Mini
HP 8710W Intel® Core™ 2 Duo processor T7700 2.40 GHz (docking station required if using with Mojo DX or Matrox Mini)	NVIDIA Quadro FX 1600m	Windows XP 32	Software Only Mojo DX (no DNxHD capture) Mojo SDI Mojo Matrox MX02 Mini
Dell 6300 Intel Core 2 Duo processor T7700 2.4 GHz	NVIDIA Quadro FX 1600m	Windows XP 32	Software Only Mojo DX (no DNxHD capture) Mojo SDI Mojo Matrox MX02 Mini



Avid does not recommend that you connect third party devices such as Matrox MX02 Mini or AJA Io Express and an Avid hardware device (for example, a Nitris DX, Mojo DX, Adrenaline) to the CPU at the same time. If you do connect them at the same time, only the Avid hardware will be recognized. The Matrox MX02 will only be recognized when the Avid hardware is disconnected or turned off.

Qualified Macintosh Workstations for Avid Media Composer

The following Macintosh Workstations are qualified with the Avid Media Composer v5.5.1 and higher.

Qualified Macintosh Hardware	Graphics Cards	Qualified OS	Supported With
Mac Pro “Westmere” Two 2.66GHz 6-Core Intel Xeon (12 cores) ^a	ATI Radeon HD 5770 1GB	Snow Leopard v10.6.6	Software Only Nitris DX Adrenaline Mojo DX Mojo SDI Matrox MX02 Mini AJA Io Express
Mac Pro “Nehalem” Dual 2.66 GH Quad Core Intel Xeon or Dual 2.93 GHz Quad Core Intel Xeon	NVIDIA GeForce GT 120	Snow Leopard v10.6.6	Software Only Nitris DX Adrenaline Mojo DX Mojo SDI Matrox MX02 Mini AJA Io Express
iMac 27” Display 2.8 GHz 4 GB 1066MHz	ATI Radeon HD 4850 Graphics Processor	Snow Leopard v10.6.6	Software only
Mac Pro “Nehalem” Dual 2.26 GHz Quad Core Intel	NVIDIA GeForce GT 120	Snow Leopard v10.6.6	Software Only
Mac Pro “Harpertown” Dual Quad Core 3.0 or 3.2 GHz	NVIDIA GeForce 8800 GT	Snow Leopard v10.6.6	Software Only Nitris DX Adrenaline Mojo DX Mojo SDI Mojo Matrox MX02 Mini AJA Io Express

Qualified Macintosh Hardware	Graphics Cards	Qualified OS	Supported With
Mac Pro Dual Quad-Core 3GHz or higher Intel processor	NVIDIA GeForce 7300 GT	Snow Leopard v10.6.6	Software Only Nitris DX Adrenaline Mojo DX Mojo SDI Mojo Matrox MX02 Mini AJA Io Express (no DNxHD capture and limited HD playback)
Mac Pro Dual Dual-Core 2.66 GHz or higher Intel processor	NVIDIA GeForce 7300 GT	Snow Leopard v10.6.6	Software Only Nitris DX Adrenaline Mojo DX (no DNxHD capture) Mojo SDI Mojo
iMac 20" Display 2.66 GHz 4 GB RAM	GeForce 9400	Snow Leopard v10.6.6	Software Only

- a. All new Mac Pro systems ship with a 64-bit kernel enabled by default. Customers must toggle to the 32-bit kernel before running Media Composer or Symphony. Detailed instructions for toggling the Mac OS kernel to 32-bit can be found here:<http://avid.custkb.com/avid/app/selfservice/search.jsp?DocId=375771>



Avid does not recommend that you connect third party devices such as Matrox MX02 Mini or AJA Io Express and an Avid hardware device (for example, a Nitris DX, Mojo DX, Adrenaline) to the CPU at the same time. If you do connect them at the same time, only the Avid hardware will be recognized. The Matrox MX02 will only be recognized when the Avid hardware is disconnected or turned off.

Qualified Macintosh Workstations for Avid Symphony

The following Macintosh Workstations are qualified with the current editing applications.

Qualified Macintosh Hardware	Graphics Cards	Qualified OS	Supported With
Mac Pro "Westmere" Two 2.66GHz 6-Core Intel Xeon (12 cores) ^a	ATI Radeon HD 5770 1GB	Snow Leopard v10.6.6	Symphony Nitris DX

Qualified Macintosh Hardware

Graphics Cards	Qualified OS	Supported With
NVIDIA GeForce GT 120	Snow Leopard v10.6.6	Symphony Nitris DX
Mac Pro “Nehalem” Dual 2.66 GH Quad Core Intel Xeon or Dual 2.93 GHz Quad Core Intel Xeon		
NVIDIA GeForce 8800GT	Snow Leopard v10.6.6	Symphony Nitris DX
Mac Pro “Harpertown” Dual Quad Core 3.0 or 3.2 GHz		

- a. All new Mac Pro systems ship with a 64-bit kernel enabled by default. Customers must toggle to the 32-bit kernel before running Media Composer or Symphony. Detailed instructions for toggling the Mac OS kernel to 32-bit can be found here::<http://avid.custkb.com/avid/app/selfservice/search.jsp?DocId=375771>

Qualified Macintosh Notebooks for Media Composer

The following Macintosh notebooks are qualified with the current editing applications. The following applies to the editing system when running on a laptop.

- HD Capture on Macintosh notebooks is not supported
- Playback in full quality 10 bit mode is not supported

Qualified Macintosh Notebook

Graphics Cards	Qualified OS	Supported With
NVidia GeForce GT 330M Graphics	Snow Leopard v10.6.6	Software Only Mojo DX (no DNxHD capture) Mojo SDI Matrox MX02 Mini AJA Io Express (Only limited HD playback is supported.)
17" 2.66GHz Intel Core i7 4GB 1066MHz DDR3 SDRAM 500GB Serial ATA Drive @7200 RPM		
NVidia GeForce GT 330M Graphics	Snow Leopard v10.6.6	Software Only Mojo SDI
15" 2.66GHz Intel Core i7 4GB 1066MHz DDR3 SDRAM 500GB Serial ATA Drive @7200 RPM		
NVidia GeForce GT 330M Graphics	Snow Leopard v10.6.6	Software Only Mojo SDI
15" 2.53GHz Intel Core i7 4GB 1066MHz DDR3 SDRAM 500GB Serial ATA Drive @7200 RPM		

Qualified Macintosh Notebook	Graphics Cards	Qualified OS	Supported With
MacBook Pro 2.66 GHz Intel Core 2 Duo processor, 17" display, 4GB 1066MHz DDR3, 250GB ATA 7200 rpm drive	NVIDIA GeForce 9400M and 9600M GT	Snow Leopard v10.6.6	Software Only Mojo DX (no DNxHD capture) Mojo SDI Matrox MX02 Mini AJA Io Express (Only limited HD playback is supported.)
MacBook Pro 2.53 GHz Intel Core 2 Duo processor, 15" display, 4GB 1066MHz DDR3, 250GB ATA 7200 rpm drive	NVIDIA GeForce 9400M and 9600M GT	Snow Leopard v10.6.6	Software Only Mojo DX (no DNxHD capture) Mojo SDI Matrox MX02 Mini
MacBook Pro 2.5 GHz Intel Core 2 Duo processor, 15" & 17" Display	NVIDIA GeForce FX 8600m GT graphics with 256MB SDRAM	Snow Leopard v10.6.6	Software Only Mojo DX (no DNxHD capture) Mojo SDI Matrox MX02 Mini
MacBook Pro 2.4 GHz Intel Core 2 Duo processor, 15" & 17" Display	NVIDIA GeForce FX 8600m GT graphics with 256MB SDRAM	Snow Leopard v10.6.6	Software Only Mojo DX (no DNxHD capture) Mojo SDI Matrox MX02 Mini
MacBook Pro 2.53GHz Intel Core i5 15" display 4GB 1066MHz DDR3 SDRAM 500GB Serial ATA Drive @7200 RPM	NVidia GeForce 330M GT graphics	Snow Leopard v10.6.6	Software Only Mojo SDI



Avid does not recommend that you connect the Matrox MX02 Mini device and an Avid supported hardware device (for example, a Nitris DX, Mojo DX, Adrenaline) to the CPU at the same time. If you do connect them at the same time, only the Avid hardware will be recognized. The Matrox MX02 will only be recognized when the Avid hardware is disconnected or turned off.

Required Hotfix Info

If you have an HP z800 or HP z400 system and are running Windows XP 32 OS, you must install a Microsoft WinXP32 SP3 hotfix in order for the supported OHCI card to function properly with Avid DNA hardware. Download the Hotfix from the following location.

<http://support.microsoft.com/hotfix/KBHotfix.aspx?kbnun=955408&kbIn=en-us>

The hotfix page indicates that this fix is for SP4. The fix is actually for SP3. It is safe to take this fix for SP3.

Restart your system after running the hotfix.

Compatibility Chart

The following table lists the operating system, NVIDIA® driver, QuickTime®, Windows Media™, Avid Interplay®, shared storage, Sony® XDCAM™, Panasonic® P2, and Pro Tools LE® versions that were qualified with the Avid editing applications. Also listed are the third-party applications such as Boris Continuum Complete, Avid DVD by Sonic™, Sorenson Squeeze®, and SmartSound® that ship with the editing applications.

Item	Versions	Comments
QuickTime Support	v7.6.9 (Windows) v10 X (Snow Leopard)	Note: QuickTime v10X does not include QuickTime Pro options.
Windows Media Version Support	Windows Media Player 12 (for Windows 7) Windows Media Player 11 (for Windows Vista or Windows XP)	If you do not have Windows Media Player, access the download at www.microsoft.com . Windows Media export compatibility is subject to Microsoft Windows Media updates.
Avid Interplay Support	See the Avid Interplay ReadMe for supported versions.	IMPORTANT: The Avid Interplay components that get installed on the editing application must be updated to the Avid Interplay version that is released with the editing application. These include the Media Indexer, Interplay Access, Interplay Framework, Interplay Transfer Client and ProEncode Client. The Avid Interplay Server components can remain on the previous releases listed as supported. For details, see the “Avid Editing Application Compatibility with Interplay Releases” topic in the Avid Interplay ReadMe.

Item	Versions	Comments
NVIDIA Driver Support	v190.38 v259.77 - for use only with the following Win 7, Vista 64 systems: <ul style="list-style-type: none"> • z800 Gen 2 (with 3800 graphics card) • z800 Gen 1 (with 4800 graphics card) • z400 Gen 2 (with 3800 graphics card) 	See “Setting up the NVIDIA Card” on page 29.
Shared Storage Support	Avid Unity™ MediaNetwork and Avid Unity ISIS®.	See “Shared Storage Support” on page 31.
Pro Tools		<ul style="list-style-type: none"> • For information on supported versions of Pro Tools in an Interplay environment, see the Avid Interplay ReadMe or http://avid.custkb.com/avid/app/selfservice/search.jsp?DocId=353977&Hitel=Pro+Tools+Interplay • For Co-install information, see “Avid Editing Application Compatibility with Pro Tools” on page 23. • For Video Satellite information, see the Video Satellite Guide or http://avid.custkb.com/avid/app/selfservice/search.jsp?DocId=354337&Hitel=video+satellite

Item	Versions	Comments
Sony XDCAM driver	WinXP 32 – FAM 2.1, PDZ 2.50 Vista 64 – FAM 2.2, PDZ 2.50 v2.9.0 (XDCAM Transfer for Macintosh) Win 7-64 FAM and VFAM 2.3	Avid recommends you install the Pro Disc 2.04 driver on the Windows XP system running SP3 when using the following Sony PDW devices: PDW 1500, PDW HD1500, PDW 700, PDW 350, PDW F75, PDW F70, PDW D1. The driver can be downloaded from Sony's website http://esupport.sony.com/ . Avid recommends you install the VFAM driver v2.2 (WinXP 32) or the VFAM 2.1 (Macintosh OS) when using the PDWU1 device. The firmware version is 2.42. The driver can be downloaded from Sony's website http://esupport.sony.com/ .
Panasonic P2 driver	(Windows XP and Vista) Driver version for P2 devices: v2.09 (Macintosh) Driver version for P2 devices: v1.33 (Windows 7) Driver version for P2 devices:v2.12	There is currently no P2 writeback support for Macintosh clients.
Boris Continuum Complete	v7.0.1	Ships with: Avid Media Composer Avid NewsCutter® Avid Symphony™ Nitris® Avid Symphony Nitris DX
Avid DVD by Sonic	v6.1.1	Ships with: Avid Media Composer Avid NewsCutter Avid Symphony Nitris Avid Symphony Nitris DX
Sorenson Squeeze	v6.0.4	Ships with: Avid Media Composer Avid NewsCutter Avid Symphony Nitris Avid Symphony Nitris DX

Item	Versions	Comments
SmartSound Sonicfire® Pro	v5.5.2	Ships with: Avid Media Composer Avid NewsCutter Avid Symphony Nitris Avid Symphony Nitris DX
Avid FX	v5.8.3	Ships with: Avid Media Composer Avid NewsCutter Avid Symphony Nitris Avid Symphony Nitris DX
Matrox Drivers	<p>The Matrox drivers are not included with the editing application.</p> <p>Please visit the Matrox web site for the latest Avid certified drivers. www.matrox.com</p>	
AJA Io Express	<p>The AJA drivers are not included with the editing application.</p> <p>Please visit the AJA web site for the drivers. http://www.aja.com/support/io/io-express.php</p>	
Avid Artist Series (Euphonix)	EuControl software v2.5.7 or later	

Avid Editing Application Compatibility with Pro Tools

When you install Avid editing applications and Avid Pro Tools on the same system, note the following:

- If you install both an Avid editing application and Pro Tools on the same system, you cannot run both applications at the same time.
- To install Pro Tools and an Avid editing application on the same system, install Pro Tools first and then the editing application.

- Pro Tools v8.5 and later is not supported on Windows Vista (32-bit) and Windows XP. Co-installation is not qualified with these operating systems.
- When you uninstall Pro Tools, choose to uninstall just the application and not the audio drivers or the editing application no longer sees the devices. On a Macintosh Pro Tools system, this is named the “Safe Uninstall.” On a Windows Pro Tools system, you must select the first uninstall option — “Pro Tools Only” — which is not selected by default.
- (Macintosh only) When you uninstall your Avid editing application, you must uninstall just the application and not the audio drivers or Pro Tools no longer sees the devices. When you start the Avid Uninstaller, deselect the options to uninstall AvidCoreRuntime.pkg and AvidDIORuntime.pkg.
- If you install and configure Avid Mojo DX or Nitris DX hardware on your system, the editing application does not use any connected Pro Tools audio device for audio input/output operations. If you install and configure Avid Mojo SDI and Adrenaline hardware on your system, you can use supported audio devices when you work in 1394 mode. You can also use these audio devices with a software-only version of your Avid editing application (Media Composer and NewsCutter).
- If you run into any issues, uninstall both applications and reinstall Pro Tools first, and then reinstall your editing application.
- If you want to install your Avid editing application on a system with the Pro Tools Avid Video Engine installed, you must use one of the following configurations:
 - Media Composer v5.5/NewsCutter v9.5 and later with Pro Tools v9.0 or later.
 - Media Composer v5.0.x/NewsCutter v9.0.x with Pro Tools v8.5 or earlier.
- Media Composer v5.0 and later and Pro Tools v8.0.3 and later do not include support for the Original Mbox. If you want to use the Original Mbox, you should use Media Composer v4.x and Pro Tools v8.0.1 instead.

Co-installation Configurations and Audio Device Support

The following tables provide a list of Avid editing applications supported with Pro Tools peripherals. This includes supported Pro Tools audio devices that you can use for input/output operations. This support information applies to the following versions:

- Avid Media Composer v5.5 and later (MC)
- Avid Symphony v5.5 and later
- Avid NewsCutter v9.5 and later (NC)



See “*Avid Editing Application Compatibility with Pro Tools*” on page 23 for information on support for specific operating systems with Pro Tools.

The reference tables use the following terms to describe co-installation and support for audio devices:

- **Co-install** — Indicates that you can install the device on the same system as you install your Avid editing application. Not all devices supported for co-install can be used as external audio devices with your Avid editing application.
- **Audio Device** — Indicates that you can use the audio device for input and output operations with your Avid editing application. Some audio devices might not support all input/output functionality.
- **Audio Device (1394 only)** — Indicates that you can use the audio device for input and output operations only when you select 1394 in your Avid editing application. For information on using the DNA/1394 button, see “Selecting a DV Device” in the Help.
- **Not supported** — Indicates that you cannot use the audio device for input/output operations with the Avid editing system.
- **Not Tested** — Indicates that Avid has not tested the device with a supported Avid editing system configuration.

Avid Pro Tools Applications

Pro Tools Product	MC/NC Software Only	MC/NC with Mojo SDI	MC/NC with Adrenaline	MC/NC with Mojo DX	MC/NC/ Symphony with Nitris DX	MC/NC with Matrox MX02 Mini
Pro Tools Software Only	Co-install	Co-install	Co-install	Co-install	Co-install	Co-install
Pro Tools HD Native	Co-install/ Audio Device	Co-install/ Audio Device (1394 only)	Not Tested	Co-install	Co-install	Co-install/ Audio Device (1394 only)
Pro Tools HD	Co-install/ Audio Device	Co-install/ Audio Device (1394 only)	Co-install	Co-install	Co-install	Co-install/ Audio Device (1394 only)
Pro Tools HD, with chassis	Not Tested	Not Tested	Not Tested	Not Tested	Not Tested	Not Tested

Avid Mbox Family Audio Devices (3rd Generation)

Audio Device (Interface)	MC/NC Software Only	MC/NC with Mojo SDI	MC/NC with Adrenaline	MC/NC with Mojo DX	MC/NC/ Symphony with Nitris DX	MC/NC with Matrox MX02 Mini
Mbox (USB)	Co-install/ Audio Device	Co-install/ Audio Device (1394 only)	Not Tested	Co-install	Co-install	Co-install/ Audio Device (1394 only)
Mbox Pro	Co-install/ Audio Device	Co-install/ Audio Device (1394 only)	Not tested	Co-install	Co-install	Co-install/ Audio Device (1394 only)
Mbox Mini (USB)	Co-install/ Audio Device	Co-install/ Audio Device (1394 only)	Not Tested	Co-install	Co-install	Co-install/ Audio Device (1394 only)

Avid Mbox 2 Family Audio Devices

Audio Device (Interface)	MC/NC Software Only	MC/NC with Mojo SDI	MC/NC with Adrenaline	MC/NC with Mojo DX	MC/NC/ Symphony with Nitris DX	MC/NC with Matrox MX02 Mini
Mbox 2 (USB)	Co-install/ Audio Device	Co-install/ Audio Device (1394 only)	Co-install/ Audio Device (1394 only)	Co-install	Co-install	Co-install/ Audio Device (1394 only)
Mbox 2 Pro (1394)	Co-install	Not Supported	Not Supported	Co-install	Co-install	Co-install
Mbox 2 Mini (USB)	Co-install/ Audio Device	Co-install/ Audio Device (1394 only)	Co-install/ Audio Device (1394 only)	Co-install	Co-install	Co-install/ Audio Device (1394 only)
Mbox 2 Micro (USB)	Co-install	Co-install	Not Tested	Co-install	Not tested	Co-install

Other Avid Audio Devices

Audio Device (Interface)	MC/NC Software Only	MC/NC with Mojo SDI	MC/NC with Adrenaline	MC/NC with Mojo DX	MC/NC/Symphony with Nitris DX	MC/NC with Matrox MX02 Mini
Digi 002 (1394)	Co-install/ Audio Device (Windows)	Co-install/ Audio Device (Windows)	Co-install/ Audio Device (Windows)	Co-install	Co-install	Co-install/ Audio Device (Windows, 1394 only)
Digi 003 (1394)	Co-install	Co-install	Co-install	Co-install	Co-install	Co-install
Eleven Rack (USB)	Not Supported	Not Supported	Not Supported	Not Supported	Not Supported	Not Supported
Fast Track Pro (USB)	Audio Device	Audio Device (1394 only)	Audio Device (1394 only)	Not Supported	Not Supported	Audio Device (1394 only)

External Controllers

Your Avid editing application supports the following external fader controllers or mixers for automation gain and pan recording or as control surfaces:

- Digi 002 (Windows only — Media Composer and NewsCutter)
- Command|8
- Avid Artist Control
- Avid Artist Mix
- Avid Artist Transport
- JL Cooper MCS-3000X MIDI automation controller
- JL Cooper FaderMaster Pro MIDI automation controller
- Yamaha® 01V/96 and Yamaha 01V digital mixing console



The JL Cooper controllers and Yamaha mixing consoles do not support automation pan recording.

External controllers or mixers are optional. They are not required for you to perform automation gain or pan recording on an Avid editing system.

The following table compares Avid external controllers and mixers.

Feature	Digi 002 (MC/NC only)	Command 8	Avid Artist Control	Avid Artist Mix	Avid Artist Transport
Control surface for transport controls and other functions	Yes	Yes	Yes	Yes (transport only, no soft keys)	Yes
Provides audio play, input, and output	Yes	No	No	No	No
Record automation gain	Yes	Yes	Yes	Yes	No
Record automation pan	Yes	Yes	Yes	Yes	No
Flying faders	Yes (8)	Yes (8)	Yes (4)	Yes (8)	No
Touch-sensitive faders	Yes	Yes	Yes	Yes	No
Touch-sensitive panners	No	No	Yes	Yes	No
Solo/mute	Yes	Yes	Yes	Yes	No
Supports audio mixing	No ^a	No	No	No	No
Latch mode (also known as Snap mode)	Yes	Yes	Yes	Yes	No
Number of steps of fader accuracy	1024	1024	1024	1024	Not applicable

a. The Digi 002 can be used as a standalone audio mixer but not at the same time as it is being used as an automation gain or automation pan controller or control surface.

The following table compares supported third-party external controllers and mixers.

Feature	FaderMaster Pro	MCS-3000X	Yamaha 01V/96 and Yamaha 01V
Control surface for transport controls and other functions	No	No	No

Feature	FaderMaster Pro	MCS-3000X	Yamaha 01V/96 and Yamaha 01V
Provides audio play, input, and output	No	No	No
Record automation gain	Yes	Yes	Yes
Record automation pan	No	No	No
Flying faders	No	Yes	Yes
Touch-sensitive faders	No	Yes	No
Solo/mute	Yes	Yes	Yes ^a
Supports audio mixing	No	No	Yes
Latch mode (also known as Snap mode)	No	Yes	No
Number of fader steps of accuracy	128	1024	256

a. For Yamaha fader/controllers, solo works only if you do not use the unit for audio mixing at the same time

For more information on using these external fader controllers or mixers, see “Recording Automation Gain or Automation Pan Information” in the Help.

Setting up the NVIDIA Card

To set up the NVIDIA card, you must make sure you have the correct display driver version, install the display driver if necessary, and set the correct display settings. This version of the editing application requires the following:

Prior to setting up the NVIDIA card, check to make sure you have the correct display driver version. If you do not have the correct NVIDIA driver, you can install it from the Utilities folder that installs with your Avid application.

Which driver is required depends on the version of the NVIDIA card and the type of operating system. Installation files for these drivers are installed in the folder Program Files\Avid\Utilities\Nvidia.

To check the NVIDIA display driver version:

1. Right-click the Desktop and select NVIDIA Control Panel. You can also open the Windows Control Panel and double-click the NVIDIA Control Panel icon.
2. Click System Information at the bottom left corner of the NVIDIA Control Panel.

The version number is listed in the Graphics card information section on the ForceWare version line.

To install the NVIDIA display driver (Windows XP, Windows Vista, Windows 7):

1. Navigate to Program Files\Avid \ Utilities \nVidia and double-click the folder that corresponds to your operating system.
2. Double-click the file for the applicable driver.
3. Follow the on-screen instructions, and then restart your system.

To setup multiple displays (Windows XP):

1. Right-click the Desktop, and select Nvidia Control Panel.
2. In the settings window in the left of the window, click Set up multiple displays.
3. In the “Choose View display mode to use” area, select “Configure independently from each other (Dualview).”
4. Click Apply, and then click OK.

To setup multiple displays (Windows Vista, Windows 7):

1. Right-click the Desktop, and select Nvidia Control Panel.
2. In the settings window in the left of the window, click Set up multiple displays.
3. Select or deselect the desired monitors listed.

Setting the Global Settings for 3D App- Video Editing (Required if using the v259.77 Nvidia Driver)

1. Right-click the Desktop, and select Nvidia Control Panel.
2. Click Manage 3D Settings.
3. In the Global Settings tab, change Global presets to 3D App- Video Editing.
4. Click Apply.



Leave the Global Settings for 3D App to Default Global Settings if you are using Marquee Title Tool, Avid FX or Boris Continuum Complete. Do not use the 3D App - Video Editing setting with these applications. There is a known redraw issue. Because you cannot use the 3D App- Video Editing setting, you might see a black flash on startup in the Source/Record monitors.

Disabling the NVIDIA Driver Helper Service (Windows XP)

The NVIDIA driver Helper Service is a background program that runs with the NVIDIA Driver installed. This service informs you when an update to the NVIDIA Driver is available. There have been instances where this service causes slow restarts and shutdown with the Avid DNA hardware attached. The service also can prevent the Adobe® Photoshop® Gamma loader from operating, which causes color correction settings not to work properly. If this occurs, you should disable the NVIDIA Driver Helper Service.

To disable the NVIDIA Driver Helper Service:

- 1. Right-click My Computer.
- 2. Click Manage.
- 3. Double-click Services and Applications.
- 4. Double-click Services.
- 5. Right-click NVIDIA Display Driver or NVIDIA Driver Helper Service.
- 6. Click Properties.
- 7. Select Startup Type > Disable.
- 8. Click OK.

Every time you update or reload the driver, this service is enabled again.

Shared Storage Support

The editing application has been tested in a shared storage environment with the following. Note that ISIS 7000 was previously referred to as Avid Unity ISIS.

Editing Application Operating System	ISIS 5000 Client	ISIS 5000 Server	ISIS 7000 Client	ISIS 7000 Server	Media-Network Client	Media-Network Server
Windows XP 32-bit and Windows Vista Business 64-bit	v3.1	v3.1	v1.10, v2.0.6, v2.2.2	v1.10, v2.0.6, v2.2.2	v5.1.3	v5.1.3
Windows 7 64-bit	v3.1	v3.1	v2.2.2	v2.0.6, v2.2.2	v5.3, v5.4	v5.1.3

Editing Application Operating System	ISIS 5000 Client	ISIS 5000 Server	ISIS 7000 Client	ISIS 7000 Server	Media- Network Client	Media- Network Server
Macintosh Snow Leopard v10.6.6	v3.1	v3.1	v2.2.3	v1.10, v2.0.6, v2.2.2	v5.2	v5.1.3

Feature Performance

A number of features in this editing application are processor-intensive. As a result, you might experience problems if you are working on an older system. The following chart shows the hardware that Avid has successfully qualified when using these features.

Feature	Description	Recommended System
HD RGB	HD RGB capture requires a high end workstation with Nitris DX and fast storage. (The HP z800 and the Dell T5500 have been qualified to successfully play back 2 streams with PIP and Color Correction effects. The Mac Pro Dual Quad Core “Nahalem” successfully plays back 2 streams with PIP.)	<ul style="list-style-type: none"> • HP z800 Dual Quad Core, or Dual 6 Core, with Hyperthreading On - 64-bit OS • Dell T5500 Dual, 2.93GHz Quad Core with Hyperthreading On 64-bit OS • Mac Pro Dual Quad Core “Nahalem” or Dual 6 Core “Westmere” • Storage: 10Gb Ethernet ISIS, VideoRaid II SR or two VideoRaid II ST striped together.

Feature	Description	Recommended System
AVCI-Intra	AVC-Intra(AVC-I) is a high quality, low bit-rate HD codec and is very CPU intensive.	<p>4-Way MultiCam Playback</p> <ul style="list-style-type: none"> • HP z800 Dual Quad Core or Dual 6 Core, with Hyperthreading On - 64-bit OS • Mac Pro Dual Quad Core “Nahalem” or Dual 6 Core “Westmere” <p>Four Stream Playback:</p> <ul style="list-style-type: none"> • HP z800 Dual 6 Core with Hyperthreading On - 64-bit OS • Mac Pro Dual 6 Core “Westmere” <p>Two Stream Playback:</p> <ul style="list-style-type: none"> • HP z400, single 6 Core with Hyperthreading On <p>Single Stream Playback:</p> <ul style="list-style-type: none"> • Systems listed above. • HP z400, single 4-core with Hyperthreading On • HP 8600, dual 4-core without Hyperthreading On • HP 8740w laptop, i7 (1.73GHz) 4-core with Hyperthreading On • HP 8540w laptop, i7 (1.73GHz) 4-core with Hyperthreading On • Dell Precision M6500 laptop, i7 (2.00 GHz) 4-core with Hyperthreading On • The MacBook Pro 17" laptop, i7 (2.66 GHz) 2-core with Hyperthreading On • iMac 27", i7 (2.8GHz) 4-core with Hyperthreading On

Feature	Description	Recommended System
XDCAM HD50 Capture	Baseband capture through Nitris DX, Mojo DX, or AJA Io Express. (only ones that have successfully worked with)	<ul style="list-style-type: none"> • HP z800 Dual Quad Core, or Dual 6 Core, with Hyperthreading On - 64-bit OS • HP z400, 6-core with Hyperthreading On • Dell T5500 Dual, 2.93GHz Quad Core with Hyperthreading On 64-bit OS • Mac Pro Dual Quad Core “Nahalem” or Dual 6 Core “Westmere”
AMA (RED)	AMA is a processor intensive operation. Older platforms may not offer optimum performance.	<ul style="list-style-type: none"> • HP z800 Dual Quad Core, or Dual 6 Core, with Hyperthreading On - 64-bit OS • HP z400, single 4-core or 6-core with Hyperthreading On • Dell T5500 Dual, 2.93GHz Quad Core with Hyperthreading On 64-bit OS • Mac Pro Dual Quad Core “Nahalem” or Dual 6 Core “Westmere”
AMA (QuickTime)	AMA is a processor intensive operation. Lower end platforms may not offer optimum performance. Highly compressed codecs such as H.264 will exhibit minimal real-time performance.	Recommendation of qualified systems depends on your planned use of this feature. Heavy usage of highly compressed codecs requires the high end systems.
Ancillary Data	Ancillary Data and Nitris DX: Due to software DNxHD codec performance requirements, you must have a dual quad core system in order to capture DNxHD 220 or 220x with ancillary data on the Nitris DX platform. If your system does not meet the system requirements, the only way to capture DNxHD 220 or 220x is to make sure that ancillary data is not enabled.	Dual Quad Core or dual 6-core Systems

Feature	Description	Recommended System
DVCPro HD capture	You will get better performance with a dual quad core or dual 6-core system.	Dual Quad Core or dual 6-core Systems

Fixed in Media Composer v5.5.1, Symphony v5.5.1, and NewsCutter v9.5.1

The following have been fixed since the v5.0.3 and v9.0.3 release:

- **Bug Number:** UDevC00145095. (Macintosh only) When you attempted to uninstall your Avid editing application using the Avid Uninstaller on a system with a language set to Japanese, you receive an error message and the uninstallation fails.
- **Bug Number:** UDevC00149204. (Macintosh only) If you displayed clip text in the Timeline and used the scale slider to focus your view in the Timeline, the clip text might overrun other parts of the Timeline such as the track selector buttons.
- **Bug Number:** UDevC00152408. (Macintosh only) The view of a sequence in the Timeline might change if you load a new sequence into the Timeline, and then load your original sequence. The position indicator remains on the frame where you last located it, but the Timeline view resets to the beginning of the sequence. This has been fixed so that the Timeline correctly remembers the last active view of a sequence.
- **Bug Number:** UDevC00125107. Performing an audio match frame on a group clip, might have resulted in “Bus Error in Thread Main Thread” errors, or “out of subclip boundary” errors.
- **Bug Number:** UDevC00127761. An error occurred when you attempted to import an AAF clip with audio pan from an Avid editing system to ProTools.
- **Bug Number:** UDevC00147707. You might have experienced problems clicking in the Timeline if the option “Clicking the TC Track or Ruler Disables Smart Tools” was enabled in the Timeline Settings.
- **Bug Number:** UDevC00150804. Performing a Send to Playback of XDCAM 50 sequences using OP1A_Export settings failed on standalone editing applications.
- **Bug Number:** UDevC00146554. You might have heard audio glitches at the head of clips when playing from the top of the sequence.

- **Bug Number:** UDevC00144645. Audio would stutter if Assist was not the foreground application, e.g., if Assist was minimized or a browser window was brought to the foreground.
- **Bug Number:** UDevC00149016. Marquee titles created in a Windows Avid editing application, then moved to a Macintosh Avid editing application resulted in artifacts.
- **Bug Number:** UDevC00144404. (Macintosh) Clip name is not selected after creating a subclip.
- **Bug Number:** UDevC00150008. AAF with embedded consolidated media included both the consolidated media and the original master clips.
- **Bug Number:** UDevC00149877. Performing an extract-edit on a sequence that referenced AMA clips caused sluggishness.
- **Bug Number:** UDevC00145204. The editing application would crash when using the mouse scroll wheel when in Bin Script view.
- **Bug Number:** UDevC00152237. When sending XDCamHD through Interplay Transfer audio was always transferred at 16 bit regardless of the project setting.
- **Bug Number:** UDevC00151070. If you click a filler segment in the Timeline when you have a transition selected for trimming, the trim selection is cleared. If you then Alt+click (Windows) or Option+click (Macintosh) the Trim Mode button, the previous trim roller configuration is not selected as expected. This has been fixed. Clicking the filler segment does not clear the trim selection, and you can restore the previous trim marks as described.
- **Bug Number:** UDevC00151111. When using a French keyboard, the Trim Shortcuts (Trim left 10, Trim Left 1, Trim Right 1 and Trim Right 10) did not work as expected.
- **Bug Number:** UDevC00146208. (Macintosh only) If you tried to export audio with a PCM file format with the audio export option for Audio Format set to Project, the Avid editing application exported the audio as an SD2 file. The default export file format for PCM audio is WAV.
- **Bug Number:** UDevC00140682. If you use the Mute button in the Play tab of the Command palette to mute audio tracks in the Timeline, the button makes all audio tracks inactive instead of muting them. This has been fixed so the Mute button now correctly mutes the audio tracks.
- **Bug Number:** UDevC00136288. Linking clips from a large virtual volume did not link all the clips.

- **Bug Number:** UDevC00148507. (Macintosh only) Corner pinning an image using the Quick Pin method of keyboard shortcuts does not work. This issue has been fixed. To corner pin an image with the Quick Pin method, press and hold the Command and Option keys, then position the pointer where you want the highlighted corner to be corner pinned, and click.
- **Bug Number:** UDevC00147946. (Macintosh only) Clip text in the Timeline might display with a bolded or italicized font.

Workaround: Click the Timeline window to make it active, select Edit > Set Font, and then select a font from the Set Font dialog box (Geneva is the default font for Avid editing applications on Macintosh systems).
- **Bug Number:** UDevC00149092. When you moved clips in a bin using Frame view, you might not have been able to reposition all selected clips.
- **Bug Number:** UDevC00148517. When you dragged a clip from the Source monitor to the Timeline, the wireframe outline of the clip indicating the clip's duration was missing.
- **Bug Number:** UDevC00147127. After you selected Only One Segment Tool Can Be Enabled At A Time in the Edit tab of the Timeline settings, you might have seen both segment tools selected when you lasso segments for editing.
- **Bug Number:** UDevC00145621. If you change your selected options in the Timeline Settings dialog box when neither segment edit tool is selected in the Timeline palette, the new settings might not affect Timeline edits.
- Alt+C did not copy in/out range to source monitor from the Timeline.
- Sequences imported from AAF would occasionally lose track names.
- **Bug Number:** UDevC00149492. If you played a clip in the source or record monitor and HDMI was enabled in the Audio Project Settings, you might have experienced audio drop outs if you had 3rd party rasterizers or demuxers connected.
- **Bug Number:** UDevC00149465. (Macintosh) The editing application might have crashed when working with ScriptSync. This was due to memory leak issues.
- **Bug Number:** UDevC00149024. Audio track labels were lost when you performed a checkin/checkout of Interplay.
- **Bug Number:** UDevC00150208. Subtitles generated by the SubCap effect would disappear on sequences.

- **Bug Number:** UDevC00149285 and UDevC00149077. Reimporting XDCAM HD clips after modifying the tape name with the disk label name resulted in the footage slipping position in the Timeline.
- **Bug Number:** UDevC00149095. You might have received Access Violations when importing a .MTS file while connected to a Nitris DX.
- **Bug Number:** UDevC00149040. The Capture Tool ignored Media Creation settings after relaunching the editing application.
- **Bug Number:** UDevC00149041. Renders ignored the Media Creation settings and were created on the drive with the most space.
- **Bug Number:** . Made the following Media Creation changes:
 - Removed “effect source drive” as an option for Render In-Out and Expert Render
 - Render dialogs default to the drive specified in the Media Creation/Render Tab
 - Fixed the “Effect source drive” selection so that it now uses the source drive
- **Bug Number:** . Previously, the drive menu in the Audio Punch-in Tool would appear blank if you unmounted the last drive in the list.
- **Bug Number:** UDevC00131437. The Clear Menu did not work correctly when you mapped it to your keyboard. It clears all info except the last clip that was loaded in the Source monitor.
- **Bug Number:** UDevC00149211. Load Filler will only load the appropriate mono or stereo track based on what is currently in the sequence.
- **Bug Number:** UDevC00148358. Exporting to XDCAM PDW-R1 resulted in video displaying as Wrong Format for DV25.
- **Bug Number:** UDevC00149253. Linking to Nikon D7000 23.98 footage via AMA came in as random fps.
- **Bug Number:** UDevC00149340. (Macintosh) You might have received a Fatal assertion error when playing back QuickTime AMA sample mapped clips.
- **Bug Number:** UDevC00147556. Some ProRes 720p/59.94 QuickTime movies with long durations played back with a varying offset between audio and video.
- **Bug Number:** UDevC00148030. (QuickTime AMA) Occasional round trip file import/export operations caused QuickTime AMA consolidate to fail.

- **Bug Number:** UDevC00146581. When motion effects or timewarp effects were applied to a segment of video in the Timeline, the segment's name, the effect icons and the edits were unreadable.
- **Bug Number:** UDevC00146960. When the MX02 was enabled, the editing application memory indicator gradually climbed beyond 80%, and resulted in memory errors.
- **Bug Number:** UDevC00148659. The Num Lock key was randomly ignored when typing in offset values and timecodes in the Source and Record Monitors. When this happened, the Home or End keys, or left and right arrows were used by default, causing confusion.
- **Bug Number:** UDevC00148786. Transcoding DV25 to XDCAM 35mb caused a 3 to 5 line shift.
- **Bug Number:** UDevC00147984. Using the Clone Tool in the Paint Effect resulted in Interlaced images.
- **Bug Number:** UDevC00148974. (Nitris DX) You might have received an Assertion failed error when performing an XDCAM export in an SD project from DNX source.
- **Bug Number:** UDevC00146353. (Macintosh) Adjusting points in a shape using Animatte did not allow regular points to be turned into Bezier.
- **Bug Number:** UDevC00139881. You did not receive a warning when dragging a sequence to the source monitor from IPW if clip had been modified locally. You now receive a warning that you will lose local modifications.
- **Bug Number:** UDevC00144224. (Nitris DX and Mojo DX) During capture, HD embedded audio output was extremely noisy.
- **Bug Number:** UDevC00147986. When a Blur Effect, created on a previous version was rendered on a version 5.0.3 system, the effect was approximately 30% less blurred.
- **Bug Number:** . SD titles when viewed on Nitris DX hardware result in artifacts, which are not present when viewed on Nitris Classic hardware.
- **Bug Number:** UDevC00146890. Occasionally, a sequence containing a grouped audio clip played back properly in the editor, but the same sequence contained audio popping when played back in Assist.
- **Bug Number:** UDevC00143983. The Marquee Title tool would crash when using scripts.

- **Bug Number:** UDevC00147317. Performing an Audio Punch-in from an AES/EBU source resulted in brief silence heard on the monitor outputs after the in point.
- **Bug Number:** UDevC00148551. During a Send to Playback, effects were rendered to the Mixdown drive, not the Render drive setting in the Media Creation Settings.
- **Bug Number:** UDevC00147575. You might have received “Software License not found” or “Too many disks” errors when using ScriptSync.
- **Bug Number:** UDevC00148502. Previously, if you performed an Archive to tape, you might have received an “Exception: No compressed data format found for specified VCID and video format” error when trying to perform a Restore.
- **Bug Number:** UDevC00146394. Multigroup clips were not counting audio tracks properly.
- **Bug Number:** UDevC00148152. Send to Playback for LongGOP sequences was not allowed with audio set to Direct Out.
- **Bug Number:** UDevC00147076. The “Read Audio Timecode” command would sometimes encounter an exception for some project types.
- **Bug Number:** UDevC00147041. Clips with numerical names that contained over 10 digits did not sort correctly in a bin. We now support sorting of numeric clips for clip names that contain up to 18 digits.
- **Bug Number:** UDevC00145570. You might have experienced dropped frames when laying a sequence to tape. .
- **Bug Number:** UDevC00148077. You might have received an error when trying to check in a sequence that contains a head or tail fade effect into Interplay.
- **Bug Number:** UDevC00146911. Importing or exporting AAF might have resulted in sequences losing pan data.
- **Bug Number:** UDevC00143934. Checking in a sequence to Interplay for Pro Tools that contained audio of mixed bit depths resulted in all audio (even audio at the current project rate) being converted.
- **Bug Number:** UDevC00147877. The editing application did not always relink to the highest resolution when performing a Send to Playback. If you want to verify what the Transcode on Send to Playback feature will use as its source resolution, select the "Use Closest Compression" option in the Dynamic Relink settings.

- **Bug Number:** UDevC00147134. Occasionally, you might have received errors when using Alt-X to perform a cut from the Timeline while in Segment mode.
- **Bug Number:** UDevC00146952. Consolidating to a workspace took longer than usual.
- **Bug Number:** UDevC00148572. While Scrubbing with Caps Lock ON in the Source monitor with LTC enabled, the application could freeze.
- **Bug Number:** UDevC00146580. Occasionally, you were prompted to promote a sequence that did not need to be updated.
- **Bug Number:** UDevC00147219. MP3 audio files containing ID3 tags did not import into the editing application.
- **Bug Number:** UDevC00147326. If you added a head fade or tail fade to a sequence, once you closed and opened the bin containing that sequence, the editing application would try to promote the sequence.
- **Bug Number:** UDevC00147624. The Nitris Classic would crash if LTC was enabled.
- **Bug Number:** UDevC00147619. You might have received “CORE_CONSISTENCY_CHECK_FAILURE” errors when performing a video mixdown.
- **Bug Number:** UDevC00147451. Corrupt frames in master clips can lead to “CORE_CONSISTENCY_CHECK_FAILURE” errors. This would leave the software in an unstable state. Even though the messages are still displayed, stability issues caused by corrupt media have been improved. In previous releases you might have received Decompress errors in these situations and still would have been able to use the valid portions of the clip without having to restart the application.
- **Bug Number:** UDevC00144490. (Macintosh) The editing application might hang if you move between the editing application and another application.
- **Bug Number:** UDevC00146936. You might have received an “Exception” error when exporting imported Long GOP HD media as QuickTime Reference.
- **Bug Number:** UDevC00146229. QuickTime Reference exports did not export at 720 x 480 when using the Avid DV Codec.
- **Bug Number:** UDevC00147553. You might have received an “Assertion failed” error when importing an AAF sequence or checking out a sequence from Interplay. This happened when performing a conversion from AVX1 to AVX2.

- **Bug Number:** UDevC00145525. With Mojo DX or Nitris DX hardware attached, the Record Monitor would freeze when using the J + K keys.
- **Bug Number:** UDevC00147261. The default for the the Default Segment Tool option in the Timeline Settings was Overwrite. The default is now Insert.
- **Bug Number:** UDevC00145368. Now, a cut operation does not change which segment tools are enabled or disabled.
- **Bug Number:** UDevC00146439. Now, when performing a paste operation, if both segment tools are on or both segment tools are off, the paste is based on the Default Segment Tool setting.
- **Bug Number:** UDevC00142808. When performing an AMA link to a DV 25 420 clip, and then exporting with the “Use Avid Codecs” option selected, you might have received an exception error.
- **Bug Number:** UDevC00147281. (AirSpeed) Send to Playback sequences might have played back black if the sequence contained a V2 track with a key effect.
- **Bug Number:** UDevC00144333. iPhone files captured vertically had the wrong orientation when linked via AMA.
- **Bug Number:** UDevC00147008. Certain IMX source material would not encode correctly while capturing in the editor or using Airspeed. IMX codecs have been updated in both products (editor and AirSpeed) to resolve the issue.
- **Bug Number:** UDevC00146806. Locators were being duplicated in Interplay at times when dynamic relink was enabled, for example after a Send to Playback or after dragging a clip from Access to a bin.
- **Bug Number:** UDevC00147082. After exporting a grouped clip or a sequence containing such clips as AAF or checking that sequence out of Interplay, media in the quads were duplicated instead of applying filler wherever applicable.
- **Bug Number:** UDevC00145588. Performing a Fast import of a QuickTime movie with alpha might have resulted in an Assertion Failed error.
- **Bug Number:** UDevC00144893. The editing application would freeze for a considerable amount of time after an incoming transfer completed in a standalone transfer environment.
- **Bug Number:** UDevC00143883. If the COM port value was set to 10 or higher, the device would not be seen.

- **Bug Number:** UDevC00146250. Remote play was not sending the correct device status when playing 1x variable speed play.
- **Bug Number:** UDevC00144666. Transferred proxy audio on Ch 3 and Ch 4 were identical. Now the correct audio plays back from Ch 3 and Ch 4.
- **Bug Number:** UDevC00144170. (Nitris DX) LTC OUT did not work properly during reverse and/or offspeed play.
- **Bug Number:** UDevC00146600. When importing an STL file generated by a Polyscript system into the SubCap effect, the lines would begin with 3 spaces.
- **Bug Number:** UDevC00146553. You might have experienced inconsistencies or audio dropouts in automation gain levels during play.
- **Bug Number:** UDevC00146849. Previously, an OP1A XDCAM export file did not contain a unique media identifier. This might have caused problems when linking to files.
- **Bug Number:** UDevC00146035. AVCHD spanned clips might have imported out of sync.



If you choose the first clip of the spanned clips, the import will be in sync. If you choose a clip other than the first clip you will receive a message indicating it is not the first clip and the import will be out of sync.

- **Bug Number:** . The editing application now allows you to check in sequences containing RTAS effects and multichannel tracks into Pro Tools.
- **Bug Number:** UDevC00145973. With DX hardware attached, scrubbing in the Timeline was sluggish.
- **Bug Number:** UDevC00145987. Linking via AMA to OP1A MXF media from FlipFactory resulted in “XDCAMHiresAudioImporter::LocateSamples - Sample miscalculation” errors.
- **Bug Number:** UDevC00145981. Omneon OP1A MXF files longer than 2 minutes did not link via AMA.
- **Bug Number:** UDevC00140964. P2 clips were going offline after a consolidation.
- **Bug Number:** UDevC00137811. When working with LongGOP edit while capture clips, you might have received a “Serious error has occurred” message.

- **Bug Number:** UDevC00145786. After Effects EMP Plugin did not install properly on Windows 7 systems.
- **Bug Number:** UDevC00139118. Mojo SDI video output might have been late by 62 micro seconds compared to blackburst.
- **Bug Number:** UDevC00140516. (Macintosh) If you dragged and dropped a project from the local editing application's hard drive to a Unity workspace, the files would copy, but when you tried to access the project externally from the Project Selection window, you would see the project name preceded by a “.” and you would receive an error when trying to open the project.
- **Bug Number:** UDevC00142947. Sequences containing stereo audio tracks can now be used for:
 - Converting the sequence to a different frame-rate, either by using Bin -> Modify -> Set Format, or by loading the sequence into the Timeline when in a project of a different frame rate.
 - Using Expert Decompose to decompose the following sources to a different rate: NTSC 30i -> HD 720p59.94, PAL 25i -> HD 720p50, and PAL 25p -> HD 720p50.
- **Bug Number:** UDevC00144952. Master clips marked as multichannel can have motion effects and freeze frames created from them when they are loaded in the source monitor. Previously, these options were not available for multichannel master clips. You must create the freeze frame or motion effect in its native project rate.
- **Bug Number:** UDevC00145575. When you inserted an XDCAM disk, and AMA was not enabled, you would receive an “Access Violation” error.
- **Bug Number:** UDevC00145569. You might have received intermittent “Out of Memory” errors when working with MutiCam sequences or sequences that contain the same master clip edited into multiple segments.
- **Bug Number:** UDevC00144233. Colors continuously shifted during playback of imported AVCHD files.
- **Bug Number:** UDevC00145579. If you selected a transition for dual-roller trimming without enabling a trim tool in the Timeline palette, you could deselect the dual-roller trim state by clicking either side of the transition. This has been fixed. Now, clicking one side of a dual-roller trim with no trim tool enabled preserves the dual-roller selection. You can change your selection to an overwrite or ripple trim by using the standard procedures for selecting transitions for trimming. For more information, see “Selecting Trim Sides” in the Help.

- **Bug Number:** UDevC00145576. You can specify the behavior of the segment tools in the Timeline palette to allow only one segment tool to be enabled at a time. Previously, you could only use the default behavior, which allowed both segment tools to be enabled at once.

To specify that the segment tools in the Timeline palette be enabled one at a time:

1. Double-click Timeline in the Settings list in the Project window.

The Timeline Settings dialog box opens.

2. Click the Edit tab, and select Only One Segment Tool Can Be Enabled At A Time.
3. Click OK

- **Bug Number:** UDevC00144767. Some methods for selecting segments for slip or slide trimming by lassoing segments in the Timeline did not work. This has been fixed so that the lasso operations available in Avid Media Composer and Symphony earlier than v5.0, and in Avid NewsCutter earlier than v9.0, have been restored. To select segments for slip and slide trimming by lassoing in the Timeline, you can now do the following:

- To select a segment for slip trimming, from outside the Timeline lasso a segment by dragging pointer from right to left.
- To select a segment for slide trimming, from outside the Timeline press and hold the Alt+Shift keys (Windows) or Option+Shift keys (Macintosh) and lasso a segment by dragging pointer from right to left.
- To select a segment on a lower track for slip trimming, from inside the Timeline lasso the segment by pressing the Alt key (Windows) or the Option key (Macintosh) and dragging pointer from right to left.
- To select a segment on a lower track for slide trimming, from inside the Timeline press and hold the Alt+Shift keys (Windows) or Option+Shift keys (Macintosh) and lasso a segment by dragging pointer from right to left.

- **Bug Number:** UDevC00141019. If you added an Audio Suite Plug-in to an audio segment in the Timeline, rendered it and then performed some Add Edits, checked the sequence into Interplay and then checked it out on another system, some of the segments from the Add Edits would be unrendered.

- **Bug Number:** UDevC00145873. You might have received an “Assertion Failed” error when opening a newly created project.

- **Bug Number:** UDevC00144831. The editing application now limits the number of media files that can reside in a folder. Once it reaches 5000 files, a new folder is created.

- **Bug Number:** UDevC00145425. You might have received an “Incompatible clip. Data tracks are not supported in this editor” error when trying to check out certain clips from Interplay.
- **Bug Number:** UDevC00145411. You can now import an AAF file with embedded JFIF media into the most recent version (v5.0.x or v9.0.x) of the Avid editor, without media displaying offline.
- **Bug Number:** UDevC00142394. The Timeline’s Mute and Solo buttons might not have worked properly when the Caps Lock button was on.
- **Bug Number:** UDevC00144664. If you added color corrections to a sequence, rendered the sequence and then in the Color Correction tool flattened and chose to make a new sequence, some effects in the new sequence were unrendered.
- **Bug Number:** UDevC00145291. (Interplay) If you checked in a sequence containing Matte Keys, and then checked the sequence out, the Matte Key might disappear.
- **Bug Number:** UDevC00144874. You can now transcode a linked RED AMA clip with the “Stretch” format without losing any color changes.
- **Bug Number:** UDevC00144861. Occasionally, the D-track might have been incorrectly removed when sending an HD sequence to playback.
- **Bug Number:** UDevC00144232. When you opened a clip in the Source monitor, or when you selected a track while viewing source material in the Timeline, you could apply an RTAS track effect to a master clip. RTAS track effects should only be applied to sequences.

Limitations and Known Issues

AMA (Avid Media Access)

- The Load button in the QuickTime Settings Source window does not apply to QuickTime media.
- **Bug Number:** UDevC00151527. When you relink Sony HDCAM SR media, the Relink methods: Highest Quality, Most Compressed, and Specific Resolutions do not work with an HDCAM SR linked AMA clip.

Workaround: To relink a Sony HDCAM SR clip, select the clips in the desired quality and the sequences to be relinked, then select the Relink option “Selected items In ALL open bins.”

- **Bug Number:** UDevC00149406. Clips become offline after you relink a consolidated sequence to AMA clips on a virtual volume.
- **Bug Number:** UDevC00149476. The Consolidate Preference options in the AMA Settings Quality tab does not work with XDCAM subclips.
- **Bug Number:** UDevC00151057. If you transcode a RED subclip or a sequence that includes a RED subclip, the transcoded media will include the source settings from the master clip, not the source settings from the subclip.
- **Bug Number:** UDevC00148923. When playing some old XDCAM clips, including media that was sent out with Avid training material, a timeout error occurs due to multiple clips having the same MOB IDs.
- **Bug Number:** . When running your Avid editing system as an ISIS client, for effective playback of hi-resolution AMA media, you should run as a High Resolution client. The default is set to Medium Resolution.

To set the Client Type:

1. Open the Client Manager.
 2. Click the Preferences button.
 3. Click General.
 4. In the General area, click the Client Type menu, and select the appropriate client type:
 - ▶ Ultra High Resolution
 - ▶ High Resolution
 - ▶ Medium Resolution
 - ▶ Low Resolution
 5. Click Apply
 6. Click Close.
- **Bug Number:** UDevC149203. (Macintosh only) If you “AMA Link to File” clips located on shared storage and the AMA clips don't highlight yellow in the bin, it could be because the AvidSharedStorageAccess.dylib file is missing. This file is located in /Library/Application Support/Avid folder. Avid has run into a few instances where this file is missing, but we have not been able to determine why this is happening. If you are using ISIS or Media Net and have run into this situation, you should re-install your ISIS client to restore this file.

- **Bug Number:** UDevC00147657. If you receive an exception error while you transcode a RED clip, and the R3D Source Quality (Debayer) is set to Full, quit and restart the Avid editing application, then try the transcode operation again. If the transcode still does not succeed, choose a lower quality Debayer setting.
- **Bug Number:** UDevC00148169. Depending on the type of media, different durations might appear when you consolidate or transcode a clip. This is due to the structure of the file. For example, Long GOP I-Frame media adds extra frames to handles of a new master clip when you consolidate or transcode a clip. However, non-Long GOP media, such as P2 media, does not add extra frames to the handle when you consolidate or transcode a clip.
- **Bug Number:** UDevC00149334 . When you AMA link to a QuickTime ProRes4444 movie, there will be a 444 to 422 downsampling in a 10-bit RGB project. This downsampling should not occur. Avid hopes to fix this for a future release.
- **Bug Number:** UDevC00140279 (Macintosh only). If you link to a QuickTime AMA clip on the root (Macintosh HD) drive, the system displays Media Offline.

Workaround: Move the QuickTime file one level below the Macintosh HD. Create a folder on the Macintosh HD drive and place the QuickTime file in the folder.

- **Bug Number:** UDevC00131509. QuickTime AMA media fails to link when you move bins back and forth from a Macintosh system to a Windows system or from a Windows system to a Macintosh.
- **Bug Number:** UDevC00142585. If you cancel an XDCAM consolidate or transcode operation and receive an exception error, save your work and restart the Avid editing application.
- **Bug Number:** UDevC00135303. The timecodes do not match between an XDCAM proxy clip and an HD MXF clip shot in Picture Cache mode due to extra frames in the long GOP material.
- **Bug Number:** UDevC00131647. Mixing down a sequence that contains clips with too much metadata, might cause an error.
- **Bug Number:** UDevC00134558. Windows UNC (Universal Naming Convention) paths are not supported with AMA media. To link AMA media, map it to the drive.
- **Bug Number:** UDevC00140133. With the latest VFAM Sony Drivers 2.30, if you link XDCAM AMA clips using the Sony PDW-U1 device, the clips display offline in the bin if you eject the disk and then reinsert the same disk.

Workaround: Quit the application and relaunch it again to relink the clips.

- **Bug Number:** UDevC00141966. You cannot link to 720p/59.94 media if you choose Most Compressed in the AMA Resolution Quality dialog box when you attempt to Modify an AMA Resolution.
- **Bug Number:** UDevC00141150. XDCAM clips that have a precharge offset will link with the precharge timecode. The timecode will not be correct.
- **Bug Number:** UDevC00143001. (QuickTime AMA) Working with clips using compressed codecs such as H.264 might not playback effects in real time.

Workaround: Render the effects.

- **Bug Number:** UDevC00138429. If you uninstall an AMA plug-in and attempt to play a linked clip that you linked when the AMA plug-in was installed, the clip will not play and you will receive the error message: “Cannot access the AMA media stream plugin to play this clip.”

Workaround: Reinstall the plug-in, or go to www.avid.com/ama to download the latest AMA plug-ins.

- **Bug Number:** UDevC00135324. AMA GFCAM plug-ins do not support drop-frame timecode at this time. This will be fixed in a future release.
- **AMA and XDCAM Optical Disks:** When accessing media through Avid Media Access (AMA), system response time can be affected due to the high latency of the XDCAM optical disk. This can affect media access response time while linking, playing back, and scrubbing. When you create sequences with multiple effects or layered tracks, Avid suggests that you consolidate the media to a local drive instead of working directly from the optical disk to avoid dropped frames and to avoid slow response time.
- **AMA and JVC:** JVC SDHC volumes are not automatically detected and mounted by AMA. Sony's AMA XDCAM-EX plug-in currently detects Sony's SxS folder structure, but does not yet detect the JVC SDHC folder structure. A workaround is to use the “File > Link to AMA Volume(s)” menu option and then navigate to the /PRIVATE/JVC/BPAV folder on the SDHC card.

Avid is working with Sony to allow for the AMA XDCAM EX plug-in to automatically detect this folder structure.

- At this time, the Dynamic Relink option is not available with AMA clips.

- **Bug Number:** UDevC00119182. When you use the AMA method, additional metadata column headings disappear when you use custom bin views. There are different scenarios when this issue might occur.
They include: When you use the AMA method to link to media and then switch back to an already existing custom bin view created before using the AMA feature, the additional metadata columns disappear. We've also seen a similar situation if you create a P2 bin and link with AMA. Create a customize bin view. All default columns and additional metadata columns display. If you then create an XDCAM bin and link with AMA, and then create another customized bin view. All default columns and additional metadata columns display as well. When you switch back to the first P2 customized bin view, the additional metadata columns disappear.

Workaround: When using AMA, Avid recommends that you do not create custom bin views. Use the default preset bin views.

- **Bug Number:** UDevC00120470, UDevC00134917. When linking clips through AMA, the metadata information might be missing when you switch from Brief view to Text view in a new bin.

Workaround: Link the clips through AMA when the bin is in Text, Script, or Frame view.

- **Bug Number:** UDevC00120055. The Avid editing system might be slow to respond while mounting multiple workspaces, while in the application, in AMA (Avid Media Access).

Workaround: Mount the multiple workspaces prior to opening the Avid editing application, and then work in AMA.

- **Bug Number:** UDevC00119615. (Macintosh only) Offline clips appear selected (highlighted yellow) even after you eject a write-protected XDCAM EX (SxS) card.

Workaround: Do not write-protect the card and do not eject the card while the application is running.

- **Bug Number:** UDevC00115894. Playing back XDCAM DV 25 media from a disc might drop or skip audio frames, this could be due to the disc needing time to spin back up.

- **Bug Number:** UDevC00116263. The following folder names: “OMFI MediaFiles,” “Avid MediaFiles,” “Contents,” “Clip,” and “BPAV” are application or camera generated file names which contain data appropriate media files. To avoid assertion failure errors when mounting volumes, do not create additional folders with these file names on your system.

Ancillary Data

- **Bug Number:** UDevC00141601, UDevC00140008. In order to capture the D-track in an Interplay environment, you must turn off the “During capture, clip is updated in Interplay” option in the Capture Settings: MXF Media Files tab. Note: It is not necessary to disable this option when performing an edit while capture from an ingest server such as AirSpeed.
- **Bug Number:** UDevC00142494. The D-Track monitor button in the Timeline's Track Selector panel does not automatically turn on and off depending on the editing mode you are in. For example, if you switch to Legacy mode in the Media Creation Capture tab, you need to manually click the D-track Record button to turn it off for playback.
- **Bug Number:** UDevC00142728. Transferring a clip with ancillary data (data track) from an Airspeed Multi Stream system to ISIS might cause an assertion error. This does not affect the playback of the clip in the Avid editing application.
- **Bug Number:** UDevC00141912. Moving sequences with an ancillary data track to an older version of the Avid editing application and then back is not recommended. The D-track is removed when you move a sequence with a data track from an earlier version of the Avid editing application to this version (v5.0/v9.0).
- **Bug Number:** UDevC00132039. (Nitris DX and Mojo DX) You cannot output HD ancillary data if down convert is enabled.

Audio

- **Bug Number:** UDevC00148843. (Macintosh only) If you change your Controller Settings when you have an MCS-3000X controller connected to your system, the controller might become unresponsive. This can happen if you disconnect and connect to the MCS-3000X or if you change the controller key mappings while your Avid editing application is running.

Workaround: In the Controller Settings dialog box, click the Gain Controller Port menu select “no port,” and then click OK. Then turn off the MCS-3000X controller and turn it on again. In the Controllers Settings dialog box, click the Gain Controller Port menu select port that corresponds to the MCS-3000X, and then click OK. The MCS-3000X controller now responds as expected.
- **Bug Number:** UDevC00148675. (Macintosh only) If you connect an Avid Artist Series controller to you system, your Avid editing application might crash if you try to work with your application after your system has gone to sleep.

Workaround: Avid recommends that you set your operating system preferences to never go to sleep. In System Preferences > Hardware Energy Saver, select Never.

- **Bug Number:** UDevC00147787. If you try to use an Avid Artist Series controller with a version of the EuControl software earlier than v2.5.7, your Avid editing application might stop working. Avid Media Composer v5.5, Avid Symphony v5.5, and Avid NewsCutter v9.5 support EuControl v2.5.7 and later.

Workaround: Download and install the latest version of the EuControl software from www.avid.com.

- **Bug Number:** UDevC00147446. If you enable mouse jog or mouse shuttle in your Avid editing application, you might not be able to use the jog wheel and shuttle ring on your Avid Artist Series controller. If you want to use the controller to jog and shuttle through footage, disable mouse jog and shuttle in your editing application before using your controller.
- **Bug Number:** UDevC00147445. If you try to access a system running the EuControl software through a Virtual Private Network (VPN), EuControl cannot recognize workstations or control surfaces connected to the network if EuControl is running on a system different from the ones to which the controllers are connected.
- **Bug Number:** UDevC00143160. In a 1080p 23.976 project, the Record monitor might display frames slightly earlier than the client monitor when playing media with audio at faster than 3x speed. When you stop playback, the Record monitor jumps to the frame displayed in the client monitor.

Workaround: You can either disable audio tracks before playing your media or play media back at 3x speed or slower.

- **Bug Number:** UDevC00142918. You cannot convert a sequence that contains multichannel audio tracks to another format. For example, if you have a 1080i/59.94 sequence with multichannel audio, you cannot convert it to a 720p/29.97 format even though the new format has the same frame rate.

Workaround: You can split all multichannel audio tracks to mono and then convert the format of the sequence. Note that splitting tracks to mono modifies some audio properties — for example, it removes stereo track effects. For more information, see “Splitting Stereo Tracks to Mono Tracks” in the Help.

- **Bug Number:** UDevC00138422. Some unsupported audio plug-ins might appear available on the RTAS menu. If you select one of these plugins from the RTAS menu, it might result in a crash. To eliminate this possible condition, please remove the following from:

(XP): Program Files\<Common Files>\Digidesign\DAE\Plug-Ins folder: 1-Band EQ II (mono), 4-Band EQ II (mono), Compressor (mono), DeEsser (mono), Expander-Gate (mono), Gate (mono), Limiter (mono).

(Windows 7/Vista): Program Files(x86)\<Common Files>\Digidesign\DAE\Plug-Ins folder: 1-Band EQ II (mono), 4-Band EQ II (mono), Compressor (mono), DeEsser (mono), Expander-Gate (mono), Gate (mono), Limiter (mono).

- **Bug Number:** UDEV00220668. If your system is an HP xw8400, you must customize the sound configuration in order for the editing application to correctly control the levels of the microphone or other connected audio device:

Workaround: To customize the sound card configuration:

1. In the Project window, click the Settings tab.
2. Double-click Sound Card Configuration.
3. Ensure that the Record/Input descriptions match the Playback/Output settings. For example, if you have a microphone plugged into the rear pink connector, then the Playback/Output option should be set to Rear Pink In. If you have a Line input audio device connected to the front black connector, the Playback/Output option should be set to Front Black In.

- **Bug Number:** UDEV00143962. Clip Pan: When you add an audio dissolve between two clips with Clip Pan onto a single audio track, the audio dissolve uses the Clip Pan setting on the outgoing source for the duration of the dissolve.
- **Bug Number:** UDevC00118578. Occasionally, you might receive a “ReadStreamAsyn” error when performing a Digital Audio Scrub. If you continue scrubbing, the audio will come back.
- **Bug Number:** . Pan Automation (overrides Clip Pan when applied): When you add an audio dissolve between two clips with Automation Pan onto a single audio track, the audio dissolve interpolates the pan values between the pan keyframe value at the beginning of the dissolve and the pan keyframe value at the end of the dissolve. Any pan keyframe that exists in the middle of the dissolve is ignored.

Workaround: Place the two clips on separate tracks using Clip Pan, fade one to silence, and fade the other up from silence.

- **Bug Number:** . The following procedure causes a failure in the audio output: Open a 720p50 HD project, open the Capture tool and select HD-SDI video and Audio input. Capture an HD Clip from Satellite source using HD-SDI Embedded feature and save it to a Bin. Create an HD sequence using the above saved HD clip. Configure the Panasonic HD 150, and set the deck to accept HD-SDI audio Embedded. Open the Video output dialog. Turn on HD-SDI Audio Embedded. Attempting to output an HD sequence (Preview) to an HD deck using HD-SDI audio Embedded feature completely fails. There is no audio output signal seen on Deck.

- **Bug Number:** UDEV00207753. The Panasonic HD150 deck will not decode the HD embedded audio stream from Adrenaline or Avid Nitris.

Workaround: Connect AES audio from the Avid DNA hardware to the deck and disable the embedded audio.

Audio Punch-In Tool

- **Bug Number:** UDEV00086862. You could monitor input during preroll in previous versions. If you have a software-only system, you can still monitor input during preroll. If you have an Avid Mojo, input monitoring begins at the IN point, not during preroll.

Avid Artist Series Controllers

- **Bug Number:** UDevC00150062. Some systems might experience intermittent loss of connectivity to the Avid Artist Series controller.

Workaround: If you lose the connection to your controller, disconnect the controller using the Controller Settings dialog box, close your Avid editing application, and turn off your controller. Then restart the controller, the application, and reconnect the device to the application.

- **Bug Number:** UDevC00151526. If you disable and then enable your Avid Artist Series controller while the Shift key is locked on the controller, the EuControl application might stop working.

Workaround: If EuControl stops working unexpectedly, disconnect the controller using the Controller Settings dialog box, close your Avid editing application, and turn off your controller. Then restart the controller, the application, and reconnect the device to the application.

- **Bug Number:** UDevC00151829. On the Avid Artist Transport, the Horizontal Zoom and Vertical Zoom soft keys do not perform the zoom operations. Instead, the soft keys allow you to perform a slip trim left and slip trim right, respectively.

- **Bug Number:** UDevC00152056. If you use the Jog wheel on your Avid Artist controller to move through footage while playing multicamera clips, playback might be slower than real-time.

Workaround: Use Mouse Jog or Shuttle in your Avid editing application or use the shuttle control on your Avid Artist controller to move through footage faster.

- **Bug Number:** UDevC00152060. When you use the jog wheel on the Avid Artist Control to shuttle through footage (press the Shift key, and then press the Jog key to enable shuttle), the shuttle speed does not reset to zero when you stop playback.

Workaround: Disable shuttle by pressing the Shift key and the Jog key, and then enable shuttle again.

- **Bug Number:** UDevC00152126. If you use the EuControl settings to set the Avid Artist Transport soft key to enter Trim mode and the jog wheel to perform a trim, you might exit Trim mode, or you might be unable to trim using the jog wheel.
- **Bug Number:** UDevC00152128. If you save any changes made to the soft key assignment for the shuttle ring on Avid Artist Transport, the shuttle ring might not perform as expected.

Workaround: Use the Revert button to undo the change.

- **Bug Number:** UDevC00149759. If you use the Workstation/Application key on your Avid Artist Control or Avid Artist Transport to switch workstations, the EuControl application might not switch the application sets correctly.

Workaround: In the Controller settings for your Avid editing application, deselect EUCON controller and then select it again.

- **Bug Number:** UDevC00151772. If your sequence uses a large number of tracks, you might notice slow performance when you repeatedly switch between the Source and Record monitors when using your Avid Artist controller.

- **Bug Number:** UDevC00148566. (Macintosh only) When you set your Avid editing application to use the EUCON Controller in the Controller Settings dialog box, the Gain Controller Port remains selectable. Users should not change the Gain Controller Port option when enabling the EUCON Controller.

- **Bug Number:** UDevC00149484. If you record automation gain, and then record automation a second time over the same segment using your Avid Artist controller while in Touch mode, the resulting automation might include unexpected audio keyframes. The problem is intermittent.

Workaround: Set In and Out marks around the part of the sequence with the incorrect keyframes. Click the Audio Mixer Tool fast menu button and select Remove Automation Pan on Track. Then record the automation again.

- **Bug Number:** UDevC00152264. If you place the position indicator over an audio keyframe and the faders in the Audio Mixer tool are between two audio gain values displayed in the tool, you might see continuous small gain oscillations and refreshing of the Timeline.

Workaround: Move the slider to a different value. Although the display behaves unexpectedly, no data corruption occurs.

- **Bug Number:** UDevC00151581. The default sensitivity of the Jog wheel on the Avid Artist Transport is set too high. This can result in difficulty in jogging through footage with precision.

Workaround: Set the Jog wheel sensitivity to 25% in the General tab of the EuControl application. For more information, see the documentation that came with your Avid Artist Transport.

- **Bug Number:** UDevC00149497. If you use your Avid Artist controller to open the Avid Calculator and then try to play a clip or sequence, the Calculator maintains focus for the application and the footage does not play.

Workaround: Close the Avid Calculator before playing the clip or sequence.

- **Bug Number:** UDevC00149507. Auto-patching tracks does not work if you use the Sel key on your Avid Artist controller to select Timeline tracks.

Workaround: Select Timeline tracks from within your Avid editing application for auto-patching — for example, by using the mouse pointer or the keyboard shortcut to select tracks.

- **Bug Number:** UDevC00149630. If you use the Rec and Stop keys on your Avid Artist controller to record automation gain or pan, you might need to press the Stop key more than once before you can start recording automation.

Avid License Control

- If you have already registered your Avid editing application, you do not need to register PhraseFind or ScriptSync.
- The Avid License Control tool opens automatically after you install PhraseFind or ScriptSync, however you can also open this tool from the following locations:

(Windows) Start/All Programs/Utilities/AvidLicenseControl

(Windows 7) Start/All Programs/Avid/Utilities/AvidLicenseControl

(Macintosh) Applications/Utilities/Avid Utilities/AvidLicenseControl

- Each language pack you purchase for PhraseFind has a specific serial number associated with it. You cannot activate one language and then use the same serial number to activate another language. If you want to enable two different languages, you need to purchase two different serial numbers.
- If you need to deactivate PhraseFind, you need to also uninstall PhraseFind. To deactivate PhraseFind, use the Avid License Control application. To uninstall PhraseFind, on a Macintosh system, manually uninstall PhraseFind. On a Windows system, use the Add/Remove program.

Avid Unity

- **Bug Number:** UDevCC00080420. Avid Unity MediaNetwork and Power User login: If you log into your Windows system as a Power User and use the same login in the Connection Manager to log onto Avid Unity MediaNetwork, you cannot play media.

Workaround: In order to use an Avid editing application in Interplay you must log in as a Power User. However, do not use the same login when you use the Connection Manager to log onto Avid Unity MediaNetwork. Use a different login for the Connection Manager. This problem does not exist on Avid Unity ISIS.

- **Bug Number:** UDevC00089671. Workspace names in Asian characters might appear truncated at the end in any drive-selection list.

Workaround: Use no more than 5 characters for workspace names.

- **Bug Number:** UDEVCC00089275. Changing Users on MediaNetwork Fibre attached clients: When you change users on a fibre attached client, do not use the Switch User function in the Windows Log Off dialog box. When you log back in as the original user you may get the following errors when you play media: “Exception: FILE_OTHER, filename... Exception: SYS_ERROR, status:1317, msg:The specified user does not exist.”

Workaround: To fix the problem once it occurs, reboot the system. To avoid the problem, before you switch users, log off completely and reboot the system.

Capture

- **Bug Number:** UDevC00135244. The Sony HDW-D1800 and HDW-D2000 decks use the same device ID. If you autoconfigure the deck, it might not choose the correct deck. If you encounter a problem autoconfiguring one of these decks, delete the machine template for the deck you do not use.

- **Bug Number:** UDevC00142671. (Macintosh only) At this time, we do not support the Addenda RS-USB/4 (USB to RS422) serial adapter.
- **Bug Number:** UDevC00117699. When performing captures over FireWire with the SonyZ7U or Canon XH-G1 camera, you might receive “Lack of progress” errors.
- **Bug Number:** UDevC00094480. If you have problems with batch capture accuracy for footage captured over 1394 due to undetected small timecode breaks, select the “Enable detection of small timecode break” option located in the Capture Settings DV& HDV tab.
- **Bug Number:** UDevC00116442. A 1:1 10-bit capture might fail with DIG_VDM_OVERRUN or video overrun errors. This might not occur if storage performance is optimized.
- **Bug Number:** UDevC00080115. (Macintosh) You might receive a “Mac Error - 37” error when accessing a target drive or workspace with 28 or more characters.

Workaround: Make sure the target drive or workspace names have fewer than 28 characters.

- **Bug Number:** UdevC00025851, UdevC00049993. If you capture clips with an Avid editing system on two or more days and use the same project and the same tape name (for example, if you capture on two separate days from a cable feed named “Live”), relinking the clips might cause the old clips to relink to the new clips. Because the clips in this instance are captured on different days but use the same 24-hour timecode and have the same tape name, the Avid system treats the captured material as coming from the same source. When you relink the clips, they relink incorrectly.

Workaround: Avid recommends that you avoid using generic or nondescriptive tape names — for example, do not use the tape name “Live” for a live feed. Instead, use distinctive tape names for each capture. Also, you can use separate projects when capturing with your editing system. When you change projects, even if you use the same tape name for your captures the Avid system generates new source IDs. This prevents the relink problem.

- **Bug Number:** UDEV00225379. The editing application does not warn you if you try to send a Frame Chase editing clip to Media Services Transcode. Do not send ingesting clips to Media Services Transcode. Wait until the clip is completely ingested.
- **Bug Number:** UDEV00195662. When you are capturing and using the passthrough monitor, desktop passthrough might cover error messages that are in the same space as the passthrough monitor, preventing you from being able to read them.

Workaround: Move the affected window or message box away from the Record monitor, put another application in front of the Avid application, and then go back to Avid to force the UI to refresh.

- **Bug Number:** UDEV00220761. When you capture from an HDV device through 1394 into an HDV interlaced project, you might see the video break up into squares. The captured media is intact and complete, however.
- **Bug Number:** UDEV00197055. When you capture media that includes invalid frames, you might see an error message that the capture has been aborted and the invalid frames discarded and it asks you if you want to keep the clip. This message is incorrect; the invalid frames have not been discarded.

Workaround: Click No to discard the clip, and then recapture using new marks that exclude the bad sections on the tape. Do not keep the clip.

- **Bug Number:** UDEV00204777. When you deselect Enable Confidence View in the Video Display Settings dialog box and then open the Capture tool, the Client monitor does not display passthrough.

Workaround: Do one of the following:

- ▶ Select Enable Confidence View.
- ▶ Click the Capture button in the Capture tool.
- **Bug Number:** . If you lose connection to your 1394 port or receive “OHCI Port Busy” errors, check the FireWire cable length.
- **Bug Number:** . When you capture HDV, the system might not find the preroll point if the Preroll setting is set to 3 or below. The default is set to 6. Do not set this option to 3 or below.
- **Bug Number:** UDEV00183907. (HDV) Passthrough does not work if Delay Audio is set to 7 frames or greater. (The Delay Audio option appears in the Capture tool.)

Workaround: Set Delay Audio to 6 or fewer.

- **Bug Number:** UDEV00181815. Drop frame/Non-drop frame mismatch errors occurred often when capturing. A new Deck Preference setting has been added. Access the Deck Preferences Settings dialog box. A new “When the deck contains no tape Log as” option appears. Select the timecode format (Drop Frame or Non-drop Frame) for logging clips when no tape is in the deck. When a tape is in the deck, the system automatically uses the existing timecode format on the tape.

- **Bug Number:** . (HDV) When switching from one project format to another while connected to an HDV device, you must turn the HDV device off and then turn it back on again.
- **Bug Number:** . (Windows) If after initially setting up a DV deck for the first time, or after a system recovery you cannot see the deck, manually register the DV buffers file by doing the following:

Workaround:

Perform the following:

1. Go to Program Files\Common Files\Avid.
 2. Right click Dvbuffers.ax.
 3. Select Open.
 4. Choose to select the program from a list and click OK.
 5. Browse to windows/system32.
 6. Select regsvr32.exe.
- **Bug Number:** UDEV00145432. The following error message appears if you attempt to capture DV 25 from a DV 50 source or DV 50 from a DV 25 source: “Exception: ADM_DIO_ERROR_OCCURRED, DIOerr:Expected DV50 NTSC but received DV25NTSC.”
 - **Bug Number:** UDEV00139553. When you batch capture long clips with a lot of metadata, the following error appears and no media is captured: “Exception: MXFDomain::SaveMetaDataToFile - Failed to save meta data to file.” This does not occur when you batch capture OMF.
 - **Bug Number:** . When you capture from a Panasonic AJ-SD93P or Panasonic AJ-SD93E, note the following: the Panasonic default for DIF SPEED is set to S400. The Adrenaline and Avid Mojo expect a DIF SPEED of S100. Capture fails, producing scrambled or blocky images.
- Workaround:** From the Panasonic DVCPRO deck's menu, set the menu DIF SPEED to S100.
- **Bug Number:** . When you capture DVCPRO HD from a Panasonic HD 1200A deck, keep the menu DIF SPEED set to S400.

Compatibility

- **Bug Number:** UDevC00151255. If you are connected to the AJA Io Express and you are performing a Capture on the fly and the Capture tool indicates that LTC is not advancing, go to the Video Output settings and set the Sync Lock to Internal.
- **Bug Number:** UDevC00152345. Capturing video in SD progressive resolutions is not currently supported if you are connected to the AJA Io Express.
- **Bug Number:** UDevC00152557. Playing 25i sequences that contain 1080p25 clips in 9 split Multicam mode is not currently supported if you are connected to the AJA Io Express or Nitris DX.
- **Bug Number:** . You might receive a “Host not responding” error if you are using NVIDIA driver 259.77 configured for dual monitor setup and you apply a BCC 3D Objects filter.
- **Bug Number:** UDevC00151189. You might receive “DecompStream” errors when using the mouse shuttle with XDCAM media.
- **Bug Number:** UDevC00144711. (Macintosh only) If you use a storage device formatted as NTFS, you cannot perform any editing operation that requires the Avid editing application to write information to the disk. The Macintosh operating system accesses information on NTFS storage as read-only.
- **Bug Number:** . If you are running the editing application on a Windows 7 system and you are connected to a DNA device, you might experience problems on power up, blue screens, or capture problems. If you experience these issues, Avid recommends that you switch to the legacy 1394 driver.

To switch to legacy driver:

1. Launch the Device Manager.
2. Expand the IEEE 1394 Bus Host Controllers node in the device tree on the right-hand pane.
3. Right click the host controller node and select Update driver software.
4. Select Browse my computer for driver software.
5. Select Let me pick from a list of device drivers on my computer and select Show compatible hardware.
6. Select 1394 OHCI Compliant Host Controller (Legacy), and click Next to update the driver.

- **Bug Number:** UDevC00148184. (Matrox MX02 Mini) In an HD project, you cannot play back a multicamera sequence to the client monitor.

- **Bug Number:** . (Macintosh only) You cannot open the editing application help using Google Chrome browser.

Workaround: Use Safari or Firefox as your web browser.

- **Bug Number:** UDevC00147535. (Macintosh only) Using Google Chrome browser to create a Weblis preview for a Cut List in FilmScribe displays no content. Avid FilmScribe does not support Google Chrome browser for Weblis at this time.

Workaround: Use Safari or Firefox as your web browser.

- **Bug Number:** UDevC00147229. (Macintosh) If Avid Log Exchange unexpectedly quits attempting to convert a shot log to an ale file, try the following. Copy the shot log(s) into a folder at the top level of the Mac boot drive and then try to convert the shot log(s) from this new location.

- Earlier versions of the editing application refer to the audio drivers as Digidesign drivers. The drivers are now referred to as Avid Audio drivers.

- Currently, Video Satellite is not supported with the Matrox MX02 Mini or the AJA Io Express.

- **Bug Number:** UDevC00136737. The Scrub and Pause field options in the Matrox MX02 Settings dialog have no effect on the final image.

- **Bug Number:** UDevC00129804. The list of available transcode resolutions in the Transfer Settings list is not accurate. Some of the resolutions listed might be incompatible with the current project's media resolutions.

- **Bug Number:** UDevC00125617. Ancillary Data and Nitris DX: Due to software DNxHD codec performance requirements, you must have a dual quad core system in order to capture DNxHD 220 or 220x with ancillary data on the Nitris DX platform. If your system does not meet the system requirements, the only way to capture DNxHD 220 or 220x is to make sure that ancillary data is not enabled. (The HP z400 with hyperthreading supports capture of DNxHD 220 or 22x with ancillary data.)

To switch the ancillary data feature on and off:

1. Select Tools > Console.
2. Type the following command: Embeddnxcc

OR

In the Media Creation Settings Capture tab, deselect Ancillary Data Enabled.

- **Bug Number:** UDevC00121033. Playing back EVS media on a Symphony Nitris (classic) is not supported. Playback is supported for Symphony Nitris DX.
- **Bug Number:** UDevC00110632. (Windows) If you are running a Digidesign audio device, such as the Mbox 2, with the editing application and that device appears to be inactive:

Perform the following:

1. Quit the editing application.
2. Run the Digidesign Audio Drivers Installer Program in the Avid Utilities folder.
3. Reboot the system.
4. If the audio device is still inactive, access C:\Program Files\Digidesign\Drivers\DigiDriver.exe and select “Install.”

For Windows Vista 64, the location is C:\Program Files(x86)\Digidesign\Drivers\DigiDriver.exe.

- **Bug Number:** UDevC00100881. You cannot connect to a Sony e-VTR device when using e-VTR manager on a Microsoft Windows Vista32 or Windows Vista64 systems. The Sony e-VTR logging application does not support Vista.
- **Bug Number:** UDevC00112765. Currently, it might take longer to load a long-GOP 9-way or Quad Split source view.
- **Bug Number:** UDevC00105849. If you open the AudioSuite tool when unlicensed plug-ins are installed, the system will lock up.

Workaround: Either remove the demo or unlicensed plug-in from your system, or connect the iLok dongle that has the valid license key to the system.

- **Bug Number:** UDevC00104160, 00024645. If your original project was a 1080i50 or 1080p25 project, when you are working in a 25i PAL project, the bin headings for MPEG 30 and MPEG 50 might not be accurate.
- **Bug Number:** UdevC00102207. (Macintosh) If you find that your mapped F keys are not working, go to System Preferences > Mouse and Keyboard > Keyboard tab and make sure “Use F1-F12 keys to control software features” is checked.

- **Bug Number:** 99387. Currently, if you are exporting a QuickTime movie and select the Custom option, you might receive an Access Violation and a Structured Exception loop dialog. You must force quit the application or select Abort on the Structured Exception dialog box. In QuickTime player, go to Edit > Preferences > QuickTime Preferences, then select the Advanced tab and select “Safe mode (GDI only)” under video.
- **Bug Number:** UDevC00098170,UDevC00098065. If you are working on a standard-definition (SD) project with an Avid Nitris DX or Avid Mojo DX attached to your system, you cannot use the Best Performance mode for video playback. If you open an SD project created on a system with an Avid Adrenaline attached and utilize Best Performance mode, the Avid Nitris DX system promotes the video quality to Draft Quality. Either click the Video Quality button and select Draft Quality or Full Quality, or change the project type to the appropriate high-definition format.
- **Bug Number:** Udevc00101033. (Adrenaline, Windows Vista) If you are running your editing application on the xw8400 or xw8600 computer you must have the HP 1394a FireWire card (Avid PN 7030-20154-01; HP PN PA997A) or the Sonnet Technologies™ Allegro™ FW400 1394a FireWire card installed. You may experience “Huffman Decode” errors during batch capture or capture on-the-fly if you run with an unapproved Firewire card.
- **Bug Number:** UDevC00097564. Currently, if you are on a Windows Vista 64 editing application and you try to open a bin that was created on a Windows XP editing application, you might receive an “Unable to open file” message. The issue is that when you move a file from the desktop to the project folder, it loses access rights. Access the file as an administrator and add Authenticate Users with Full Control.
- **Bug Number:** UDevC00093513. (Macintosh) The editing application might not launch if your system volume name contains "/" . Make sure the computer volume name does not include a “/”.
- **Bug Number:** . (Macintosh) When you are using the search feature in the Avid editing application Help, a bug exists if Safari™ is your default browser. You might experience issues when performing searches. You need to empty the Safari cache in between searches (Select Safari > Empty Cache.) This search issue does not occur when you use Firefox™ as your browser.
- **Bug Number:** UdevC00007737. If you are using an Mbox 2 and an HP8400 computer, you should connect the Mbox 2 to a rear USB port. The USB ports on the front of the HP8400 can cause problems with the Digidesign Driver Installer. Once the installation is complete, you can connect the Mbox 2 to the front or rear USB ports.

- **Bug Number:** UDevC00079523. If you are a non-administrator and you want to launch AudioSuite Plug-Ins, make sure you have an administrator make you a member of the AvidUsers group which is automatically created during installation.
- **Bug Number:** UDEV00141328. Sending to Digidesign® Pro Tools: When you export an OMF 2.0 file that links to MXF media, you should first transcode the MXF Media to OMF media. If you have a long sequence containing MXF media, you are not prompted prior to the export process that the export will not be successful. To save time, transcode MXF media to OMF media prior to exporting as OMF 2.0.
- **Bug Number:** UDevC00120475. Editing keyboard shortcuts such as Ctrl+X and Ctrl+C do not work in MetaSync Manager. Use the menu commands.

Digital Cut

- **Bug Number:** UDevC00102676. When performing a digital cut, you will receive the message “If you have a genlock signal connected to your BOB, please switch it to match the output rate. Use an appropriate black burst sync source. Then wait for the REF light on the BOB to turn green and press Continue.” If the light turns green, press Continue and the digital cut will be performed. If not, make sure an appropriate sync source is connected and wait for the REF light to turn green.
- **Bug Number:** UDevC00118267. A “Media Offline in Composition” error might occur with a Digital Cut even when all media is online. Select Continue to perform the Digital Cut.
- **Bug Number:** UDEV01845957. When performing an HDV digital cut, the last few seconds are not cut to tape.

Workaround: Generate a clip of black and add it to the end of the sequence.

- **Bug Number:** UDEV00135921. When you perform a digital cut using the Pioneer® PRV-LX1 DVD recorder, select Ignore Time in the Digital Cut Tool window.
- **Bug Number:** UDEV00136395. A video underrun might occur at the start of a digital cut if the Digital Cut tool does not have focus when you click the Play Digital cut button. The Digital Cut tool must be active before you click either the Start or Preview button. If an underrun occurs at the very start of the digital cut, you should be able to perform the digital cut without a problem.
- **Bug Number:** UDEV00139484. When you perform a digital cut to a Panasonic DVCPRO HD deck using HD-SDI with 720p/59.94 material, several frames of black might be written to tape before the start of the outputted sequence. This might result in the end of the sequence being truncated on tape.

Workaround: Place several seconds of black or color bars at the end of a sequence.

- **Bug Number:** UDEV00138162. The Digital Cut tool does not allow certain durations of black to be added to the tail of a sequence. Certain values (including 20 minutes, 30 minutes, 60 minutes, and so on) reset the clock to zero when applied. If the value you entered resets to zero when applied, adjust the value upward or downward until a satisfactory length is determined (at which point the clock does not reset itself and the desired duration is correctly applied).

Dynamic Relink

- **Bug Number:** 103557. Any MPEG2 352_30I MXF media created with an x.8.1 or x.8.3 editing application will not relink in Exact match in versions x.8.4 of the editing applications or the Media Composer 3.0 or Symphony 3.0 or NewsCutter 7.0 versions of the editing application. The MPEG2 352_30I MXF media created with an x.8.1 or x.8.3 was compressed at 15MB instead of 2MB and therefore will not relink in Exact match.

Workaround: Change the Dynamic Relink settings to use the “Most compressed” option or change the “If no match is found” option to “Relink to Closest.”

- **Bug Number:** UDEV00225796. When working with HDV projects, HDV resolutions are not available for Dynamic Relink.

Workaround: Choose “Use Closest Media” instead of “Relink to Offline” when in HDV projects and “Specific Resolution” is selected as the Relink Method. If you do not choose “Use Closest Media,” captured clips appear as offline when Dynamic Relink is enabled.

- **Bug Number:** UDEV00221144. If you want to re-create title media at a target format other than the working format, you must change the project format to that designated for the target. Otherwise only the working format resolutions are available.

Effects

- **Bug Number:** UDevC00152563. When Offline Clip Color is enabled and the Timeline is scaled in either direction, the video track might display odd track coloring and extraneous effect icons for offline clips that have Timewarp effects. This is a redraw issue and does not affect the contents.

Workaround: Disable Offline Clip Color.

- **Bug Number:** UDevC00145930. (Macintosh only) When you apply an effect that uses the Intraframe drawing tools — for example, the Paint effect or the AniMatte effect — and then click the Reshape button to change the shape you applied, you cannot access the Bèzier curve handles by pressing Ctrl and clicking an edit point.
- **Bug Number:** UDevC00141398. If you have a created a sequence with the current editing application containing AVX2 effects and you then open that sequence on an editing application prior to Media Composer v5.0, NewsCutter v9.0 or Symphony v5.0, the effects will not be recognized.

Workaround: Render the effects prior to opening the sequence in the earlier version editing application.

- **Bug Number:** UDevC00133970. (Macintosh) (Boris Continuum Complete) When switching from 8bit to 10bit display mode, you might see a shift in BLK levels.
 - **Bug Number:** UDevC00136238. Boris Continuum Complete effects always stay at Safe levels even if you had selected illegal levels.
 - **Bug Number:** UDevC00134733. Rendering an effect in a software only configurations will not preserve ancillary data. You must capture, edit and output the HD media with ancillary data using Avid Nitris DX, Avid Mojo DX, Avid Adrenaline or Avid DNxchange input/output hardware.
 - **Bug Number:** UDevC00118276. You might experience dropped frames on the initial playback of a sequence containing a Pan and Scan effect.
- Workaround:** Set the Image Interpolation option in the Render Settings to Standard (Bilinear).
- **Bug Number:** UDevC00112035. You might receive a bus error when exporting a sequence in a 24p NTSC project that contains a scratch removal effect. Render the sequence first.
 - **Bug Number:** UDevC00117131. Currently, you cannot preview Multi channel audio clips with AudioSuite Dynamic 3 plug-in effects. The plug-ins work in the Timeline.
 - **Bug Number:** UdevC00117990. If you try to conform an AFE created from the Avid Media Composer or Avid Symphony editing application to Avid DS, the Color Correction animation effects will not conform. The effects will be replaced with a wipe effect. You should demote the color corrections. Right-click the sequence that contains the Color Correction effects and select Demote Effects. This creates a a duplicate sequence that you can open in Avid DS.

- **Bug Number:** UDevC00114633. When you apply a SubCap or TimeCode Burn-In effect to a clip with the Effect Editor set to Thumbwheels, the first few characters in the text field are cropped from view. They do appear properly on the image.
- **Bug Number:** UDevC00113832. Applying Boris Continuum Complete deinterlace above other effects might corrupt the image.
- **Bug Number:** UDevC00115301. You might receive an “AudioSuite DAE” error when you render a master clip with a ReelTape AudioSuite Plug-in. The error does not occur if you render in the Timeline.
- **Bug Number:** UDevC00118588. The Tracking window becomes deselected after switching from a nested effect to the top-most effect. You must close and then reopen the Tracking window to make it available.
- **Bug Number:** UDevC00118505. Currently, a Superimpose or Dissolve effect does not promote to 3D Warp.

Workaround: First promote to Advanced Keyframe, then to 3D Warp.

- **Bug Number:** UDevC00109451. When the Color Correction window is open, Loop Play will include the sequence, not just the current clip, even if the Effect Editor is open.
- **Bug Number:** UDevC00120950. You might experience dropped frames when playing back an HD sequence containing a Safe Color limiter effect with the “422 Safe” option selected.
- **Bug Number:** UDevC00113368. When working in 3D Advanced keyframes, occasionally, keyframe points might not display in the path.

Workaround: Click the Enlarge or Reduce button located below the Effect Preview Monitor.

- **Bug Number:** UDevC00106944. In a 1080i59 project, effects that invert or resize the image might appear field-reversed during play in an SD timeline.

Workaround: Transcode the media to SD.

- **Bug Number:** UDevC00097157. A clip with an unrendered TimeWarp effect might not import to Pro Tools. Render the effect before exporting.

- **Bug Number:** UDevC00090708. When you try to run AudioSuite you might receive the following message, “Your computer is missing a Windows XP update required by ProTools. Please install all available critical updates before installing Pro Tools.” If you do, you must perform a Windows Update, Custom Install to ensure the correct .dll is installed.
- **Bug Number:** UDevC00003573. While in Effect mode, you might not be able to scrub through blue dot effects and have the monitor update. Move the Effect Editor so that it overlaps some part of the Composer monitor. The monitor should now update correctly when you scrub through blue dot effects.
- **Bug Number:** UDEV00225614. Safe Color limits might be exceeded in SD downconverted output from an HD project. In an HD project, if you use the Safe Color Limiter effect to ensure safe colors in a sequence and then output that sequence using SD downconvert, some transient pixel values might exceed your safe color ranges. This is a consequence of the resizing process performed in the Avid Nitris or Adrenaline hardware during an SD downconvert.

Workaround: Change the project type to an SD type before you output or render the sequence.

- **Bug Number:** UDEV00219374. In 30i or 1080i60 projects, Timewarp effects that use the Film With 2:3 Pulldown Input format might not render correctly. Some frames might remain unrendered or it might not be possible to complete the render. This problem is known to occur in the specific circumstances described below, but might also occur in other circumstances.

Partial Render. The problem might occur if you perform a partial render of a Timewarp effect using the Film With 2:3 Pulldown Input format, then render the remaining part of the segment. Some frames might remain unrendered or the second part of the segment might not render.

Division of rendered segment. The problem might occur if you render an entire Timewarp effect using the Film With 2:3 Pulldown Input format, and then divide the segment (for example, by performing an overwrite edit of new material into the middle of the segment). Some frames in the second part of the divided segment might become unrendered.

Trimming head frame of rendered segment. The problem might occur if you render an entire Timewarp effect using the Film With 2:3 Pulldown Input format, and then trim the head frame of the segment. Some frames in the segment might become unrendered.

- **Bug Number:** UDEV00207851, UDevC00141497. You might not be able to render a FluidBlur, FluidColorMap, or FluidMorph effect in an HD project on a 32 bit OS system if there is not enough memory available.

Workaround: Try one of the following:

- ▶ In the Bins tab of the Project window, click the Clear button, and render the Fluid effect (see “Managing Bins and Memory” in the Help).
 - ▶ Close all unused bins, relaunch, and render the Fluid effect.
 - ▶ In the Format tab of the Project window, switch the project format to an SD format, render the Fluid effect, then switch back to HD.
- **Bug Number:** UDEV00221706. Very high speed Motion Effects with rates greater than 500% no longer play in real time; they now appear in the Timeline as a blue dot effect, and must be rendered. Since any motion effect with a rate greater than 100% plays back inefficiently, and the higher the rate the less efficiently it plays back, real time playback efficiency will improve by rendering such motion effects.
- **Bug Number:** . (HDV) If a clip contains Timewarp effects, you should render the effects.
- **Bug Number:** . You might experience effects render issues with stacked effects.

Workaround: Render each individual track starting with the bottom track.

- **Bug Number:** . (Progressive projects only) If a clip contains any of the following effects, you must render the effects before you apply Scratch Removal:
- Timewarp effects
 - Any effect that has been promoted to the Advanced Keyframe model
- **Bug Number:** UDEV00134286. Removing or undoing some timewarp effects might cause audio and video to lose sync.
- **Bug Number:** UDEV00161774. In the Transition Corner Display mode, two of the six frames display incorrect frames during trim operations initiated from the Timeline.

Workaround: Trim using the Trim buttons.

- **Bug Number:** UDEV00164929. (HD only) Any animated alpha matte over 35 seconds long might fail.
- **Bug Number:** UDEV00163592. When an Avid effect is applied in an SD 24p progressive project, it can create unwanted aliasing on the resulting clip.

Effects (Pan & Zoom)

You might encounter the following limitations when you use the Pan & Zoom effect:

- **Bug Number:** UDevC00119611. If you run out of memory when using Pan & Zoom, resize the images to a lower resolution using an application such as Adobe Photoshop software.
- **Bug Number:** UDevC00088408. (Macintosh) After the link to a Pan & Zoom effect is broken and you want to reestablish it, the application doesn't prompt you for the source image name in the Open dialog box.

Workaround: Import still images into a bin and use them in the edit. With the imported image in the Timeline, apply the Pan & Zoom effect and load the respective file from the Open dialog box. This way you can use "Clip Text" and confirm that the correct images are being loaded.
- **Bug Number:** UDevC00081281 . Pan & Zoom keyframe settings can revert to defaults if you select all keyframes when you link to a new picture.
- **Bug Number:** UDevC00025291. When you zoom in with Hi Qual and Ultra Qual filtering, you might experience a system error (Windows) or see green lines when you preview (Macintosh).
- **Bug Number:** UDevC00090139. To improve memory issues, the options in the Pan & Zoom Cache Fast menu are ignored and Video Resolution is used, although when you render the effect, the highest-quality resolution is always used. After you partially render a Pan & Zoom effect, however, you might see a slight pixel shift when you move between the rendered and unrendered portions.

Export

- **Bug Number:** UDevC00141636. When you Export as AVI a sequence containing filler at the end of the video track, you might receive an exception. Remove the filler at the end of the sequence.
- **Bug Number:** UDevC00142161. Performing an AVI Export using the Cinepak codec might result in poor image quality. Using the Microsoft Video 1 codec does not result in poor image quality.
- **Bug Number:** UDevC00142950 (Windows 7). An AAF export fails to create the file when you export to an ISIS workspace.

Workaround: Save the file to a local drive first, then perform the export.
- **Bug Number:** UDevC00112498. QuickTime Movie export fails when using the Qualcomm PureVoice audio compressor.

- **Bug Number:** UDevC00142475. If a sequence fails to import into EDL Manager from the editing application using Get Sequence, use File > Open in EDL Manager instead to import the sequence.
- **Bug Number:** UDevC00117134. (Mac Intel) You might have received “image buffer” errors when exporting to DNxHD in Adobe After Effects® 7. This error does not occur with After Effects CS3 or CS4.
- **Bug Number:** UDevC00090871. (Macintosh) When sending a QuickTime Reference to Sorenson Squeeze, Auto Load and Reveal Files do not work. Squeeze will launch, but the sequence does not load nor are the files revealed in the Finder window.

Workaround: Manually import the files into Sorensen Squeeze.

- **Bug Number:** UDevC00098849, 103011. (Macintosh) If you try to export to a read only drive you may get an exception. Ensure you are exporting to a writable drive.
- **Bug Number:** UDevC00081152. An error might occur when you export to HDV when the first frame of the sequence is a video mixdown clip.

Workaround: Place filler or a frame of non-video mixdown media at the head of the sequence.

- **Bug Number:** UDevC00049124. Currently, export settings allow a 720x486 size when you export Avid DV, which creates a field alignment issue. Make sure that you set the export settings correctly for 720 x 480 for DV exports. Currently, QuickTime must do a resize from 486 lines down to 480 and you receive an odd interpolation. (Even if you specify 720x486, the QuickTime file displays 720x480.)
- **Bug Number:** UdevC00054456. In NTSC, QuickTime Same as Source and QuickTime Reference clips containing DV material can sometimes show visual distortions when burned to DVD from Avid DVD. This is because the DV portions are resized from the DV raster size 720x480 up to the standard NTSC raster size 720x486.

Workaround: When exporting the QuickTime Same as Source or Quicktime Reference clips, choose “Use Avid DV.”

- **Bug Number:** UdevC00007778, UDevC00025957. (Macintosh) The editing application might crash after exporting to an Avid Unity ISIS Read-only workspace. Make sure you export to a Read/Write workspace. You can determine whether a workspace is Read/Write through the Client Manager application. Navigate to the Workspaces tab in Client Manager. The Read/Write workspaces are listed with an R/W under the name of the workspace.

- **Bug Number:** UDevC00078454, UDevC00081066. If you have a mixed-resolution DV 25 sequence and try to export it as QuickTime for DVD using the Apple DV Codec, the .mov might contain artifacts.
Workaround: You must use the Avid DV Codec for this kind of sequence.
- **Bug Number:** UDEV00181835. When exporting to an HDV device, at least 4 to 5 seconds of media might be missing from the beginning of the sequence.
Workaround: Add 10 seconds of color bar or black filler at the beginning and at the end of the sequence.
- **Bug Number:** UDEV00140687. When you export a QuickTime Reference movie, do not mix DV and non-DV media. If you mix DV and non-DV media, the resulting movie might contain line shifts.
- **Bug Number:** UDEV00087119. When you export pan automation on an audio clip as AAF, it does not translate in Pro Tools. Pro Tools does not accept varying value pan controls during import.
- **Bug Number:** . In the Export Settings dialog box, the default size is not the image size of the opened project.
- **Bug Number:** UDEV00086337. When you play an exported clip in the Windows Media Player, the sequence stalls in the desktop monitor. The audio plays, the blue bar progresses in the Timeline, and the video and audio output to the client monitor is OK. If the clip that is loaded in Windows Media Player is removed, then the Play operation plays properly in both the desktop and client monitors.
- **Bug Number:** UDEV00138232. Exporting Locators exports only a .txt file with frame count information, not timecode or Feet and Frames. Import also supports only frame count.
- **Bug Number:** . (Encoding to Windows Media) A “Not enough memory is available to complete this operation or WM_BeginWriting_FAILED” error results from the application running out of available memory (RAM) while you perform the encode. Encoding to a Windows Media Video codec requires a lot of memory. The amount of memory required is directly related to the number of audio and video profile streams, width, height, bit rate, number of passes, VBR/CBR, and quality of the encoded video, as well as the resolution of the source media. If you encode HD media, you might need to reduce the bit rate, turn on 2-pass encoding, turn on VBR, lower the quality, or reduce the frame dimension.

- **Bug Number:** . A “WM_FindInputFormat_FAILED” error might appear if the Windows Media exporter cannot find a suitable input format for a video or audio stream contained in the current Windows Media Export setting's stream profile. For example, using non-standard frame dimensions might result in this error. See the Microsoft Windows Media Web site for more detail.

ICS (International Character Support)

- **Bug Number:** UDevC00149067. (FilmScribe) Japanese characters used for clip names, custom column headings, and other textual information do not display correctly in Avid FilmScribe.
- **Bug Number:** UDevC00145173. If you use Japanese characters to create a tape name in the Capture tool that exceeds the maximum of 32 characters, the tape name appears with nonstandard characters, such as question marks (????).

Workaround: Create a new tape name with fewer than 32-characters.

- **Bug Number:** UDevC00146771, UDevC00148416, UDevC00148417. Using Marquee with title media that contain Japanese characters in the name of the saved titles can cause errors.
 - When you create a title in Marquee using non-English characters, you cannot export the title media as AAF and then import it to a bin in a different project.
 - You cannot create a title in the Title tool with Japanese characters in the name and then promote it to Marquee.
 - You cannot edit a title in the Timeline with Marquee if the title media is named with Japanese characters.

- **Bug Number:** UDevC00146773. You cannot open Marquee if your user name includes Japanese characters.

Workaround: Change your user profile name to use non-Japanese characters and then open Marquee.

- **Bug Number:** UDevC00148278. If you use an input method for a non-English locale to name clips or sequences with integers, and then sift the column on a system with an English locale setting, the sift operation does not order the bin items correctly.
- **Bug Number:** UDevC00147746. If you type a tape name with Japanese characters and that exceeds the maximum length of 31 characters in the Source Tape Display field in the Capture tool, the Avid editing application does not truncate the tape name but instead displays the tape name with incorrect characters.

Workaround: Rename the tape using no more than 31 characters.

- **Bug Number:** UDevC00147539. (Macintosh only) You cannot use Japanese characters for the output directory location in the File Name Control area of the Render Options dialog box in Marquee.
- **Bug Number:** UDevC00143963. (Macintosh only) When you create titles with Marquee, you cannot use the keyboard to type Unicode characters directly into Marquee.

Workaround: You can copy and paste Unicode characters from a text editor into Marquee.

- **Bug Number:** UDevC00143455. When you create an export template, you cannot paste Unicode characters into the Save As dialog box if you copied them from a file name. However, you can paste Unicode characters copied from a text file.
- **Bug Number:** UDevC00142431. If you use a text editor such as Notepad to paste Unicode text into the Comments field for a clip in Script view, the Unicode characters might not display correctly.
- **Bug Number:** UDevC00145069. (Macintosh only) If you use the Kotoeri input source to type Hiragana, Katakana, or other Japanese characters in a clip name text box or in the Title tool on a system with an English operation system set to a Japanese locale, the Japanese characters do not appear in the application text box.

Workaround: As you type, the operating system opens a text box at the bottom of the monitor that contains the characters you type until you press Enter twice. When you press Enter the first time, focus returns to the application text box for the text you want to change. When you press Enter the second time, the text with Japanese characters appears correctly.



Some keyboard shortcuts that do not use a modifier key — for example, pressing the “I” key to set an In point — might also open the operating system text box.

If the operating system text box at the bottom of the monitor does not open, in the Project window select a bin to rename it. As you start typing, the operating system text box opens. You press Escape to cancel the bin name change once the text box opens.

- **Bug Number:** UDevC00051974. If you capture a clip from a workspace with a French name through CaptureManager™, in the Avid editing application the bin heading Drive might be empty where it should list the French name of the workspace.
- **Bug Number:** UDevC00051060, UDevC00088815. If you change the font or font size of your input, and see characters rotated 90 degrees, make sure you select the correct font. Do not use any font that begins with the “@” symbol.

- **Bug Number:** UDevC00052541. Do not create a project using the Euro currency character (ALT 0128). The project fails to be created and a “Can't Open Project” error message is displayed.
- **Bug Number:** UDevC00022395, 22346. Certain Asian characters might not appear in the correct order in some text boxes in your Avid editing application.

Import

- **Bug Number:** UDevC00049653. Occasionally, if you cancel an import of a clip, you might receive a “DISK_SHARING_VIOLATION” error.
- Sample rate conversion is not performed on import of AVCHD files. AVCHD files will be imported at their native sample rate, regardless of the “convert sample rate” setting.
- **Bug Number:** UDEV00086727. When you import an uncompressed QuickTime file, a PICT image, or a TIFF image, the first 4 or 5 vertical columns of pixels might truncate when you display the file in the Source, Record, or client monitors.
- **Bug Number:** UDEV00141372. When you batch import a sequence with a graphic animation that was created in a 30i project and then modified in a 720p project, it might not import.

Workaround: Import the graphic and manually edit it back into your sequence.

Installation

- **Bug Number:** UDevC00102551. (Macintosh) When launching the editing application, and the Audio is initializing, “CoreMIDIServer.framework” might bounce in the dock. It may remain in the dock until you quit the editing application.
- Workaround:** Delete DigiDioMidDriver.plugin from the Library/Audio/Drivers folder.
- **Bug Number:** UDevC00150879. To launch the editing application as an administrator right-click the product.exe and select Run as administrator. The executable is located (by default) in C:\Program Files\Avid\Avid Product Name. Run as administrator is not available by right-clicking in the Avid editing application Shortcut icon.
 - **Bug Number:** UdevC00106344. After installing the editing application on the Windows Vista OS, when you choose to reboot the system, the shutdown cycle is longer than usual.

- **Bug Number:** UDevC00103563. On Windows platforms, occasionally the PACE installers do not properly update the iLok drivers. PACE iLok drivers are used to copy-protect Digidesign plug-ins. If this happens, the AudioSuite functionality in Media Composer will be disabled. To correct the situation the user should uninstall all instances of Interlok Drivers from the Windows Add Remove Control Panel and re-install the Digidesign Drivers from the CD or from Avid > Utilities.
- **Bug Number:** UDevC00103474. (Windows Vista) When the editing application is launched and a firmware update is required, you might be prompted to relaunch using “Run As Administrator”. To run as administrator, right-click the product.exe and select Run as administrator. The executable is located (by default) in C:\Program Files\Avid\Avid Product Name. Run as administrator is not available by right-clicking in the Avid editing application Shortcut icon.

Interplay Workgroup

- **Bug Number:** UDevC00141396. It might appear as though the Restrictions menu is missing from the Tools menu in the editing application. The option does not appear until you perform an Update from Interplay on a sequence or clip that contains a restriction.
- **Bug Number:** UDevC00140928. Your Avid editing application might hang if you open a window in another application (for example, an Interplay component such as Interplay Access, or a web browser) while you are playing an in-progress (Frame Chase) clip. If this happens and the following error appears, you must relaunch your Avid editing application:

```
AMEResourceManager::ReconfigVideoHoldFrame()
```

```
Error [-16777183] unable to:
```

```
SetVideoHoldFrame.
```

If other errors appear, you might be able to dismiss the message box and continue working.

- **Bug Number:** UDevC00131432. If you double-click a Mixed Frame Rate sequence in Interplay to load it in the monitor, you might receive the following message. “Use modify/set format feature to convert this sequence.” You should check out the sequence into a bin first in order to use the modify/set feature.
- **Bug Number:** UDevC00105773. When you create a video or audio mixdown and add a locator, you might receive an “Exception: CM_NO_TC” error when you try and check the clip in to Avid Interplay. If you add the locator in Assist, then go back to the editing application and perform an Update from Interplay on the clip, the clip will check in successfully.

- **Bug Number:** UDevC00105408. (Windows Vista) If you have a P2 drive mounted and you try to open the Interplay Service Configuration tool, you might receive an Exception error. Clicking through the error message might allow you to open the tool. If you unmount the P2 drive, the tool will open.
- **Bug Number:** . When checking out a complex or long sequence from an Avid Interplay environment the following message might appear: “A request for data from the asset manager is taking a long time to complete. Would you like to continue waiting for the operation to complete or would you like to cancel?” If you choose to wait the sequence may load or you may get this message multiple times until the check out actually occurs.
- **Bug Number:** UDevC00091228. Selecting Check In All Open Bins from the Fast menu (hamburger menu) in the bin might not check in the open bins.

Workaround: To check in all open bins, select Check In All Open Bins from the File menu.

- **Bug Number:** UDevC00090338. After you perform a search for media in the Interplay Window, you cannot refresh the search results displayed in the Research panel by pressing F5. If you want to refresh the results, repeat the search.
 - **Bug Number:** UDEV00052480. Batch Import of files containing Alpha. This problem occurs if you want to batch import files in SD and HD formats and then use Dynamic Relink to switch between the different formats. The problem occurs with QuickTime movies, graphics, and sequences that contain alpha. You can batch import the files and relink to the different formats, but if you exit and then restart the Avid editing application you can no longer relink to the HD format. The system displays an “Exception: NO Compressed Data Format found” error message.
- Workaround:** You cannot use Dynamic Relink with HD and SD clips that contain alpha. Import the HD files with alpha as individual clips. When you want to switch to HD format, edit the HD versions into your sequence.
- **Bug Number:** UDEV00227044. If you import a graphic from your local drive into a project in an Avid editing application, change the original name of the clip to a name of your choice, and check that clip into a folder in the Interplay Window, the new name does not appear in the Interplay Window even when you refresh the window. You see only the original name.
 - **Bug Number:** UDEV00217606. In the Avid editing application, the Record Track monitor buttons might be deselected if the following happens:

1. On system1, create a sequence and check it into a folder in the Interplay Window.
2. On system2, check out the sequence and load it into the Timeline.
3. On system1, edit the sequence and check it into the Interplay folder again.
4. On system2, refresh the Interplay window then check out the same sequence again.

Workaround: Select the Record Track buttons again.

- **Bug Number:** UDEV00299154. In an Avid editing application, if you have a sequence that you have not checked into the Interplay Window and you try to use the Transfer > Send to Workgroup command, you might experience an error.

Workaround: Check the sequence into the Interplay Window before you attempt to transfer it.

- **Bug Number:** UdevC0055755. When working with MultiRez, high-quality audio cannot be distinguished from up-sampled proxy audio created with previous versions of the editor. For instance, an 8 kHz proxy audio up-sampled to 48 kHz on import in Interplay version 1.0 is considered as good as a real 48 kHz high quality audio. In that case, if MultiRez is set to use 48 kHz audio, it picks up the most recent of the two files.

Force Disconnect Client Mode in an Interplay Environment

Your system administrator might need to temporarily remove your editing system from access to the network. This might occur if new software needs to be installed or if components need to be updated, for example. To force a disconnect, your administrator runs a script that forces disconnection from the network without physically removing your system. Your administrator can also reconnect your system at the appropriate time using another script.

It is possible to import from shared drives and export to them in Forced Disconnected Client mode. Avid recommends, however, that you do not import from or export to shared drives when your administrator has force-disconnected your editing system. Avid does not support any workflow that includes importing from or exporting to shared drives when the system is in Forced Disconnected Client mode.

In general, if you are in Forced Disconnected Client mode and if you import or export using shared drives, after the import or export those drives might appear to be available for other purposes such as importing, capturing, playing, or deleting media, but they are not available. Similarly, options for shared storage might appear to be available in various settings dialog boxes and shared drives and media might appear in various menus, tools, and applications; Avid does not support use of these settings, drives, or media.

To remove the shared drives from your drive lists, disconnect your network cables as described in “Voluntarily Disconnecting from the Interplay Environment” in the Help, or exit your editing application and restart it.

The following limitations describe specific instances of drives and options appearing in Forced Disconnected Client mode:

- **Bug Number:** UDevC00083319. In the Select Project dialog box, shared workspaces and projects are available and should not be.
- **Bug Number:** UDevC00083320,UDevC00083772. Shared drives and media are available in the Media tool and in the MetaSync™ application and should not be.
- **Bug Number:** UDevC00083321. In the Interplay Server Settings dialog box, you can change the Interplay server name and you should not be able to.
- **Bug Number:** UDevC00083371. In the Capture tool, you can select the Interplay Folders option as your capture destination and you should not be able to.
- **Bug Number:** UDevC00083374. In the MXF Media Files tab of the Capture Settings dialog box, you can select the “During capture, clip is updated in Interplay” option and you should not be able to.
- **Bug Number:** UDevC00083477. In the Temporary File Directory option of the General Settings dialog box, you can type the name and location of a shared drive and you should not be able to.
- **Bug Number:** UDevC00083409. Shared drives and media are visible in the Hardware tool and should not be.
- **Bug Number:** UDevC00083740. Shared drives are visible in the Import dialog box and should not be.
- **Bug Number:** UDevC00083826. Options in the Media Services Settings dialog box are available and should not be.
- **Bug Number:** UDevC00083496. Options in the Transfer Settings dialog box are available and should not be.
- **Bug Number:** UDevC00084455, 84773. Selecting LANshare, PortServer settings, or ProEncode™ appears to be available but should not be. Do not select these options.

- **Bug Number:** UDevC00084446. Dynamic Relink can be enabled but that should not have been allowed. Do not enable it.
- **Bug Number:** UDevC00084600, 84844. With several of the options in the File menu, you are allowed to select a shared workspace as a destination but you should not be able to. Do not select a shared workspace in this context.
- **Bug Number:** UDevC00084610. If you select Automatic Login at Project Selection in the Interplay User Settings dialog box, enter Disconnected Client mode, exit the mode and the editing application, reconnect, and then restart the editing application, you need to log into Interplay again and you shouldn't have to.
- **Bug Number:** UDevC00088542. In Forced Disconnect mode, if you make a change to your User settings, the change might appear for all other users, as well.

JVC

- **Bug Number:** UDevC00142188. Using the JVC BR-HD50 deck is not currently supported when working on a Windows 7 system.
- **Bug Number:** UDevC00106545. JVC recommends using the BR-HD50 deck to capture and batch-capture HDV media recorded with JVC cameras.
- **Bug Number:** 106030. The JVC GY-HD250U camera might drift out of sync while shooting in 720p/59.94. To avoid this issue, turn on the camera in 720p 23.976 and then switch the format to 720p 59.94 causing a soft reboot.
- **Bug Number:** UDevC00106401. Currently, captured or imported M2T files might contain 1/2 frame offset. This occurs in 720p 29 and 720p 25 projects.

Locators

- **Bug Number:** UDevC00080303. If you add a locator to a shotlist, and then open the sequence in an editing application, the locator appears, but if you perform a match frame on the locator, it might not appear in the master clip.

Workaround: In the editing application, check the master clip in question out of Interplay and then update the bin or the clip. The locator appears.
- **Bug Number:** UDevC00079172. (Macintosh) When you export locators from the Locator tool, the file might not be saved with the correct .txt extension and you might not be able to import it.

Workaround: In the Choose Location for Exported Locators dialog box, add the file name extension .txt to the end of the file name before you click Save, or add the extension to the saved file before you import it.

Mixed Frame Rate and Field Motion Types

- **Bug Number:** UDevC00139723. If you perform a transcode across frame rates, the final frame might appear as an offline slide.
- **Bug Number:** UDevC00126375. If you are sending a mixed resolution sequence to playback, make sure “Same as Source” is unchecked in the Media Creation Settings Render dialog box. The render format must match the primary playback format.
- **Bug Number:** UDevC00129278. When you bring a mixed frame rate sequence into Pro Tools, make sure the “Ignore rendered audio effects” option in Pro Tools is disabled. If the option is selected, the audio for any mixed frame rate clips will be missing from the Timeline.
- **Bug Number:** UDevC00129238. Some motion effects on Long GOP media might display as non-realtime effects where in the past they displayed as real-time. This might occur under the following conditions.
 - The video track of the underlying clip is a spanned clip. For example, a spanned clip is one where the master clip originated from an XDCAM EX device, or a master clip that has been modified by dynamic relink after an operation such as partial restore. You can usually tell if a master clip is spanned by loading the master clip into the Source monitor, switching the Timeline to display the contents in the Source monitor and look for edits in the video track.
 - The portion of the master clip being used by the motion effect crosses a span boundary.

This change also affects the motion adapters used when mixing frame rates and field motion types. If you have a spanned Long GOP master clip and you load it into the Source monitor of a project with a different edit rate, the video will not play in real-time in the Source monitor. If you edit a portion of the clip into a sequence, the resulting clip in the Timeline might play in real-time if the IN and OUT points do not cross a span boundary; otherwise it will remain non-realtime and you must render it to play it in real-time.

- **Bug Number:** UDevC00129602. Clips with mixed frame rates and field motion types are treated as Optical effects in FilmScribe. In order to generate a valid FilmScribe list, you must enable Optical in FilmScribe. Otherwise, the clips containing mixed frame rates and field motion types will reference an Optical list that does not exist.

- **Bug Number:** UDevC00122550. You cannot apply a Timewarp effect on top of a Motion Adapter effect. If you attempt to do so, an “Effect does not apply” message appears. However, you can promote a Motion Adapter effect to a Timewarp for full access to all Timewarp effect parameters. For more information, see “Viewing and Adjusting Motion Adapter Parameters” in the Help.

Panasonic

- **Bug Number:** UDevC00101216. Reveal File does not function on master clips linked from P2 cards or virtual volumes.
- **Bug Number:** UDevC00098594, UDevC00097992. Panasonic P2 writeback is not supported on the Macintosh platform.
- **Bug Number:** . Export to P2 limitations:
 - Use Marks and Use Enabled tracks are ignored on export.
 - All Audio must be PCM 16b/48K.
 - All audio tracks will be exported, although P2 devices either support 2 or 4 audio tracks. Therefore sequences should be built for delivery to the specified P2 playback device. Sequences with 6 audio tracks will have 6 audio tracks and the P2 device will only playback the first 2 or 4 tracks.
- **Bug Number:** . Importing P2 limitations (Macintosh):
 - Importing P2 Clips in a bin is only supported with one P2 Card mounted. With two or more P2 cards mounted, use the Media Tool, select the P2 Drives, click All Projects and click OK. All Master Clips from the P2 cards will appear in the Media Tool. Drag them to a bin.
 - When importing from the Panasonic P2 Store device, Media Tool must be used as well on Macintosh.
- **Bug Number:** . SD/HD Mixed sequences are not supported.
- **Bug Number:** . 1:1 MXF media cannot be exported in both SD and HD projects. Transcode 1:1 MXF before exporting.
- **Bug Number:** . (Macintosh) Hotswapping P2 cards with the editor launched is currently not supported.
- **Bug Number:** UDevC0056503. When you view a P2 clip that spans across multiple P2 cards in the timeline, you might be surprised as to what you see and don't see due to the history of mounting P2 cards on your current system and the P2 cards that are currently

mounted. Be aware that even though media is offline, or you are not able to view the P2 media in the Timeline, the media is not lost. The media appears when the card containing it is mounted.

- **Bug Number:** 00080719. If you have P2 clips on a P2 card and you display the clips in the Media tool, you might be able to delete the audio and video .mxf files from the Media tool.
- **Bug Number:** UdevC00058135. If you remove a card from a slot in the P2 reader and do not put another card in the reader, you must delete the P2 folder before inserting that same card in another slot.
- **Bug Number:** UdevC00058133. A DVD drive cannot be a media drive. If a CONTENTS folder is located on the root level of the DVD, you might see a “No clips were found” message when performing an Import P2 Clips to Bin.

Workaround: Create a folder that contains the CONTENTS folder on the DVD. This instructs the editor to mount a virtual drive.

- **Bug Number:** UDevC00051731. When the P2 CONTENTS folder is located at the root level on a drive where the Avid editing application looks for media files, you might encounter errors when importing P2 clips. For example, if you are working on a laptop, the Avid editing application and local storage folders are on the same drive and are usually located at the root level. If you create virtual P2 volumes on the Desktop, you might encounter a “No clips were found” message when trying to import the P2 clips and media.

Workaround: If you locate the virtual P2 volume in a different location such as a subfolder on the Desktop, you should be able use virtual P2 volumes.

- **Bug Number:** . If you experience unusually long scan times, check to make sure both the local time and Greenwich Mean Time (GMT) are set correctly on your camera. If the GMT is not set correctly, you may need updated firmware for your camera.
- **Bug Number:** . Play performance for a multi-stream sequence suffers when you directly access media from the P2 media cards in the AJ-SPX800P camera.
- **Bug Number:** UDEV00163029. If you turn off the P2 card reader while a bin accessing P2 media is open, attempting to load any P2 clip results in a DISK_FILE_NOT_FOUND message in the Source monitor window. The message should read Media Offline.

- **Bug Number:** . The following limitations currently apply when working with AVC-Intra resolutions:
 - Playback of AVC-Intra is not supported with xw8400 or xw4600. Newer hardware does support playback.
 - Real-time playback support on Avid Symphony Nitris is not guaranteed.
 - Performance is limited when you transcode or mix down a sequence to an AVC-Intra resolution. These operations can take up to four times real time to complete (up to four minutes for a one-minute sequence).
- **Bug Number:** UDevC00139239. Performance is limited when you transcode or mix down a sequence to an AVC-Intra resolution. These operations can take up to four times real time to complete (up to four minutes for a one-minute sequence).
- **Bug Number:** UDevC00128615. When using AVCIntra media, be aware that this resolution uses more memory than other formats.
- **Bug Number:** UDevC00116685. You cannot export a QuickTime movie using the Same as Source option with AVC-Intra material. ProEncode does not work with AVC-Intra material. This is related to the QuickTime problem because ProEncode creates a QuickTime Reference movie as part of its process.
- **Bug Number:** . If you encounter unusually long consolidation times when working with the P2 device, make sure you are using the USB cable supplied by the P2 manufacturer.

PhraseFind

- **Bug Number:** UDevC00148550. (Windows only) During the start up of Avid's PhraseFind feature, the system indexes your media files. If your Windows Firewall is turned on, you might receive a Windows Firewall message informing you that the Indexer is blocked. Dismiss this message by selecting Yes to allow the indexing process to continue.
- Using PhraseFind or finding text in an Avid Interplay environment: When you perform an Edit While Capture in an Interplay environment, you need to update the bin so that the system indexes your new media. After you capture, right-click the clip in the bin and select Update from Interplay. Then save the bin. When you perform a PhraseFind or search for text, the system should find the new captured clips.
- **Bug Number:** UDevC00151192. Entering numbers during a phonetic search (PhraseFind) results in an error message.

Workaround: Spell out the number (for example: one, two, thirty three) you are searching for.

Play

- **Bug Number:** UDevC00145107. (Macintosh only) The keyboard shortcut to loop Play In to Out (Ctrl + Play In to Out button) no longer starts a playback loop.
- **Bug Number:** UDevC00145469. (Windows only) The mouse pointer does not change to a lasso when you press Alt with the mouse pointer to lasso segments in the Timeline.
- **Bug Number:** UDevC00145110. Pressing Ctrl + Play to Out button no longer starts a playback loop. This occurs if you use the Play to Out button in the Command palette or if you map the button to the Tool palette or to a toolbar.

Workaround: You can start a playback loop if you first map the Play to Out button to the keyboard, and then press Ctrl + *[keyboard button]*. For more information, see “Mapping User-Selectable Buttons” in the Help.

- **Bug Number:** UDevC00147665. Currently, Multicam and dual rolling trim for 720p25, 720p23.976 and 720p29.97 will play to the desktop but will not update the client monitor as in software mode.
- **Bug Number:** UDevC00148038. You will receive a Timeout error when scrubbing a VC1-APL3 clip.
- **Bug Number:** UDevC00148248. sequences with multiple streams might drop frames at cut points on start of playback. This might be caused by the Nvidia display power save option. You could experience this with 3800 and 4800 graphics cards. To workaround this, set the Nvidia power management option to Prefer maximum performance mode:

To set the Prefer Maximum Performance mode:

1. Right-click the Desktop, and select Nvidia Control Panel.
 2. Click Manage 3D Settings.
 3. Set Global presets to Base profile.
 4. In the Global Settings tab, change Power Management mode to Prefer Maximum Performance.
 5. Click Apply.
 6. Set the Global preset to 3D App-Video Editing.
 7. Click Apply.
- **Bug Number:** UDevC00137818. AVC-Intra media will not play or will stutter when playing on systems less capable than an HP xw8600.

- **Bug Number:** UDevC00109242. (MacBook Pro) After an initial launch of the editing application when attached to a Mojo, you might receive an “Assertion failed” error when playing back an HD sequence.

Workaround: Switch the project to NTSC or PAL.

- **Bug Number:** UDevC00101060. You might experience a slight delay at the start of play when Output to DV Device is enabled with progressive projects.
- **Bug Number:** UDevC00117987. On certain slower machines, when playing in MultiCamera mode, you might notice one or more cameras or the line-cut stutter a few seconds into the sequence. This happens most often when displaying the MultiCamera composite or line-cut to the client monitor on these older, slower systems. To help improve performance, Avid has provided a console command which allows you to pre-render more frames. This will slow down the start of play, but improve the overall playback performance. To increase the number of pre-render frames:

Perform the following:

1. Open the Console window by selecting Tools > Console.
 2. In the Console command line, type the following command followed by the number of frames you want to pre-render:
`multicampreload 20`
 3. Press Enter (Windows) or Return (Macintosh). The value is saved. You do not need to reenter the command when you relaunch the editing application. To restore the default value, enter the command with no value.
- **Bug Number:** UDevC0088738. When you scrub a clip with “Fast Scrub” on, you might notice that when you stop scrubbing, the video continues to play in the record monitor. This might be more noticeable in HD projects or when you are working on shared storage. Fast scrub actually has a number of frames in flight while you drag the blue bar. The in process frames continue to play once you stop scrubbing.
 - **Bug Number:** UDevC00026088. When you play media and then you press stop, the Source monitor stops, but the external client monitor steps back approximately 2 frames.
 - **Bug Number:** . (Macintosh) QuickTime reference movies are useful as long as you are working with Avid media files available on your local system or in an Avid Unity environment. However, if you expect to move the exported QuickTime file to a system that doesn't have access to the media, then you should use the standard QuickTime export so the media files and QuickTime wrapper can be moved as one file.

- **Bug Number:** Udev00209633. With Full Screen Playback enabled on a single monitor, the video might stutter and you might notice tearing toward the top of the image during playback. Tearing might also appear if you use variable-speed play.
- **Bug Number:** . When the Avid editing application stops streaming play, a number of additional frames are sent to the DNA device in order to keep the client monitor synchronous with the desktop display. The DNA device must play out that number of frames after the desktop has stopped playing. To make sure you view the actual last frame, the application then snaps the client monitor back to the frame on the desktop. This might be more apparent when playing HD media.
- **Bug Number:** . If you do not see video output to your device, make sure that the appropriate device is selected in the Special > Device menu. If FireWire is selected in the Device menu, make sure Output to Device is selected in the Video Display Settings.
- **Bug Number:** Udev00141002. If you experience a flashing monitor when attempting to play using the Japanese version of Windows XP, and your monitor does not appear to be covered by anything, adjust the state of your Language bar by maximizing and minimizing it. This restores the ability to play.
- **Bug Number:** . (Adrenaline) LTC output is now off by default. To turn it on, open General Settings and enable “Generate LTC On Playback.”

Projects

- **Bug Number:** UDevC00137703. If you create a project at the top level of a workspace, you might receive a Disk_IO_Timeout error.

Workaround: Selecting a folder on the workspace does not result in an error.

- **Bug Number:** UDevC00100476. The following project types do not support XDCAM or HDV raster types:
 - 1080p 23.976
 - 1080p 25

The only raster type available for these formats is Standard.

- **Bug Number:** UdevC00025426. (Windows Only) Avid Attic folders can only be created by Administrators. An Administrator has to first launch the application, open a project, close the project and quit the application. Then when a non-Administrator user uses the application, their work is saved to the Avid Attic.

- **Bug Number:** UDevC00099790. You should note the following when transcoding media. If you have a project in one format, such as 1080i 50 and you add a supported progressive format to the clip such as 1080p 25, once you transcode the media, if you try to delete the clip, the clip contains both progressive and interlaced media. The delete dialog does not indicate that the clip you are trying to delete contains both progressive and interlaced media.
- **Bug Number:** UDevC00025979. For NewsCutter projects, you can only select base timecode (TC1) display formats in the Tracking Information menu. You can view other timecode formats in the Timeline window, but tracking information does not display above the Source/Record monitor except for the base timecode.

Settings

- **Bug Number:** UDevC00100486. Currently, when saving toolsets, the bin position is not saved.
- **Bug Number:** . Do not carry User Profiles from a previous version to this version. Create new user settings. If you do use previous settings, the size of tools and windows might not be as expected, especially tools and windows that have been updated for this version.

Titles

- **Bug Number:** UDevC00133927. You cannot save a Marquee Title if you are a Standard User. To workaround this issue:

Perform the following:

1. Log on as Administrator.
2. Navigate to Macintosh HD/Users/Shared/Avid Media Composer/
3. Select MarqueeTitles and select File > Get Info.
4. Select Sharing & Permissions.
5. Click the Padlock icon and enter an administrator password.
6. Click the button with the Gear icon at the bottom of the pane.
7. Choose Apply to enclosed items.
8. Select OK to apply the selected owner, group and permissions to the enclosed items dialog.

A standard user should now be able to write to the Marquee Titles directory.

- **Bug Number:** UDevC00107356. (Macintosh) You might see vertical gray lines when you horizontally scroll the pages of a crawling title in Title Tool.

- **Bug Number:** UDevC00054752. If you re-create a rolling or crawling title in your sequence, the Scroll Position parameter values for the first and last keyframes are not preserved. They are set to the default values (start and end).

Workaround: Promote the title to advanced keyframe model before you re-create.

- **Bug Number:** UDevC00047857. (Macintosh only) If you select the classic Title tool eyedropper and then quit the Avid application, the application hangs.

Workaround: Deselect the Title tool eyedropper before you exit the Avid application.

- **Bug Number:** UDevC00080610. Avid suggests that you do not attempt to edit the nested tracks of a re-created rolling or crawling title. If you attempt to select or edit one of these types of nested tracks, an error occurs. This is also the case with a re-created static title on its alpha channel subtrack.

- **Bug Number:** UDevC00080134. A sys_error occurs when you modify a title to an available drive with Render settings that are set to an unavailable drive (a drive that you do not have write access to). A .bak file of the title also appears in the bin.

Workaround: Close the Title tool and change the Render settings to a drive that you do have write access to.

- **Bug Number:** UDevC00024196. Character spacing might be inaccurate in Title Tool titles using large font sizes. Some character pairs might appear too close together, or overlapping. In HD projects, the problem is only visible in the rendered title clip in the bin. In SD projects, the problem is visible immediately in the Title Tool. Also, once the problem has occurred in text using a large font size, it might persist when you create other text objects in the title at any font size.

Workaround: The best general workaround is to promote the title to Marquee®. Text in Marquee titles does not have the same problem at large font sizes. Also, if you do not need your final text to use a large font size, avoid converting it to a large font size at any point in your workflow, or retype it as a new text object at a smaller size if increasing the font size causes the problem.

- **Bug Number:** UDevC00024064. Marquee title format does not need to change in normal workflows. In most normal workflows, the title format in Marquee automatically matches the project format in your Avid editing application and you do not need to change it. If you change the title format in Marquee so that it does not match the project format in your editing application, you might see artifacts around the edges of some title objects. One situation in which you might need to change the Marquee title format occurs when you are creating a title by opening an existing .mqp file. If the .mqp file's format does not match the

project format in your Avid editing application, you should change the title's format to match the project format in your editing application. For more information on changing the title format, see "Changing Title Formats" in the Marquee Help.

- **Bug Number:** UDEV00162337. Rolling and crawling titles in 24p and 25p projects might display a "Layout Mismatch" error when in Full Quality mode.

Workaround: Select another quality mode. The error also goes away if you toggle to the HD project equivalent and load the title.

- **Bug Number:** UDEV00163549. When you re-edit a Marquee title in the Timeline, you might see artifacts in the video background. This is cosmetic only and does not appear in the resulting title.

Workaround: If you reedit the title in the bin rather than the Timeline, the artifacts do not appear.

- **Bug Number:** UDEV00161170. Page breaks appear on rolling and crawling titles when an HD title is over SD media, or an SD title is over HD media.

Workaround: Recreate the title at the same resolution as the underlying video.

- **Bug Number:** UDEV00136646/UDEV00136165. HD titles appear aliased when you are not in Effect mode. Some titles you create in HD projects might look aliased (blocky) when you view them at Full Quality in Source/Record mode. To improve the visible quality, render the title or view it in Effect mode.

- **Bug Number:** UDEV00138188. Rolling titles created in SD and rendered in HD display 1 line at the top of the matte when they are rendered.

Workaround: Recreate the title and matte before you render.

- **Bug Number:** UDEV00135729. If you change the size of text, it might yield different kerning results. If you highlight text and change the text properties, the kerning result might be different than if you had changed the text properties in the Parent text box. For consistent results, change the text properties in the Parent text box.

- **Bug Number:** UDEV00140546, and UDEV00140564. When you edit large or unrendered SD crawling or rolling titles in an HD project, switch to SD, promote the title to Marquee, save the title in SD, then open the title in HD.

This workaround is not possible for a 720p project, but you can open the 720p bin in a 30i project and modify the title there, as long as there is an SD version of the sequence.

- **Bug Number:** UDevC00121500. Images imported to Marquee might look blurry and stretched in the Timeline when compared to images imported into a bin.

Trim

- **Bug Number:** UDevC00150795. If you select a transition for trimming and disable the Smart tool, the trim selection is cleared if you then click outside the active zone for the trim edit. This does not occur if the Smart tool is enabled.
- **Bug Number:** UDevC00143161. When you enable trim editing by pressing Ctrl+Trim Mode button (Windows and Macintosh) or Ctrl+U (Macintosh), only the transition nearest the position indicator is selected, instead of transitions on all enabled tracks nearest the position indicator. Also, enabling trim editing with this keyboard shortcut disables all tracks except for the ones with trim sides selected.
- **Bug Number:** UDevC00143159. If you perform an overwrite trim using one of the TrimLeft/Right *[frames]* buttons and moving in a direction opposite from the selected trim handle, the trim ripples segments in your sequence instead of overwriting them. For example, if you make a trim selection on the A-side (outgoing) segment, and then use the Trim Right 10 Frames button, the trim adds frames to the outgoing segment but does not remove frames from the incoming segment as it moves the transition. Instead, it ripples the segments to the right of the selected transition. This might cause a sync break in your sequence. This also occurs when you use the keyboard shortcuts for these buttons:

Trim Left/Right <i>[frames]</i> button	Shortcut
Trim Left 10 Frames	Press the M key.
Trim Left 1 Frame	Press the comma (,) key.
Trim Right 1 Frame	Press the period (.) key.
Trim Right 10 Frames	Press the forward slash (/) key.

Workaround: To perform an overwrite trim without rippling the segments on the other side of the transition, select the Overwrite trim tool in the Timeline palette and then click and drag in the direction you want to trim, or use the numeric keyboard to enter the number of frames you want to trim.

XDCAM

- **Bug Number:** UDevC00120079. If you are working with the PDW U1 device and you have “Automatically Import Proxies when disk is inserted” selected in the XDCAM Import Settings window, you will not receive the automatic prompt to import the proxy clips when the disk is inserted. For this device, you must manually import the proxy clips. The high resolution batch import process has not changed.
- **Bug Number:** UdevC00121377. (XDCAM writeback) If you export a 720p50 or 720p59 sequence with an odd number of frames, you will receive a message indicating the sequence needs an even number of frames to export successfully. Add or subtract a frame and perform the export again.
- **Bug Number:** UDevC00117308. You might experience dropped frames when playing back XDCAM media with effects. When playing back media, a number of variables affect play performance; such as your CPU power, GPU power, sequence complexity and the raster settings. Depending on the complexity of your sequence, you might need to render some effects if you want to preview them in real time and at full quality, or before you can output a finished sequence.
- **Bug Number:** UDevC00116558. When you batch import XDCAM clips from a virtual volume, the system re-imports the proxy media into your bin. If you batch import XDCAM clips directly from the XDCAM disk, this works as intended. If you do not have access to the XDCAM disk, Avid recommends that you import the hi-res XDCAM media when you import from a virtual volume and then edit your sequence.
- **Bug Number:** . When you import XDCAM files, be aware that Avid does not support the batch import workflow when you are working in the following Sony XDCAM camera modes: Picture Cache Record Mode, Interval Record Mode, or VFR (Variable Frame Rate) Mode (UCC/OCC - Undercrank/Overcrank). An error message appears which informs you that the video is not supported. However, the High-Rez versions of these clips can be imported. Their timecode values, however, will be inaccurate. The Avid editor appends its own generic timecode to clips recorded in any of the previously mentioned modes.
- **Bug Number:** UdevC00164589. XDCAM proxy media will not export to a QuickTime reference movie.

If you export as a regular QuickTime movie, MPEG 4, or as Windows Media 9, the export is successful. Or, you can transcode the proxy sequence to DV 25 or MPEG-IMX and then export as QuickTime reference.

Workaround: Import the whole XDCAM HD clip and then transcode it.

Extending Your Usable Address Space and Adding RAM for Improved Performance (Windows)

The Microsoft Windows XP operating system limits every program to 2 gigabytes (GB) of address space. It reserves the remaining 2 gigabytes of address space for its own use. The operating system includes a boot-time mechanism that allows applications access to a larger virtual address space than was previously available. Avid provides a utility for setting the boot-time mechanism to extend the process address space.

For Windows Vista 64-bit or Windows 7 64-bit operating systems, applications are allocated an address space well beyond the 2-gigabyte limit allocated by the 32-bit operating systems. No utility is needed to tell the 64-bit operating systems to allocate additional memory for the applications.

Setting your Avid editing system to access a larger virtual address space might improve working with HD projects without running out of memory. Even though you might gain more memory space, this can be quickly consumed with bins and complex HD effects. For best performance, if you choose to extend your address space beyond 2 gigabytes, you should install an additional 1 or 2 GB of RAM.

Using Install3GB.exe to Extend Your Usable Address Space

It is not necessary to run this executable on Windows Vista 64-bit systems or Windows 7 64-bit systems. Perform this procedure on Windows XP systems.

To extend the application address space:

1. Double click the Install3GB.exe file in the Utilities\3G folder where the Avid application is installed.

A window opens. You must have administrative privileges to run this utility.



The hardware and software configuration you are running, for example, Nitris DX, Nitris, Mojo, Mojo DX, or Adrenaline, determines the amount of memory you should allocate for the application address space.

2. Type the amount of memory you want to allocate for the application space at the prompt. The recommended settings are:

- 2700 for Mojo and Adrenaline
- 2700 for Mojo DX and Nitris DX
- 2500 for Symphony Nitris Classic
- 2700 for Software Only systems

Install3GB updates the current configuration you are running. It does not create another one.

After pressing any key the window closes and you will need to reboot the computer.

Restoring the Original Configuration

You can restore the system to the original configuration.

To restore the configuration:

1. Run the Install3GB.exe as described in [“Using Install3GB.exe to Extend Your Usable Address Space” on page 94.](#)
2. Type 0 (zero) for the memory setting.
This removes the “userva” setting in the boot configuration.
3. Reboot the system.

Documentation Changes

The following changes have occurred since the documentation was completed:

FluidMorph Effect Source and Input Parameters

The table in the What’s New document had reversed the reference to incoming and outgoing video. The table below is correct.

Option	Description
Still->Still	Your Avid editing application takes snapshots of the last frame of outgoing video and the first frame of incoming video and creates an output that is a morph of the two images.
Stream->Stream	Your application creates the output by morphing the two clips, frame by frame.
Stream->Still	Your application creates the output by morphing each frame of the outgoing video with the first frame of incoming video.

Option	Description
Still->Stream	Your application creates the output by morphing the last frame of the outgoing video with each frame of the incoming video.

Avid Artist Series Controller

When recording automation gain, the Avid Artist controller does not indicate that the recording mode (Latch mode or Touch mode). This has been fixed. A red LED light for the Shift + REC/AUTO button indicates Touch mode for the tracks used for automation gain and pan recording. Latch mode (the default) is indicated by an unlit LED light.

Red Rocket Card Support

The Red Rocket card reference in the PDF documentation should have stated that this card has been qualified for transcode only when used with a Media Composer software only system running with a 64-bit OS with local storage. The minimum drivers currently supported are Red Rocket driver v1.3.2.0 and Red Rocket firmware v1.1.8.6.

In the HPz800, the Red Rocket card can be installed in slot 4 and the local storage controller (if required) can be installed in slot 3.

In the HPz400, the Red Rocket card can be installed in slot 4 and the local storage controller (if required) can be installed in slot 5.

In the Mac Pro (Nehalem), the Red Rocket card can be installed in slot 2 and the local storage controller (if required) can be installed in slot 3.

Finding AMA Information

Avid supplies information about Avid Media Access (AMA) in different forms, they include: Avid Editing Guide, Avid Editing Help, Avid Editing ReadMe, individual PDF files about each plug-in located on www.avid.com/ama.

The following table describes where you can find specific information about the AMA plug-ins.

AMA Questions	Description	Where to Find It
What is AMA?	About AMA and the steps to perform how to link to AMA clips.	See “The Avid Media Access (AMA) Workflow” topic in the File Based Media - AMA chapter of the Avid Editing Guide or in the Avid Editing Help.

AMA Questions	Description	Where to Find It
How will AMA media affect my system performance?	Some AMA media is a processor intensive operation. Older platforms may not offer optimum performance. See the list of qualified systems.	See “Feature Performance” on page 32 in the Avid Editing ReadMe.
What plug-ins are supported?	Information about each AMA plug-in including resolutions and formats supported.	See the individual plug-in topic in the File Based Media - AMA chapter of the Avid Editing Guide or your Avid Editing Help. See also the individual plug-in pdf file on www.avid.com/ama .
Are there any plug-in limitations?	A list of “gotcha’s” or things you need to know about each individual plug-in.	See the individual plug-in pdf file on www.avid.com/ama .
What are the AMA or plug-in specific bugs associated with this release?	Issues or limitations that we have come across while testing each plug-in.	See the “AMA (Avid Media Access)” on page 46 section in the Avid Editing ReadMe. In addition, some third-party manufacturers supply their own Release Notes, see www.avid.com/ama .
Do you have any AMA workflows?	Generic 1-page workflows for each AMA plug-in have been created, and an AMA workflow guide (created by a consultant) have been created for some of the plug-ins.	See the “Workflows for Editing with AMA” topic of the File Based Media - AMA chapter in the Avid Editing Guide or Avid Editing Help. Also, see the individual plug-in pdf file on www.avid.com/ama . Consultant created workflow guides are also at www.avid.com/ama .

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